

Metro Customer Services

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center
201 S Jackson St
 Monday-Friday
 8:30 am - 4:30 pm

Transit Tunnel
Westlake Station
 Last four / first four
 business days each month
 8:30 am - 4:30 pm

Lost & Found
 Monday-Friday
 8:30 am - 1 pm
 2 pm - 4:30 pm

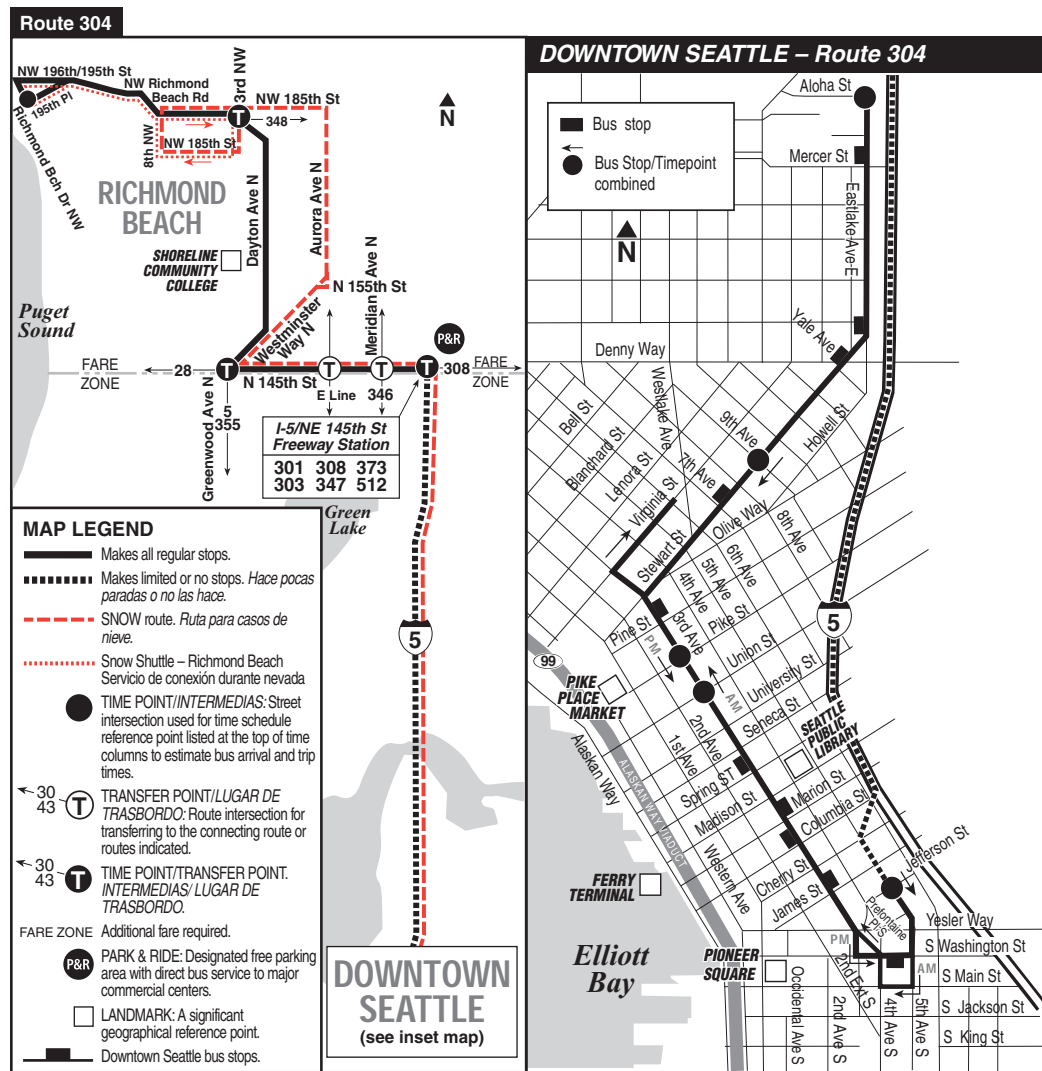
At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)
 Seattle metro calling area 206-553-3000
 Toll Free 1-800-542-7876
 Hearing impaired TTY Relay: 711
 Metro Online / Online Trip Planner www.kingcounty.gov/metro
 Carpool/Vanpool 206-625-4500
 Hearing Impaired TTY Relay: 1-800-833-6388
 Community Transit 1-800-562-1375
 Pierce Transit 1-800-562-8109

Snow/Emergency Service Servicio de emergencia/ nieve

During most snow conditions, these routes will operate via the snow routing shown in this timetable. In the rare event that Metro declares an emergency, they will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions.

Durante la mayoría de las condiciones de nieve, estas rutas operarán por la rutas para nevadas que se muestran en este programa. En el caso poco frecuente que Metro declare una emergencia, no operarán. Visite kingcounty.gov/metro/snow y regístrese para recibir Alertas de tránsito y mantenerse informado durante las condiciones adversas.



Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 two-zone fares apply.

The fare zone for Route 304 is N 145th St. An additional fare will be collected on trips that cross this boundary. Route 304 trips that start or end anywhere along 145th St will not require zone fare.

Interpreter
 206-553-3000

Intérpretes
 Переводчик
 Перекладач
 Turjubaan
 Thông Dịch Viên

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 ഋटवपूवैटव
 翻譯員
 통역사

304 WEEKDAY/Entre semana

To DOWNTOWN SEATTLE →

Richmond Beach		Downtown Seattle			
NW 195th PI & Richmond Beach Dr NW	3rd Ave NW & Richmond Beach Rd	N 145th St & Greenwood N	I-5 & NE 145th St	5th Ave & Jefferson St	3rd Ave & Union St
6:07H	6:14H	6:21H‡	6:28H‡	6:43H‡	6:52H‡
6:39H	6:46H	6:56H‡	7:05H‡	7:21H‡	7:30H‡
7:13H	7:20H	7:30H‡	7:39H‡	7:58H‡	8:08H‡
7:35H	7:42H	7:52H‡	8:01H‡	8:20H‡	8:30H‡

AM – Lighter Type PM – Darker Type

To RICHMOND BEACH →

Eastlake		Downtown Seattle			Richmond Beach		
Eastlake Ave E & Aloha St	Stewart St & 9th Ave	3rd Ave & Pike St (southbound)	5th Ave & James St	I-5 & NE 145th St	N 145th St & Greenwood Ave N	3rd Ave NW & Richmond Beach Rd	NW 196th St & 26th Ave NW
3:26H	3:33H	3:39H	3:48H‡	4:04H‡	4:11H‡	4:21H‡	4:32H‡
3:56H	4:03H	4:09H	4:19H‡	4:37H‡	4:46H‡	4:56H‡	5:07H‡
4:31H	4:39H	4:45H	4:55H‡	5:13H‡	5:22H‡	5:32H‡	5:43H‡
4:55H	5:04H	5:11H	5:21H‡	5:39H‡	5:48H‡	5:59H‡	6:10H‡
5:34H	5:41H	5:47H	5:56H‡	6:12H‡	6:20H‡	6:31H‡	6:42H‡

AM – Lighter Type PM – Darker Type

Need more information or assistance?

- Visit Metro Online at kingcounty.gov/metro
- Call Metro's Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (2017: Nov. 10, 23, 24, Dec. 25; 2018: Jan. 1, 15, Feb. 19).
 - 6 am - 8 pm for trip planning assistance
 - 8 am - 5 pm for ORCA assistance and customer comments

VanShare You know a good thing when you ride!

Let VanShare bridge the gap in your commute. Starting a vanshare is simple. You just need five people including a volunteer driver. Use it to make the connection to your final destination from any transportation terminal.

To start a VanShare, phone us at 206-625-4500 or e-mail us at VanShare@kingcounty.gov. Link to our web page through Metro Online kingcounty.gov/metro

Route 304 Holiday Information/ Ruta 304 información sobre feriados

There is no service on Route 304 on weekends or the following holidays. *No hay servicio en la ruta 304 los fines de semana ni los siguientes feriados:*

Veterans Day (observed)	Nov. 10
<i>Día de veteranos (observado)</i>	<i>el 10 de noviembre</i>
Thanksgiving	Nov. 23
<i>Día de acción de gracias</i>	<i>el 23 de noviembre</i>
Day after Thanksgiving	Nov. 24
<i>Día después de acción de gracias</i>	<i>el 24 de noviembre</i>
Holiday Week	Dec. 25, 2017 - Jan. 1, 2018
<i>Semana de vacaciones</i>	<i>25 de diciembre de 2017 - el 1 de enero de 2018</i>
ML King Jr Day	Jan. 15
<i>Día de ML King Jr</i>	<i>el 15 de enero</i>
Presidents' Day	Feb. 19
<i>Día de los Presidentes</i>	<i>el 19 de febrero</i>

Timetable Symbols

H - This trip does NOT operate on Nov. 10 & 24, Dec. 26-29, Jan. 15 and Feb. 19. Also see Holiday Information below.

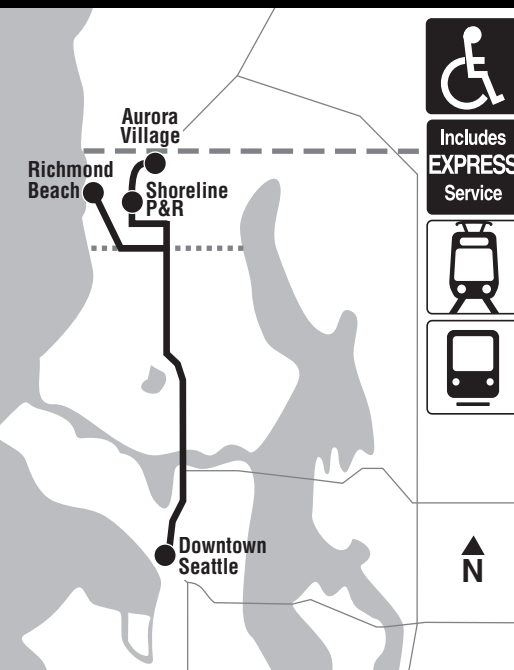
Símbolo del programa

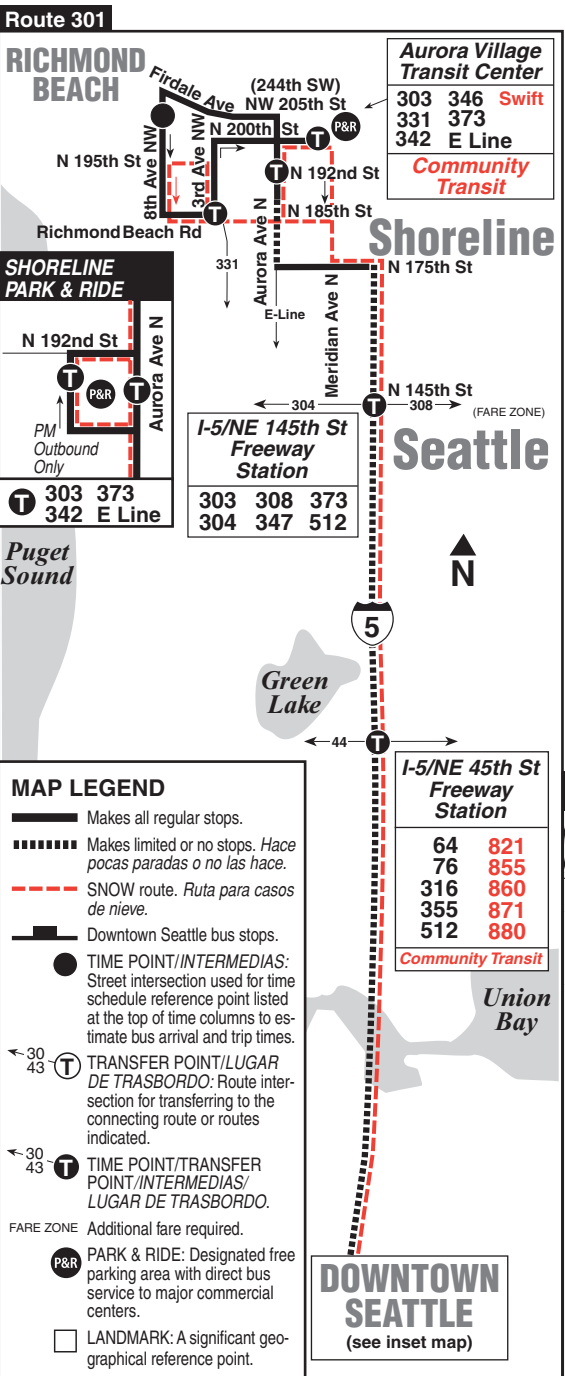
‡ - Estimated time. *Tiempo estimado.*

301, 304

Aurora Village, Richmond Beach, Shoreline P&R, Downtown Seattle

September 23, 2017 thru March 9, 2018
23 de septiembre de 2017 a través de 9 de marzo de 2018





ORCA Card

Metro Transit and eight other Puget Sound transportation agencies (Community Transit, Everett Transit, Kitsap Transit, Pierce Transit, Sound Transit, Seattle Streetcar, King County Water Taxi and Washington State Ferries) use a common fare-payment system called ORCA (One Regional Card for All). The ORCA card works as cash or a pass, and it automatically tracks the value of your fares and transfers, letting you move easily between the participating transportation systems.

Get your ORCA card online at www.orcard.com, by phone at 1-888-988-6722 (ORCA) or TTY Relay: 711 (1-888-889-6368), at ticket vending machines in Sounder and Link rail stations, or at one of the transit agency customer service offices. The ORCA Web site also provides information on how to use the card, as well as locations at which they can be reloaded with a new pass or additional cash.

Night Rider Tip

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don't want to miss you!

301 WEEKDAY/Entre semana

To DOWNTOWN SEATTLE →

Aurora Village TC, Bay 1	Richmond Beach	Shoreline Park & Ride	Downtown Seattle				
N 200th St & Ashworth N	8th Ave NW & NW 205th St	3rd Ave NW & Richmond Beach Rd	Aurora Ave N & N 192nd St	I-5 & NE 145th St	I-5 & NE 45th St	6th Ave & Union St	2nd Ave Ext S & S Jackson St
4:43	—	—	4:46	4:53‡	5:02‡	5:09‡	5:18‡
5:24	5:31	5:35	5:43	5:50‡	5:59‡	6:06‡	6:15‡
6:03E	—	—	6:06E	—	—	6:27E‡	6:36‡
6:14E	6:22E	6:26E	6:34E	—	—	6:56E‡	7:06‡
6:17E	—	—	6:21E	—	—	6:42E‡	6:52‡
6:39E	6:47E	6:51E	6:59E	—	—	7:25E‡	7:35‡
6:49E	—	—	6:53E	—	—	7:18E‡	7:28‡
7:02E	—	—	7:06E	—	—	7:34E‡	7:45‡
7:15E	—	—	7:19E	—	—	7:47E‡	7:58‡
7:23E	—	—	7:27E	—	—	7:57E‡	8:08‡
7:25E	7:34E	7:39E	7:47E	—	—	8:16E‡	8:27‡
7:31E	—	—	7:35E	—	—	8:05E‡	8:16‡
7:51E	—	—	7:55E	—	—	8:24E‡	8:34‡
8:01E	—	—	8:05E	—	—	8:34E‡	8:45‡
8:13E	—	—	8:17E	—	—	8:46E‡	8:57‡
8:25E	—	—	8:29E	—	—	8:56E‡	9:07‡
8:50E	—	—	8:54E	—	—	9:17E‡	9:28‡
4:29	—	—	4:34	4:43‡	4:54‡	5:09‡	5:22‡
4:59	—	—	5:04	5:14‡	5:25‡	5:40‡	5:53‡
5:34	—	—	5:38	5:46‡	5:55‡	6:10‡	6:20‡

To RICHMOND BEACH, AURORA VILLAGE →

Downtown Seattle	Shoreline Park & Ride	Richmond Beach	Aurora Village Transit Center Bay 1
4th Ave S & S Jackson St	4th Ave & University St	I-5 & NE 45th St	I-5 & NE 145th St
7:05	7:09	7:23‡	7:30‡
7:29	7:34	7:48‡	7:55‡
8:00	8:05	8:19‡	8:26‡
2:54E	2:59E	—	3:19E‡
3:27E	3:32E	—	3:53E‡
3:45E	3:50E	—	—
4:00E	4:05E	—	4:39E‡
4:10E	4:15E	—	4:49E‡
4:22E	4:28E	—	5:02E‡
4:38E	4:44E	—	5:19E‡
4:50E	4:56E	—	5:33E‡
4:59E	5:05E	—	5:42E‡
5:06E	5:13E	—	5:50E‡
5:13E	5:20E	—	5:57E‡
5:23E	5:30E	—	6:05E‡
5:39E	5:45E	—	6:20E‡
5:54E	6:00E	—	6:33E‡
6:10E	6:15E	—	6:48E‡
6:35E	6:40E	—	7:10E‡

AM – Lighter Type PM – Darker Type

Timetable Symbols

E - Express. Does not serve NE 45th & I-5. Selected trips serve NE 145th & I-5 northbound (see schedule).

Símbolo del programa

‡ - Estimated time. *Tiempo estimado*

Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: \$2.75 one-zone and \$3.25 two-zone fares apply.

Route 301 Holiday Information/ Ruta 301 información sobre feriados

There is no service on Route 301 on weekends or the following holidays. *No hay servicio en la ruta 301 los fines de semana ni los siguientes feriados:*

- Veterans Day (observed) Nov. 10
- Día de veteranos (observado) el 10 de noviembre
- Thanksgiving Nov. 23
- Día de acción de gracias el 23 de noviembre
- Day after Thanksgiving Nov. 24
- Día después de acción de gracias el 24 de noviembre
- Holiday Week Dec. 25, 2017 - Jan. 1, 2018
- Semana de vacaciones 25 de diciembre de 2017 - el 1 de enero de 2018

- ML King Jr Day Jan. 15
- Día de ML King Jr el 15 de enero
- Presidents' Day Feb. 19
- Día de los Presidentes el 19 de febrero

Accessible Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.

Metro Customer Service
206-553-3000

How To Pay

Upon boarding, pay your fare with exact change or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

	1 Zone	2 Zone
Adults (19 and older), Off Peak	\$2.50	\$2.50
Adults (19 and older), Peak	\$2.75	\$3.25
ORCA LIFT Fare* all times	\$1.50	\$1.50
Youth (6-18 yrs), all times	\$1.50	\$1.50
RRFP cardholders (registered seniors, Medicare, disabled), all times	\$1.00	\$1.00
Children (thru age 5), all times	Four may ride free with person paying adult fare	

*Income Qualified

Cuánto pagar

	Zona 1	Zona 2
Adultos (19 años y mayor) fuera de hora pico	\$2.50	\$2.50
Adultos (19 años y mayor) en hora pico	\$2.75	\$3.25
Tarifa ORCA LIFT ,* a toda hora	\$1.50	\$1.50
Jóvenes (6-18 años), a toda hora	\$1.50	\$1.50
Titulares de tarjetas RRFP (personas mayores registradas, Medicare, discapacitados), a toda hora	\$1.00	\$1.00
Niños (hasta los 5 años), a toda hora	Pueden viajar hasta cuatro con una persona que pague la tarifa de adulto.	

*Ingresos que reúnan los requisitos

Online Trip Planning

Use Metro's online Trip Planner to plan trips on scheduled service in King, Pierce and Snohomish counties. It provides details on transit stops, routes and schedules. Trip Planner itineraries do not include service disruptions and reroutes caused by weather, emergencies, traffic, events or construction.

Trip Planner includes Metro Transit, Pierce Transit, Community Transit, Everett Transit, ST Express buses, Link light rail, Sounder commuter rail, King County Water Taxi, Washington State Ferries, the Seattle Center Monorail, and Seattle Streetcar.

www.kingcounty.gov/tripplanner