



# First Friday Forum

Rebecca Janeczko  
King County Medicaid Eligibility Policy Manager  
Office of Medicaid Eligibility and Policy  
December 7, 2018



# Auto-renewal rate & retro

Percentage of Apple Health recipients whose coverage was auto-renewed:

**Percentage of Apple Health recipients whose coverage was auto-renewed**

72% a month – about 3 of every 4 clients get auto-renewed!

Retro status:

<b>Oldest received date</b>	<b>Cases waiting to be worked</b>
October 15, 2018	1,411



# COFA Islander Health Care

- Starting in January 2019, HCA will cover the cost of premiums and out-of-pocket expenses for a silver level QHP for adults:
  - From the Republic of Palau, Marshall Islands, and Federated States of Micronesia;
  - With income at or under 133% FPL;
  - Qualify for tax credits; and
  - Agree to file federal taxes (even if not required)

# COFA status

- As of 12/05/2018, HCA has sponsored 577 individuals!
- Manual processing of sponsorship until April 2019 system changes
- Statewide lead org outreach to those who haven't yet completed enrollment
- HCA sends a letter from HPF within 3-5 business days confirming sponsorship
- If client receives a QHP premium bill for 2019 and it's not clear if they're sponsored, email us.
- Questions/issues: [COFAQuestions@hca.wa.gov](mailto:COFAQuestions@hca.wa.gov) / 1-800-547-3109



# After a client is sponsored

- A debit card for out-of-pocket costs will be mailed from Navia Benefit Solutions by the end of December. If card is not received by the first week of January, the client should contact 1-800-669-3539 or email [customerservice@naviabenefits.com](mailto:customerservice@naviabenefits.com).
- The funds are only for out-of-pocket costs incurred on/after January 1 (copays, co-insurance, deductibles, prescriptions and other costs for in-network services).

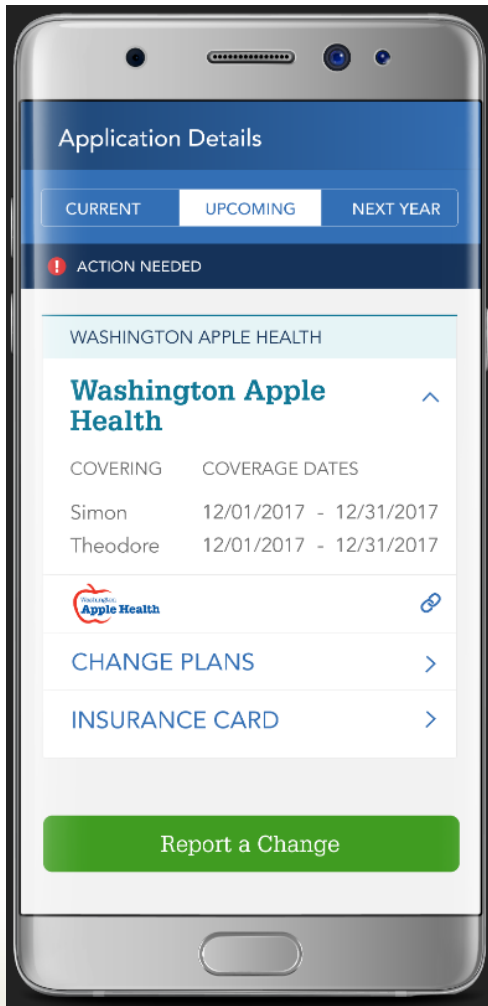


# After a client is enrolled

If a client receives a bill from their provider with DOS on/after January 1, 2019, they use their Navia card to pay the balance for all services covered by their plan.

<b>Questions on</b>	<b>Who to contact:</b>
COFA Islander Health Care	Health Care Authority 1-800-547-3109
Want to know if a service is covered	Client contacts their Health Plan
Need to update client's Washington Healthplanfinder application	Washington Healthplanfinder 1-855-923-4633
Need an authorization for additional funds	Health Care Authority COFA line 1-800-547-3109

# Upcoming change to WAPlanfinder



- January 11, 2019 - Washington Apple Health clients can bring up their ProviderOne Card via WAPlanfinder Mobile App
- This is an added feature to the WA Planfinder mobile application.

# Adult hearing benefit

- Hearing aids covered for clients age 21+ beginning January 1, 2019.
- Clients age 21 and older who meet specific hearing loss criteria may be eligible for the following:
  - One hearing aid every five years.
  - A second hearing aid when specific criteria are met.
  - Repair and replacement of hearing aids.
  - Hearing aid related services and supplies.
  - Repairs to external components of cochlear implants and bone-anchored hearing aid (BAHA) devices.
- Upcoming webinars 12/17 and 12/20
- [www.hca.wa.gov](http://www.hca.wa.gov) search for “adult hearing benefit”



# Want to give more input?

## Get involved in letters! Two opportunities:

1) WAH Notices Workgroup needs consumers and another navigator!

- Workgroup reviews and streamlines Washington Apple Health notices
- Consumers receive a \$50 gift card for every quarter of participation

2) External review group that reviews anything the core workgroup redrafts – participation is by email

- Email Paige Lewis for more info! [Paige.Lewis@hca.wa.gov](mailto:Paige.Lewis@hca.wa.gov)

# Questions?

MEDS email:

[AskMAGI@hca.wa.gov](mailto:AskMAGI@hca.wa.gov)

Managed Care questions:

[HCAMCPrograms@hca.wa.gov](mailto:HCAMCPrograms@hca.wa.gov)

Email verification:

[Apple@hca.wa.gov](mailto:Apple@hca.wa.gov)

Data requests:

[HCADData@hca.wa.gov](mailto:HCADData@hca.wa.gov)

King County Representative:

Rebecca Janeczko

[Rebecca.Janeczko@hca.wa.gov](mailto:Rebecca.Janeczko@hca.wa.gov)

