Community Health Plan of Washington
About CHPW

Our History
Community Health Plan of Washington was founded in 1992 by local Community Health Centers in Washington state. We are the only not-for-profit Managed Care Organization (MCO) contracted with the state for Apple Health programs.

Our Mission
Community Health Plan of Washington's mission is to deliver accessible managed care services which meet the needs and improve the health of our communities and make managed care participation beneficial for community responsive providers.

Our network includes:
• 20 Community Health Centers
• More than 2,600 primary care providers
• More than 14,000 contracted medical specialists
• More than 100 hospitals
Our Plans

Apple Health is the managed care Medicaid program in Washington State. Washington Apple Health allows more people access to care with a focus on preventive care and positive health outcomes.

Our affordable Medicare Advantage HMO plans give members valuable extended coverage and services.
Member Health Management

- **Care Coordination**: For members with acute needs, assistance is facilitated by a Care Coordinator who provides information to the member or their caregiver. Members can call 1-800-336-5231 for more information.

- **Complex Case Management**: For members with multiple complex and chronic symptoms, Case Management is available to help manage their conditions. A licensed Case Manager works with members to facilitate a health assessment, the development of a care plan.

- **Disease Management** is available for members requiring help with the management of a single chronic condition. There are five programs available: Asthma, Congestive Heart Failure (CHF), Chronic Obstructive Pulmonary Disease (COPD), Depression, and Diabetes. Disease Management services include mailed educational materials and coaching with a licensed Disease Manager.
The Children First program promotes and rewards a healthy life by rewarding members for receiving necessary care during pregnancy and childhood.
Our Children First Program has been an integrated part of Community Health Plan of Washington since 2004.

The Safety Program as it was known included two rewards, a car seat and a bicycle helmet.

In 2007 the program changed to Children First and expanded by adding infant care grooming kits, dental kits and a Family Health Care Information Book in several languages.

And in 2011 grew significantly by including rewards for all Well Child visits up to the age of 14 years.
A robust wellness incentive program focused on expectant moms and children under the age of 18 years. The program is divided into two distinctive parts:

- Prenatal Program
  - Rewards for pregnant CHPW member moms
- Well child Program
  - Rewards for regular well child check ups and immunizations.

* to receive an incentive reward member needs to be enrolled in CHPW at the time of check up or visit.
Community Health Plan of Washington

Baby Box Pilot

*Member must see a short educational video on how to practice Safe Sleep before they receive a Baby Box
Community HealthFirst™
Medicare Advantage Plans

Get More than Medicare!
Community HealthFirst Plan Choices

<table>
<thead>
<tr>
<th>Benefits</th>
<th>Community HealthFirst MA Plan (Without Rx) - 006</th>
<th>Community HealthFirst MA Pharmacy Plan - 008</th>
<th>Community HealthFirst MA Pharmacy Plan - 009</th>
<th>Community HealthFirst MA Extra Plan - 010</th>
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<tbody>
<tr>
<td>Service Area</td>
<td>Clark, King, and Spokane</td>
<td>Clark, King, and Spokane</td>
<td>Adams, Whatcom, and Yakima Counties</td>
<td>Clark, King, Spokane, and Yakima Counties</td>
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<tr>
<td>Monthly Premium</td>
<td>$30</td>
<td>$67</td>
<td>$93</td>
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<tr>
<td>Out-of-Pocket Maximum</td>
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<tr>
<td>Part A Deductible</td>
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<tr>
<td>Part B Deductible</td>
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<tr>
<td>Inpatient Hospital</td>
<td>$450 per day for days 1-4 $0 day for days 5-90</td>
<td>$450 per day for days 1-4 $0 day for days 5-90</td>
<td>$450 per day for days 1-4 $0 day for days 5-90</td>
<td>$450 per day for days 1-4 $0 day for days 5-90</td>
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<tr>
<td>Specialist Visit</td>
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<td>$40</td>
<td>$45</td>
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<td>Urgent Care</td>
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<td>Emergency Care</td>
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<td>Ambulance</td>
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<td>Chiropractic Services</td>
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<td>$20</td>
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<td>Worldwide Emergency Care</td>
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<td>$25,000 annual benefit</td>
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<td>Routine Lab Services</td>
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<td>Outpatient Surgery</td>
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<td>Diabetic Supplies</td>
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<tr>
<td>Pharmacy (1 Month Supply)</td>
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<td>$2/$20/$47/25%/33%</td>
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<tr>
<td>Pharmacy (3 Month Supply)</td>
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<tr>
<td>Routine Podiatry Services</td>
<td>$0 (up to 4 supplemental routine visits per year)</td>
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<tr>
<td>Supplemental Routine Eye Exam</td>
<td>$0 (1 routine visit per year)</td>
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<tr>
<td>Supplemental Eyewear</td>
<td>$100 every two years</td>
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<tr>
<td>Supplemental Dental Coverage</td>
<td>Up to $500 benefit per year</td>
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<td></td>
<td>No Coverage</td>
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</table>

1) You must continue to pay your Part B premium if not otherwise paid for by a third party.
2) Maximum Out-of-Pocket does not apply to Part D prescription drug costs, plan premium, and Part B premium.
3) Under Original Medicare you pay an initial Part A deductible of $1,316 for the first 60 days.
Community HealthFirst MA
Special Needs Plan (HMO SNP)¹

• Designed to provide focused care management
• No added premium²
• Includes all Medicare covered services and also adds supplemental coverage for:
  – Worldwide emergency coverage
  – Routine eye exam – $0 copay
  – Routine eyewear – $130 every year
  – Routine podiatry services – 4 supplemental visits per year
  – Dental services – up to $1,800 per year
  • Preventive and comprehensive coverage

1) To qualify, you must be eligible for both Medicare and Medicaid (zero cost share).
2) Your Medicare Part B premium will be covered 100%. You may also automatically qualify for the low Income Subsidy and will have no additional monthly premium.
Thank you!!!

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