



Public Health-Seattle & King County  
Children with Special Health Care Needs Program

## PAYING FOR DIAPERS WITH PROVIDER ONE MEDICAL COVERAGE

Provider One (Medicaid) can be used to pay for diapers (also known as undergarments or incontinent supplies) for children who:

- **Are between the ages of 3 – 18; and**
- **Have a diagnosis that causes them to be incontinent; and**
- **Have current Provider One coverage; and**
- **Have a current, accurate prescription for diapers from the child’s medical provider**

Supplies must be ordered from medical supply vendors that have contracts with Provider One. **Check with your Healthy Options / Provider One plan to see who they contract with as medical supply vendors.**

Provider One allows incontinent supplies to be provided, shipped, and billed only once per month, so be sure the child’s medical provider specifies the quantity of each item needed for an entire month.

Vendors offer different brands and sizes – some may offer pull-ups as well as tabs. Contact vendors directly for specific ordering information and choose the vendor **within your Healthy Options plan** that best meets your child’s needs.

Vendors **MUST HAVE** the following in order to process an order for diapers and/or incontinent supplies:

1. A current medical provider prescription on a HRSA form that includes all the information required for Provider One billing.
2. For an initial prescription, families must give the vendor a copy of the child’s current Provider One card. After that, vendors will confirm monthly, on -line, continued Provider One eligibility.

Vendors **MUST** receive a phone call or fax every month from the family or family representative confirming that the prescription for incontinent supplies needs to be filled and delivered that month. It is illegal for vendors to ship supplies without monthly family confirmation.

### The medical prescription must include:

- The child’s name
- A diagnosis of incontinence (additional diagnosis causing incontinence is helpful)
- Child’s weight (and a hip measurement is helpful, especially for older children);
- Quantity and type of supplies needed each month; Number of months needed, not to exceed 12 months.
- **A new prescription must be obtained every 12 months to continue to have supplies covered and delivered.**

