

Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center
201 S Jackson St
 Monday-Friday
 8:30 am - 4:30 pm

Transit Tunnel
Westlake Station
 Last four / first four
 business days each month
 8:30 am - 4:30 pm

Lost & Found
 Monday-Friday
 8:30 am - 1 pm
 2 pm - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area 206-553-3000
 Toll Free 1-800-542-7876
 Hearing impaired TTY Relay: 711
 Metro Online / Online Trip
 Planner www.kingcounty.gov/metro
 Carpool/Vanpool 206-625-4500
 Hearing Impaired TTY Relay: 1-800-833-6388

Community Transit 1-800-562-1375
 Pierce Transit 1-800-562-8109

Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Metro Customer Service
206-553-3000

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner

ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcard.com, by phone at 1-888-988-6722 (ORCA) or TTY Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA Web site also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Need more information or assistance?

- Visit Metro Online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
 - 6 am - 8 pm for trip planning assistance
 - 8 am - 5 pm for ORCA assistance and customer comments



This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
 Inks: Environmentally sensitive vegetable-based.

How To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

	1 Zone	2 Zone
Adults (19 and older), Off Peak	\$2.50	\$2.50
Adults (19 and older), Peak	\$2.75	\$3.25
ORCA LIFT Fare,* all times	\$1.50	\$1.50
Youth (6-18 yrs), all times	\$1.50	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled), all times	\$1.00	\$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

*Income Qualified

Cuánto pagar

	Zona 1	Zona 2
Adultos (19 años y mayor) fuera de hora pico	\$2.50	\$2.50
Adultos (19 años y mayor) en hora pico	\$2.75	\$3.25
Tarifa ORCA LIFT,* a toda hora	\$1.50	\$1.50
Jóvenes (6-18 años), a toda hora	\$1.50	\$1.50
Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados), a toda hora.	\$1.00	\$1.00
Niños (hasta los 5 años), a toda hora.	Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.	

*Ingresos que reúnan los requisitos

Pay As You Board

At all times, pay your fare as you board the bus, be it cash, ticket or with a convenient ORCA card.

You may use transfers received on off-peak trips for peak-hour trips by paying the balance of the peak fare. Metro transfers are valid on Metro, only.



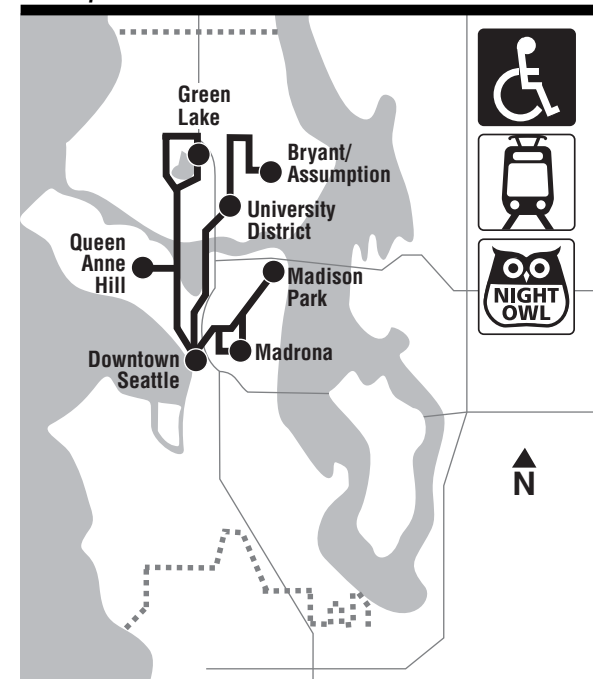
Interpreter
 206-553-3000

Intérpretes Turjubaan Переводчик
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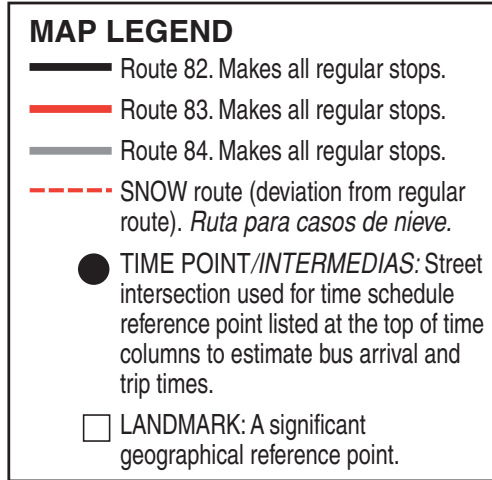
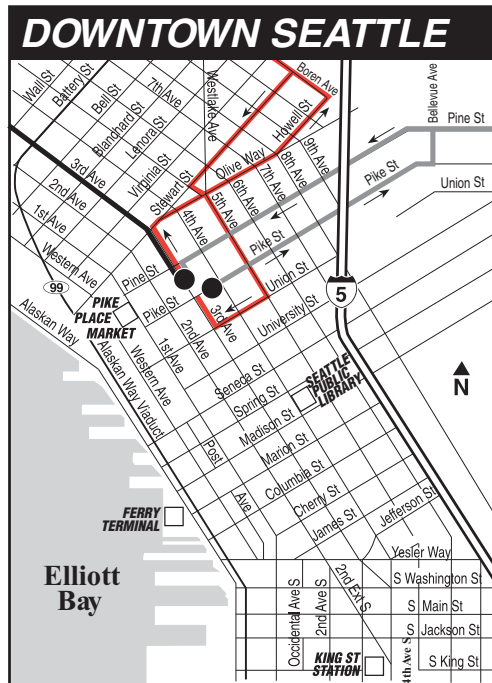
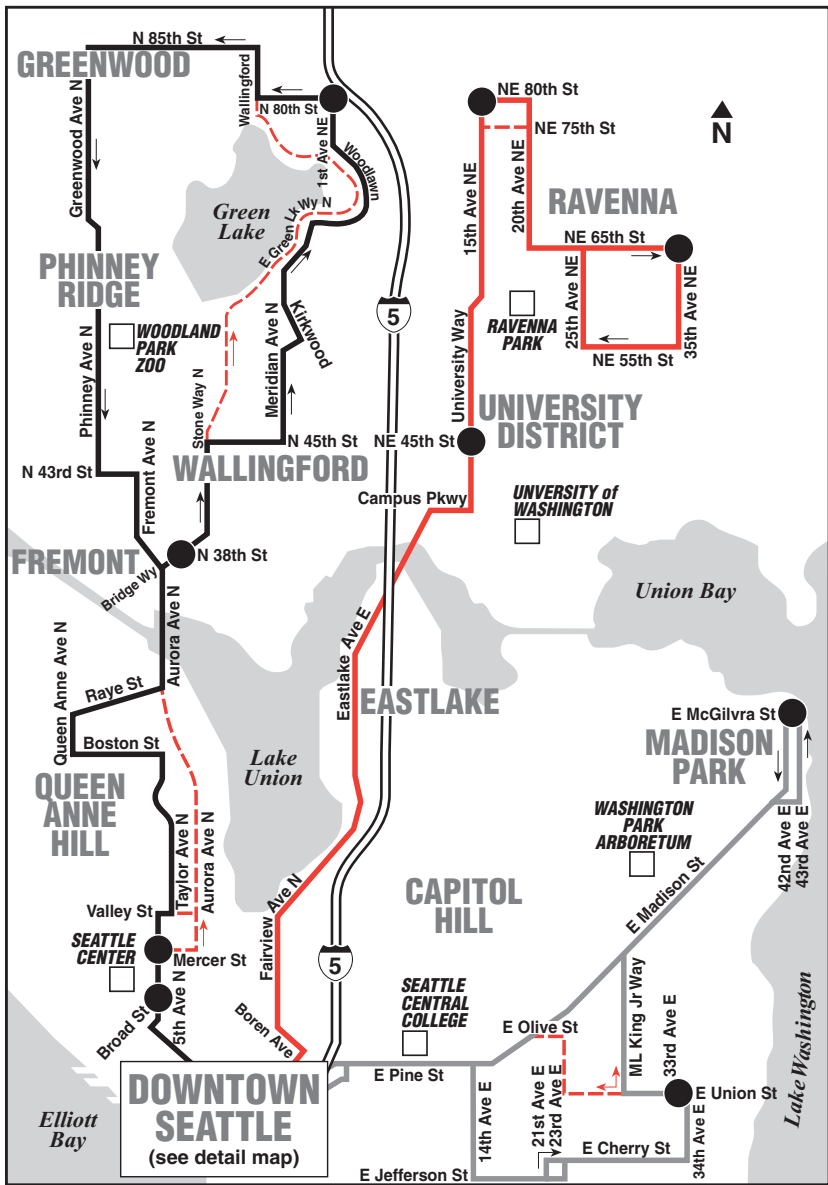
82, 83, 84

(Sunday thru Saturday)
Seattle "Night Owl"

March 11, 2017 thru September 22, 2017
 11 de marzo de 2017 a través de 22 de
 septiembre de 2017



King County
METRO
 We'll Get You There



Night Rider Tip
 You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

RIDER ALERT
 This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.

Timetable Symbols
B - Does not serve Queen Anne Hill. Bus remains on Aurora Ave N to Valley St.
C - To 6th Ave S & S Atlantic St.
F - Continues as Route 82.
K - Begins at 4th Ave S & S Jackson St 13 minutes earlier.
L - Serves Link Stadium Station at SODO Busway & S Royal Brougham Wy.

Snow/ Emergency Service Servicio de emergencia/ nieve
 During most snow conditions, these routes will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, they will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.
Durante la mayoría de las condiciones de nieve, estas rutas operarán por las rutas para nevadas que se muestran en este programa. En el caso poco frecuente que Metro declare una emergencia, no operarán. Visite kingcounty.gov/metro/snow y regístrese para recibir Alertas de tránsito y mantenerse informado durante las condiciones adversas.

82 Queen Anne, Green Lake, Greenwood

READ ACROSS →

Downtown Seattle	Seattle Center	East Green Lake	Seattle Center	Downtown Seattle
3rd Ave & Pike St	5th Ave N & Broad St	Bridge Way N & N 38th St	1st Ave NE & NE 80th St	5th Ave N & Mercer St
2:15	2:22	2:33	2:51	3:14
3:33	3:40	3:50	4:04B	4:26
				3:24F
				4:35C

AM – Lighter Type PM – Darker Type

83 University, Maple Leaf, Ravenna

READ ACROSS →

Downtown Seattle	University District	Bryant/ Assumption	University District	Downtown Seattle
3rd Ave & Pike St	University Way NE & NE 45th St	15th Ave NE & NE 80th St	35th Ave NE & NE 45th St	3rd Ave & Pine St
2:15K	2:33	2:39	2:49	2:59
3:30	3:45	3:51	3:58	4:07
				3:17
				4:24CL

AM – Lighter Type PM – Darker Type

84 Madison Park, Madrona

READ ACROSS →

Downtown Seattle	Madrona	Madison Park	Madrona	Downtown Seattle
Pike St & 4th Ave	33rd Ave E Union St	42nd Ave E & E McGillivra St	34th Ave E Union St	3rd Ave & Union St
2:15K	via E Madison	2:32	2:42	2:58CL
3:30	3:46	4:08	via E Madison	4:25CL

AM – Lighter Type PM – Darker Type

Quick Timetable Tips

1. Timepoints are listed from the beginning of the route (on the left) to the end (on the right).
2. Timepoints in the schedule block correspond with the timepoint dots on the map. If you are boarding at a stop between two timepoints, use the earlier time as a guide.
3. If there is a symbol (letter or character) after a time, look for the explanation under the heading Timetable Symbols.