Metro Customer Services
Metro has two customer service offices in downtown Seattle to serve you.
King Street Center 201 S Jackson St Monday-Friday Last four / first four
8:30 am - 4:30 pm business days each month 8:30 am - 4:30 pm
Lost & Found Monday-Friday 8:30 am - 5:30 pm 8:30 am - 5:30 pm

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area
206-553-3000
Toll Free 1-800-542-7876
Hearing impaired ……………… TTY Relay: 711
Metro Online / Online Trip Planner www.metrokc.gov/metro

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-9086 (voice) or TTY Relay: 711.

Metro Customer Service 206-553-3000

How To Pay
On boarding, pay your fare with exact change or a convenient reusable ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake transit tunnel.

Quick Timetable Tips
1. Look in the WEDNESDAY, SATURDAY, or SUNDAY schedule block for the direction you want to go. Timetables are listed from the beginning of the route (only tell) to the end (on the right).
2. Timetables in the schedule block correspond with the time and route dots on the map. If you plan on boarding at a stop between two timepoints, use the service frequency chart as a guide.
3. If there is a symbol (letter or character) after a time, look for the explanation under the heading "Night Rider Tip.
4. Refer to the Special Service Information section for changes in running, route number, or other unique aspects of service on this route.

Night Stop Program
For your added safety at night, you may request to exit the bus at a location along your route other than a regular bus stop. To do so, please go to the front of the bus and ask your driver at least one block before your desired stop. Safety considerations will determine if the driver can comply with your request. Night Stop service is available only from 8 pm to 5 am and is for dropping off riders only. Night Stop is not provided in downtown Seattle.

Night Rider Tip
You can help others spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible areas of the bus stop. We don’t want you to miss us!

Night Owl Service
Bus service is available from 1:30 to 4:30 am on portions of this route. Pick up a Seattle Night Owl route (routes 82-84), or call Customer Information at 206-553-3000.

Special Fare Information
Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.
**Seattle Center Monorail, and Seattle Streetcar.**