Need more information or assistance?

- Visit Metro Online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
- 6 am - 8 pm for trip planning assistance
- 8 am - 5 pm for ORCA assistance and customer comments

Online Trip Planning
Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, letting you move easily between the participating transportation terminal.

ORCA Card

How To Pay
Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

<table>
<thead>
<tr>
<th></th>
<th>Zone 1</th>
<th>Zone 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older), Off Peak</td>
<td>$2.50</td>
<td>$2.50</td>
</tr>
<tr>
<td>Adults (19 and older), Peak</td>
<td>$2.75</td>
<td>$3.25</td>
</tr>
<tr>
<td>ORCA LIFT Fare* all times</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>Youth (6-18 yrs), all times</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRFP cardholders (registered seniors, Medicare, disabled), all times</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5), all times</td>
<td>Four may ride free with person paying adult fare</td>
<td></td>
</tr>
</tbody>
</table>

Metro Customer Services
Metro has two customer service offices in downtown Seattle to serve you.

<table>
<thead>
<tr>
<th>Office</th>
<th>Address</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>King Street Center</td>
<td>201 S Jackson St</td>
<td>Monday-Friday 8:30 am - 4:30 pm</td>
</tr>
<tr>
<td>Transit Tunnel</td>
<td>Westlake Station</td>
<td>Last four / first four business days each month 8:30 am - 4:30 pm</td>
</tr>
</tbody>
</table>

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area ........................................ 206-553-3000
Toll Free .......................................... 1-800-542-7876
Hearing impaired ..................................... TTY Relay: 711
Metro Online / Online Trip Planner ................. www.kingcounty.gov/metro
Carpool/Vanpool .................................... 206-625-4500
Hearing Impaired ...... TTY Relay: 1-800-833-6388
Community Transit .................................. 1-800-562-1375
Pierce Transit .................................. 1-800-562-8109

VanShare
You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online kingcounty.gov/metro

Quick Timetable Tips
1. Locate the WEEKDAY, SATURDAY, or SUNDAY schedule block for the direction you want to go. Timepoints are listed from the beginning of the route (on the left) to the end (on the right).
2. Timepoints in the schedule block correspond with the timepoint dots on the map. If you are boarding at a stop between two timepoints, use the earlier time as a guide.
3. If there is a symbol (letter or character) after a time, look for the explanation under the heading Timetable Symbols.

Pay As You Board
At all times, pay your fare as you board the bus, be it cash, ticket or with a convenient ORCA card.

You may use transfers received on off-peak trips for peak-hour trips by paying the balance of the peak fare. Metro transfers are valid on Metro, only.
**Holiday Information/Información sobre feriados**

There is no service on these routes on weekends or the following holidays. No hay servicio en estas rutas los fines de semana ni el siguiente feriado:

- **Memorial Day**  May 29
- **Día de la Commemoración**  el 29 de mayo
- **Independence Day**  July 4
- **Día de la independencia**  el 4 de julio
- **Labor Day**  Sept. 4
- **Día del trabajo**  el 4 de septiembre

**MAP LEGEND**
- Makes all regular stops.
- Makes limited or no stops. Hace pocas paradas o no las hace.
- **SNOW route.** Ruta para casos de nieve.

**TIME POINT/TRANSFER POINT**

- **TIME POINT/INTERMEDIAS:** Street intersection used for time schedule reference point listed at the top of time columns to estimate bus arrival and trip times.
- **TRANSFER POINT/LUGAR DE TRASBORDO:** Route intersection for transferring to the connecting route or routes indicated.
- **INTERMEDIAS/LUGAR DE TRASBORDO:** Makes limited or no stops.
- **TIME POINT**

**Bike & Ride**

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

**Special Fare Information**

Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.

**Timetable Symbols**

- **B** - Does not serve the stop on E Jefferson St & 15th Ave.

**Simbolo del programa**

- **‡** - Estimated time. Tiempo estimado

**Accessible Formats**

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

**Metro Customer Service**

206-553-3000

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.