



First Friday Forum

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Office of Medicaid Eligibility and Policy (OMEP)
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Facts & Figures

MAGI Auto-Renewal Rates:

- May –73%

MAGI Total Renewal Rate (including those who must take action to renew) – 91%

MAGI Retroactive coverage:

- Oldest received date is May 18th, 2017
- 297 cases waiting to be worked

New Mobile Application App.

WAPlanfinder Application

Download the Washington Healthplanfinder application!

Features include:

- View coverage status
- Upload documents quickly and securely

Great tool to provide documents! Take a picture of verification and upload it.

An account is needed to use the mobile application.

Proposed Government Shutdown

The Governor's office of Fiscal Management (OFM) has directed agencies to plan for contingency planning in the event of a shutdown

Due to collective bargaining all state employees have been notified of the potential for temporary layoffs

We have faced this same risk previously, it is anticipated that the legislature will come to a budget agreement prior to June 30th

If a government shutdown were to occur, enrollment and services for Medicaid would still be available to clients

AEM Online Application

Do you have feedback
regarding the new AEM
online application?

Resources

MACSC Call Center Hours:

1-800-562-3022

7:00 a.m. – 5:00 p.m.
Monday – Friday

New MEDS phone hours:

8:00 a.m. – 5:00
p.m. Monday –
Friday

If a call comes to
MACSC between
7am–8am that
needs MEDS
assistance, MEDS
will call the client
back after 8am.

Resources

- HCA Training & Education Resources:

<http://www.hca.wa.gov/free-or-low-cost-health-care/apple-health-medicaid-coverage/stakeholder-training-and-education>

- HCA Community-Based Specialists:

http://www.hca.wa.gov/assets/free-or-low-cost/community_based_staff_contact.pdf

- Manage Coverage Online! www.hca.wa.gov/ah4u

HCA Email Contact

- Managed Care Questions
HCAMCPrograms@hca.wa.gov
- MEDS email to send requested documents
MEDSClientInbox@hca.wa.gov

Questions?

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