

# Walkthrough:

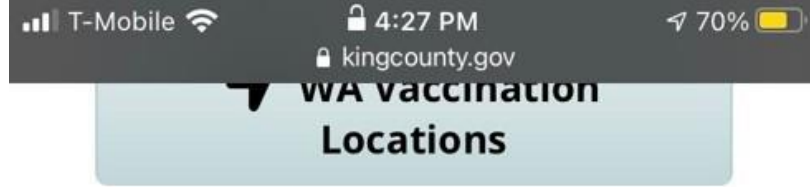
## Making a COVID-19 vaccination appointment at a high-volume site in King County

### Learn how to:

1. **Register** at high volume sites
2. **Make** an appointment
3. **Change** an appointment
4. **Find** your confirmation
5. **Search** for another provider



*Updated March 2, 2021*



### Confirm vaccination eligibility

The Washington State Department of Health (DOH) has created [Phase Finder](#), an online self-assessment so that someone can find out if they are eligible for vaccination. **Phase Finder is currently only for those eligible for Phase 1a or Phase 1b1** but will be open to other priority groups as the state moves to new phases of vaccine distribution.

### Schedule an appointment

Please note, currently both vaccine supply and appointments are limited. You may experience delays due to the very high volume of inquiries. This will get easier as providers receive more doses and high-volume vaccine sites open.

- **Option 1: Call your doctor's office or**

## Register at a high-volume vaccination site

**1. Visit** [kingcounty.gov/vaccine](http://kingcounty.gov/vaccine) for information about who qualifies. Click **How to get vaccinated**; and scroll down to **Schedule an appointment**;  
**Option 5.** You can click the Languages drop-down menu in the upper right corner of the page for information in additional languages.

**2. Answer** screening questions to see if you qualify for the sites: [kingcounty.gov/covid/registration](http://kingcounty.gov/covid/registration)

**3. Call** centers are listed at [kingcounty.gov/vaccine](http://kingcounty.gov/vaccine) for online and language support:

- WA State hotline: 1-800-525-0127 or 1-888-856-5816 (then press #)
- King County Public Health Call Center: 206-477-3977

Solv.

REASON FOR VISIT

Which dose are you scheduling?

VISIT INFO

**Today, February 24th (PST)**

**⚠ No Visit Times Left**

Book ahead visits are fully booked today.

**Tomorrow, February 25th (PST)**

**⚠ No Visit Times Left**

Book ahead visits are fully booked tomorrow.

[Find Next Available Visit →](#)

Continue

For emergencies [please call 911](#)

## Make an appointment at a high-volume vaccination site

- 1. Choose** Dose 1 or Dose 2 under REASON FOR VISIT.
- 2. Click:** Find Next Available Visit. If some appointments appear on this page, you can also click Show More, then click MORE DATES at the top.
- 3. Confirm** your appointment by filling in your personal information, clicking Continue, and completing next steps\*. Complete all steps as quickly as possible to reserve your appointment.

\*Note that medical insurance is not required to register, and a billing or bank statement may be used for ID.

**visit is confirmed.**

**When: Wednesday, February 10, 2021  
at 3:45 PM PST**

**Where: Public Health – Seattle & King  
County**

**625 W James St, Kent**

Start paperwork



Add your visit to  
calendar



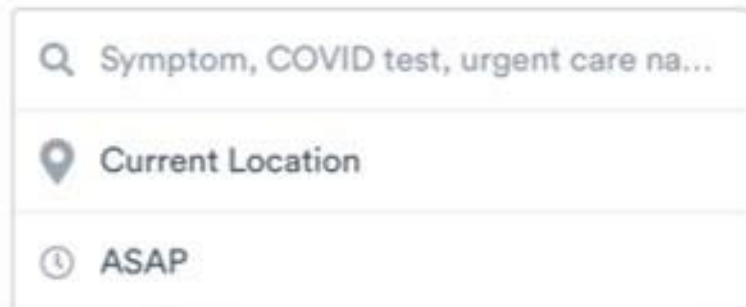
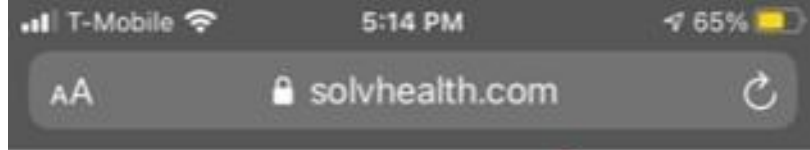
Reschedule  
your visit



Cancel  
your visit

## Change or cancel an appointment at a high volume site

- 1. Find** your confirmation text or email.
- 2. Change appointment:** Click Reschedule your visit.
- 3. Cancel appointment:** Click Cancel your visit.



## Can't find your appointment confirmation?

1. **Visit** solvhealth.com
2. **Click** the menu icon in the upper right corner of the page with three dots.
3. **Choose** Log In, then enter your phone number and click Send verification code.
4. **Enter** the four-digit code. If you can't receive text messages, you may choose to Get another code **by phone call**.
5. **Click** Verify & Log In, then find your appointment details.



 **WA Phase Finder**

 **WA Vaccination Locations**

**Phone assistance available**

If you need language interpretation or can't use the [online Phase Finder tool](#), the following hotlines are available:

1. WA State COVID-19 Assistance hotline: [1-800-525-0127](tel:1-800-525-0127) or [1-888-856-5816](tel:1-888-856-5816) (then press #), 6am – 10pm Monday, 6am – 6pm (Tuesday – Sunday)
2. King County COVID-19 Call Center: [206-477-3977](tel:206-477-3977), 8am – 7pm

For language interpretation, say your preferred language when connected.



**Search for a vaccination appointment (if you don't currently qualify at a high volume site)**

1. **Visit** [kingcounty.gov/vaccine](https://kingcounty.gov/vaccine)
2. **Check eligibility** with WA Phase Finder.
3. **Search** WA Vaccination Locations.
4. **Learn** what to expect.
5. **Call** if you need online and language help:
  - WA State hotline: [1-800-525-0127](tel:1-800-525-0127) or [1-888-856-5816](tel:1-888-856-5816) (then press #)
  - King County Public Health Call Center: [206-477-3977](tel:206-477-3977)

**Updates** and links to more resources available at [kingcounty.gov/vaccine](https://kingcounty.gov/vaccine)