Metro Customer Services
Metro has two customer service offices in downtown Seattle to serve you.

King Street Center
Transit Tunnel
201 S Jackson St
Monday-Friday
8:30 am - 4:30 pm
Last four / first four
business days each month
8:30 am - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area 206-553-3000
Toll Free 1-800-542-7876
Hearing impaired TTY Relay: 711
Metro Online / Online Trip Planner
Planner www.kingcounty.gov/metro
Carpool/Vanpool 206-625-4500
Community Transit 1-800-562-1375
Pierce Transit 1-800-562-8109

How To Pay
Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

<table>
<thead>
<tr>
<th>Category</th>
<th>Zone 1</th>
<th>Zone 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older), Off Peak</td>
<td>$2.50</td>
<td>$2.50</td>
</tr>
<tr>
<td>Adults (19 and older), Peak</td>
<td>$2.75</td>
<td>$3.25</td>
</tr>
<tr>
<td>ORCA LIFT Fare* all times</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>Youth (6-18 yrs), all times</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORCPP cardholders (registered seniors, Medicare, disabled), all times</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
</tbody>
</table>

Children (thru age 5), all times
Four may ride free with person paying adult fare

Income Qualified

Cuánto pagar

<table>
<thead>
<tr>
<th>Category</th>
<th>Zona 1</th>
<th>Zona 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adultos (19 años y mayor) fuera de hora pico</td>
<td>$2.50</td>
<td>$2.50</td>
</tr>
<tr>
<td>Adultos (19 años y mayor) en hora pico</td>
<td>$2.75</td>
<td>$3.25</td>
</tr>
<tr>
<td>Tarifa ORCA LIFT, a toda hora</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>Jóvenes (6-18 años), a toda hora</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
<tr>
<td>Titulares de tarjetas ORCPP (personas mayores registradas, Medicare, discapacitados), a toda hora</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
<tr>
<td>Niños (hasta los 5 años), a toda hora</td>
<td>Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.</td>
<td></td>
</tr>
</tbody>
</table>

Pay As You Board
At all times, pay your fare as you board the bus, be it cash, ticket or with a convenient ORCA card. You may use transfers received on off-peak trips for peak-hour trips by paying the balance of the peak fare. Metro transfers are valid on Metro, only.

Online Trip Planning
Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

Snow/Emergency Service
Servicio de emergencia/nieve
During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y registrase para obtener Alertas del Transito y mantenerse informado durante las condiciones adversas.

ORCA Card
Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcacard.com, by phone at 1-888-988-6722 (ORCA) or TTY Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA Web site also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Priority Seating
All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person. For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

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March 11, 2017 thru September 22, 2017
11 de marzo de 2017 a través de 22 de septiembre de 2017

64
(Includes partial service on Route 63)
Jackson Park, Lake City Way, Wedgwood, South Lake Union, First Hill, Cherry Hill
Rt 64 Express Service Information

Mornings – Jackson Park to First Hill: Makes NO STOPS between NE 65th St & 35th Ave NE and Fairview Ave N & Republican St & Republic ST EXCEPT on NE 65th St at 30th Ave NE, 24th Ave NE, 20th Ave NE, 15th Ave NE, Oswego Pl NE (NE 65th St Park & Ride), and; on NE Ravenna Blvd at I-5. Stops on Fairview Ave N at Thomas St; on Boren Ave at Virginia St, Pike St, Seneca St, Madison St, Columbia St and James St; and; on E Jefferson St at Broadway, 12th Ave and 17th Ave.

Afternoons – First Hill to Jackson Park: Stops on E Jefferson St at 17th Ave, 12th Ave and Broadway; on Boren Ave at Jefferson St, Columbia St and Madison St; on Seneca St at Terry Ave; on Virginia St at 9th Ave; and; on Fairview Ave at Denny Way. Makes NO STOPS between Fairview Ave N & Harrison St and NE 65th St & 35th Ave NE EXCEPT on 7th Ave NE at NE 42nd St; on I-5 at NE 45th St; on 8th Ave NE at NE 64th St (NE 65th St Park & Ride); and; on NE 65th St at 16th Ave NE, 21st Ave NE,25th Ave NE and 31st Ave NE.

Holiday Information/Información sobre feriados

There is no service on these routes on weekends or the following holidays. No hay servicio en estas rutas los fines de semana ni el siguiente feriado:

- Memorial Day: May 29
- Día de la Memoria: 29 de mayo
- Independence Day: July 4
- Día de la independencia: 4 de julio
- Labor Day: Sept. 4
- Día del trabajo: 4 de septiembre

Metro Customer Service 206-553-3000

AccessibleFormats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Need more information or assistance?

- Visit Metro Online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
- 6 am - 8 pm for trip planning assistance
- 8 am - 5 pm for ORCA assistance and customer comments

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.

Timetable Symbols

Símbolo del programa

† - Estimated time. Tiempo estimado