**Metro Customer Services**

Metro has two customer service offices in downtown Seattle to serve you.

**King Street Center**
201 S Jackson St
Monday-Friday
8:30 am - 4:30 pm

**Lost & Found**
Monday-Friday
8:30 am - 1 pm
2 pm - 4:30 pm

At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area 206-553-3000
Toll Free 1-800-542-7876
Hearing impaired TTY Relay: 711

**Metro Online / Online Trip Planner**
www.kingcounty.gov/metro
Metro Online / Online Trip Planner
8:30 am - 4:30 pm
Lost & Found
8:30 am - 4:30 pm

**VanShare**

**You know a good thing when you ride!**

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online kingcounty.gov/metro

**How To Pay**

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

**What To Pay**

<table>
<thead>
<tr>
<th>Fare Type</th>
<th>Zone 1</th>
<th>Zone 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older), Off Peak</td>
<td>$2.50</td>
<td>$2.50</td>
</tr>
<tr>
<td>Adults (19 and older), Peak</td>
<td>$2.75</td>
<td>$3.25</td>
</tr>
<tr>
<td>ORCA LIFT Fare* (registered seniors, Medicare, disabled)</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
</tbody>
</table>

*Income Qualified

**Cuánto pagar**

<table>
<thead>
<tr>
<th>Tarifa, hora pico</th>
<th>Zona 1</th>
<th>Zona 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adultos (19 años y mayor)</td>
<td>$2.50</td>
<td>$2.50</td>
</tr>
<tr>
<td>Adultos (19 años y mayor)</td>
<td>$2.75</td>
<td>$3.25</td>
</tr>
<tr>
<td>Tarifa ORCA LIFT*</td>
<td>$1.50</td>
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*Ingresos que reúnan los requisitos

**Pay As You Board**

At all times, pay your fare as you board the bus, be it cash, ticket or with a convenient ORCA card. You may use transfers received on off-peak trips for peak-hour trips by paying the balance of the peak fare. Metro transfers are valid on Metro, only.

**Bike & Ride**

Metro buses have bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack. You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

### Inks: Environmentally sensitive vegetable-based.
Durante la mayoría de las condiciones de nieve, las rutas no operarán. Visite kingcounty.gov/metro/snow y sign up para Transit Alerts to stay informed during adverse conditions.

**Priority Seating**
All Metro buses are wheelchair accessible. Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person.

**Need more information or assistance?**
- Visit Metro Online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
- 6 am - 8 pm for trip planning assistance
- 8 am - 5 pm for ORCA assistance and customer comments

**Holiday Information/Información sobre feriados**
There is no service on this route on weekends or the following holidays. No hay servicio en esta ruta los fines de semana ni el siguiente feriado:
- Memorial Day
- Día de la Independencia
- Labor Day
- Día del trabajo

**Special Fare Information**
Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.