Metro Customer Service

Metro has two customer service offices in downtown Seattle to serve you.

King Street Center 201 S Jackson St

Monday-Friday 8:30 am - 4:30 pm

Customer Service (general information, trip planning, comments and lost & found)

Seattle metro calling area 206-553-3000

Toll Free 1-800-542-7876

Hearing impaired TTY Relay: 711

Metro Online / Online Trip Planner

www.metro kingcounty.gov/metro
carpool/vanpool 206-625-4500

Hearing Impaired... TTY Relay: 1-800-833-6388

Community Transit 1-800-562-1375

Pierce Transit 1-800-562-8109

Accessibility Formats

People with disabilities who need this information in accessible formats may call 206-477-6066 (voice) or TTY Relay: 711

Route 915 Service Information

Enumclaw & Auburn accessible dial-a-ride transit (DART) offers you two transportation services: fixed and (limited) variable routing.

Route 915 provides DART service in portions of the Enumclaw/Auburn area (see map) at the following times:

• Mon-Fri (except holidays) 9:30 am - 4 pm

• Sat 10 am - 6 pm

Reservations/Variable Routing

You can request off-route trips on DART within the DART service area by calling the DART reservation office. You need to make your trip request at least two hours before you want to be picked up, and you can make your reservations for 30 days at a time, up to 30 days in advance. Reservations will be taken on a first-come, first-served basis.

Reservations can be made by calling 1-866-261-3278 (voice), or 1-800-246-1646 (TTY) during the following hours:

• Monday-Friday 5 am - 11 pm

• Saturday 7:30 am - 9:30 pm

• Monday-Friday 9:30 am - 4 pm

Leave a message at all other times.

Make reservations online at http://www.doc游戏里的组织/programs/dart.htm

DART vans provide hourly service at Metro bus stops and (limited) variable routing.

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### 186, 915 WEEKDAY/Entre semana

<table>
<thead>
<tr>
<th>Route</th>
<th>Access Rd</th>
<th>Griffin Ave</th>
<th>Griffin Ave</th>
<th>32nd St SE</th>
<th>Auburn Way S</th>
<th>Auburn Way S</th>
<th>1st St SW</th>
<th>4th Ave S</th>
<th>5th Ave S</th>
<th>S Jackson St</th>
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<td>7:09</td>
<td>7:13</td>
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<td>7:30</td>
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#### Holiday Information/Información sobre feriados

There is no service on Route 186 on weekends or the following holidays. There is no service on Route 915 on Sunday or the following holidays. No hay servicio en la ruta 186 los fines de semana ni los siguientes feriados. No hay servicio en la ruta 915 los domingos ni los siguientes feriados.

- **Memorial Day** May 29
- **Día de la Independencia** el 4 de julio
- **Labor Day** Sept. 4
- **Día del trabajo** el 4 de septiembre

#### Special Fare Information

Shaded areas on weekday schedules indicate peak hour trips: $2.75 one-zone and $3.25 two-zone fares apply.

- At all times, the adult fare between Auburn and Seattle is $4.25 on Sound Transit Sounder.

#### Night Rider Tip

You can help drivers spot you when it is dark or during times of reduced visibility by wearing light-colored clothing and by standing in the most visible area of the bus stop. We don’t want to miss you!