Snow/Emergency Service
During snow conditions, service on this route may be interrupted due to inoperable road conditions. In the rare event that Metro declares an emergency, it will not operate. Visit kingcounty.gov/metro/snow and sign up for Transit Alerts to stay informed during adverse conditions, or call the reservation office at 866-261-3278.

Durante las condiciones de nieve, el servicio en esta ruta puede ser interrumpido debido a condiciones de carretera inoperables. En el raro caso de que Metro declare una emergencia, no funcionará. Visite kingcounty.gov/metro/snow y registrese para recibir alertas de tránsito para mantenerse informado durante condiciones adversas, o llame a la oficina de reservas al 866-261-3278.

Metro Customer Services
Metro has two customer service offices in downtown Seattle to serve you.

King Street Center Transit Tunnel Westlake Station
Monday-Friday
8:30 am - 4:30 pm
Last four / first four business days each month
8:30 am - 4:30 pm
Lost & Found
Monday-Friday
8:30 am - 1 pm
2 pm - 4:30 pm
At both locations buy ORCA cards, bus passes, senior permits and taxi scrip, and get information about bus service. Only the King Street Center office registers applicants for disability permits and provides lost-item return service on weekdays.

Customer Service (general information, trip planning, comments and lost & found)
8:30 am - 4:30 pm
Monday-Friday
How To Pay
Upon boarding, pay your fare with a Transit Go Ticket or a convenient regional ORCA card. ORCA cards are sold in downtown Seattle at Metro customer service offices in King Street Center and the Westlake tunnel station.

What To Pay

How To Pay

<table>
<thead>
<tr>
<th>Category</th>
<th>Zone 1</th>
<th>Zone 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults (19 and older), Off Peak</td>
<td>$2.50</td>
<td>$2.50</td>
</tr>
<tr>
<td>Adults (19 and older), Peak</td>
<td>$2.75</td>
<td>$3.25</td>
</tr>
<tr>
<td>ORCA LIFT Fare* all times</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>Youth (6-18 yrs), all times</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>RRF cardholders (registered seniors, Medicare, disabled), all times</td>
<td>$1.00</td>
<td>$1.00</td>
</tr>
<tr>
<td>Children (thru age 5), all times</td>
<td>Four may ride free with person paying adult fare</td>
<td></td>
</tr>
</tbody>
</table>

Priority Seating
All Metro buses are wheelchair accessible.

Designated seats in the front of buses are reserved for seniors and people with disabilities. If you are occupying one of these seats when a person with greater need boards, please offer it to that person.

For more information about accessible service and bus-acceptable wheelchair/scooter specifications, call 206-553-3000.

Night Rider Tip
You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don’t want to miss you!

Bike & Ride
Metro has bike racks that hold three bikes. The racks are easy to use at no extra cost. Just follow the simple instructions posted near the rack.

You may load or unload your bike anytime at all regular Metro bus stops, including downtown Seattle and the transit tunnel.

Metro Customer Service
206-553-3000

Accessible Formats
People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711.
There is no service on this route on weekends or the following holidays.

- Memorial Day May 29
- Independence Day July 4
- Labor Day Sept. 4

Need more information or assistance?
- Visit Metro Online at kingcounty.gov/metro
- Call Metro’s Customer Information Office, 206-553-3000, Mon-Fri except for major holidays (May 29, July 4, and Sept. 4).
  - 6 am - 8 pm for trip planning assistance
  - 8 am - 5 pm for ORCA assistance and customer comments

Community Ride Service Information
The Black Diamond - Enumclaw Community Ride offers on-demand, flexible service in portions of the cities of Black Diamond and Enumclaw (see maps). The new service provides transportation within the two cities, as well as transportation from one to the other – all on a demand-responsive basis. Service is provided at the following times:
- Reservations/Variable Routing
  - You must reserve your ride at least two hours before your desired pick-up time, but you may also make reservations as far as 30 days in advance. Reservations will be taken on a first-come, first-served basis.
  - Reservations can be made by calling 1-866-261-3278 (voice), or 1-800-246-1646 (TTY) during the following hours:
    - Monday-Friday 5 am - 11 pm
    - Saturday 7:30 am - 9:30 pm
    - Sunday/Holidays 9:30 am - 6:30 pm
  - Please leave a message at all other times.
  - You can also make reservations online at www.hope-link.org/need-help/transportation/dart-ride-request

Although every effort will be made to provide origin-to-destination service, vans can not always provide full door-to-door service due to safety or other operational considerations (narrow streets, cul-de-sacs, etc.). You may need to board/deboard at a location a block or more away from the location you requested.

This paper uses minimum 30% post-consumer fibers; acid and chlorine free.
Inks: Environmentally sensitive vegetable-based.

This symbol indicates a change in service. Watch for it in buses, at bus stops, and at timetable displays.