

Children with Special Health Care Needs (CSHCN) Programs

County Address, Phone and FAX numbers for referrals



County/Address	Phone/FAX	County/Address	Phone/FAX
Adams 108 West Main Ritzville, WA 99169	509-659-3315 FAX 509-659-4109	Lincoln 90 Nicholls St Davenport, WA 99122	509-725-9213 x31 FAX 509-725-1014
Asotin 431 Elm St Clarkston, WA 99403	509-758-3344/3345 FAX 509-758-8454	Mason PO Box 1666, 415 N. 6 th St Shelton, WA 98584	360-427-9670 x400 FAX 360-427-7787
Benton-Franklin 7102 W. Okanogan Pl. Kennewick, WA 99336	509-460-4225 FAX 509-585-1525	Northeast Tri Pend Oreille 605 Hwy 20 Newport, WA 99156	509-447-3131 FAX 509-447-5644
	509-460-4200 ext 4242 FAX 509-546-2990	Stevens 240 E. Dominion Colville, WA 99114	509-684-5048 FAX 509-684-9878
Chelan-Douglas 200 Valley Mall Parkway East Wenatchee, WA 98802	509-886-6425 FAX 509-886-8449	Ferry PO Box 584 Republic, WA 99166	509-775-3111 FAX 509-775-2858
Clallam 140 C Street Forks, WA 98331	360-374-3121 FAX 360-374-5418	Okanogan PO Box 231 Okanogan, WA 98840	509-422-7397 FAX 509-422-7384
Clark PO Box 9825 Vancouver, WA 98666-8825	360-397-8472 FAX 360-397-8442	Pacific 7013 Sandridge Rd Longbeach, WA 98631	360-642-9349 FAX 360-642-9352
Columbia 1002 S. Third St, Suite 2 Dayton, WA 99328	509-382-2181 FAX 509-382-2942	Pierce 3629 South D Street Tacoma, WA 98418	253-798-6490 FAX 253-798-3522
Cowlitz 1952 9 th Ave Longview, WA 98632	360-414-5582 FAX 360-425-7531	San Juan PO Box 607 Friday Harbor, WA 98250-0607	360-378-4474 FAX 360-378-7036
Garfield PO Box 130 Pomeroy, WA 99347	509-843-3412 FAX 509-843-1935	Skagit 700 S. 2 nd #301 Mt. Vernon, WA 98273	360-336-9383 FAX 360-336-9401
Grant 1038 W. Ivy, Suite 1 Moses Lake, WA 98837	509-766-7960 FAX 509-766-6519	Skamania 710 Rock Creek Drive, PO Box 790 Stevenson, WA 98648	509-427-3881 FAX 866-297-2364
Grays Harbor 2109 Sumner Ave Aberdeen, WA 98520	360-532-8631 x229 FAX 360-533-6272	Snohomish 3020 Rucker Ave, #203 Everett, WA 98201	425-339-8652 FAX 425-339-5255
Island PO Box 5000 Coupeville, WA 98239	360-679-7351 FAX 360-679-7347	Spokane West 1101 College Ave Spokane, WA 99201	509-324-1697 FAX 509-324-1699
Jefferson 615 Sheridan Port Townsend, WA 98368	360-385-9400 FAX 360-385-9401	Thurston 412 Lilly Road NE, MS 0947 Olympia, WA 98506	360-867-2543 FAX 360-867-2601
King 401 Fifth Ave, Suite 1000 Seattle, WA 98104	206-296-4610 FAX 206-296-4679	Wahkiakum PO Box 696 Cathlamet, WA 98612	360-795-6207 FAX 360-795-6143
Kitsap 345 6 th St, Suite 300 Bremerton, WA 98337-1866	360-337-4823 FAX 360-337-4851	Walla Walla PO Box 1753 Walla Walla, WA 99362-0346	509-524-2650 FAX 509-524-2642
Kittitas 521 E. Mountain View Ave Ellensburg, WA 98926	509-962-1414 ext 716 FAX 509-962-1408	Whatcom 1500 N. State Street Bellingham, WA 98225	360-676-6762 x32230 FAX 360-676-6783
Klickitat 228 W Main St, MS CH-14 Goldendale, WA 98620 PO Box 159 White Salmon, WA 98672	1-888-291-3521 FAX 509-773-5991 1-888-267-1199 FAX 509-493-4025	Whitman 1205 SE Professional Mall Blvd Pullman, WA 99163	509-332-6752 FAX 509-334-4517
Lewis 360 NW North St, MS HSD03 Chehalis, WA 98532	360-740-1236 FAX 360-740-1472	Yakima (Children's Village) 3801 Kern Rd Yakima, WA 98902	509-574-3200 FAX 509-574-3210

CSHCN - Public Health Nurse Referral - Information

This community service supports children (Birth to 18) and families in the transition from hospital/clinic to home. Public Health Nurses (PHNs) facilitate services as families progress through the continuum of care. **This service is provided regardless of income. There is no charge to the family for PHN services.** PHNs and home health care nurses have different roles, so it is very appropriate to refer to both. The home health care nurse focuses primarily on the child and provides care for the specific condition. The PHN focuses assisting families with information, support and connecting with resources that address the child's special needs. The PHN will contact the family, complete a nursing assessment and define with the family the services the PHN can provide. Services may be provided in the home, clinic or by phone.

Reasons For CSHCN Public Health Nurse (PHN) Referrals

Child has complex health needs and the family needs help with:

- finding or coordinating medical providers
- accessing local resources and/or services for their child
- finding financial assistance for their child's health-related needs
- understanding and/or coping with child's health condition

NOTE: If you suspect child neglect or abuse, you should make a referral to Child Protective Services (CPS). *It is not appropriate to make a PHN referral to assess abuse when that possibility has already been identified.* It is appropriate to also make a PHN referral on these children, with a note that CPS referral has been made; the PHN will make every effort to coordinate with the CPS caseworker.

Referral Information That Should Be Included

- Child's name, birthdate, gender and race/ethnicity
- Address and phone numbers- this should be the address of the place where the family resides (not a P.O. Box #);
- Names and birthdates of both parents, if available
- List primary language of the child and the parent if other than English
- List the community physician or health care practitioner who provides the child's primary care in the community.
- Note if child is involved in a specialty clinic or service and *include date of next appt if known.*
- Explain why the referral is being made; what do you expect the PHN to accomplish?
- List who to contact regarding follow-up. Should information go to a specific clinic or program at a hospital, the community health care provider, or a specific person? Put the title of that person and name of program (e.g., Jane Doe, Clinical Nurse Specialist, Pulmonary) to assist in the communication process.
- If teaching is to be completed, evaluated or reinforced, include what specific information you want assessed and where to send the information from the PHN evaluation.
- If a home environmental assessment is to be completed, include what specific information you want assessed and where to send the information from the PHN evaluation.
- For infants/children being discharged from the hospital: include discharge summary/notes, discharge instructions for parents and relevant chart notes (ie: OT, PT, SLP, SW, specialist & surgeries).