Snow/Emergency Service
Servicio de emergencia/nieve

During most snow conditions, this route will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las nevadas, esta ruta operará por la ruta designada que se muestra en este programa. En el caso poco frecuente que Metro declare una emergencia, no operará. Visite kingcounty.gov/metro/snow y registrese para obtener Alertas de Tránsito y mantenerse informado durante las condiciones adversas.

Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center  Transit Tunnel
201 S Jackson St  Westlake Station
Monday-Friday Last four / first four
8:30 am - 4:30 pm business days each month
8:30 am - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)
Seattle metro calling area ............. 206-553-3000
Toll Free .................................. 1-800-542-7876
Hearing impaired .................. TTY Relay: 711

Metro Online / Online Trip Planner ..................... www.kingcounty.gov/metro
Carpool/Vanpool .......................... 206-625-4500
Hearing Impaired ..... TTY Relay: 1-800-833-6388

Community Transit .................. 1-800-562-1375
Pierce Transit ....................... 1-800-562-8109

*Income Qualified

<table>
<thead>
<tr>
<th>What To Pay</th>
<th>1 Zone</th>
<th>2 Zone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older), Off Peak</td>
<td>$2.50</td>
<td>$2.50</td>
</tr>
<tr>
<td>Adults (19 and older), Peak</td>
<td>$2.75</td>
<td>$3.25</td>
</tr>
<tr>
<td>ORCA LIFT Fare*</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>Youth (6-18 yrs), all times</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>ORPPP cardholders (registered seniors, Medicare, disabled), all times</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5), all times</td>
<td>Four may ride free with person paying adult fare</td>
<td></td>
</tr>
</tbody>
</table>

What To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

Online Trip Planning

Use Metro’s online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar. www.kingcounty.gov/tripplanner

1 Zone 2 Zone
Adults (19 años y mayor) fuera de hora pico $2.50 $2.50
Adults (19 años y mayor) en hora pico $2.75 $3.25
Tarifa ORCA LIFT* a toda hora $1.50 $1.50
Jóvenes (6-18 años), a toda hora $1.50 $1.50
Titulares de tarjetas ORPPP (personas mayores registradas, Medicare, discapacitados), a toda hora. $1.00 $1.00
Niños (hasta los 5 años), a toda hora. Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.

*Ingresos que reúnan los requisitos

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This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
Inks: Environmentally sensitive vegetable-based.
Bike & Ride

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Night Rider Tip

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don’t want to miss you!

Metro Customer Service

206-553-3000

Need more information or assistance?

• Visit Metro Online at kingcounty.gov/metro
• Call Metro’s Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
  - 6 am - 8 pm for trip planning assistance
  - 8 am - 5 pm for ORCA assistance and customer comments

Timetable Symbols

D - Operates only when University of Washington is in session (including finals week). Does NOT operate March 20 thru 24, May 29 or June 12 thru September 22.

Símbolo del programa

- Estimated time. Tiempo estimado

Holiday Information/Información sobre feriados

There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriados:

- Memorial Day
- Día de la Independencia
- Labor Day

- Día de la independencia
- Sept. 4

- Día del trabajo