

First Friday Forum

Community Services Division (CSD)

DSHS

November 2nd, 2018 – Seattle, WA

Classic Medicaid information

**Classic Medicaid:
Spendedown Program**

**Classic Medicaid:
Daily Spendedown
Emergent Cases**

**Classic Medicaid:
Alien Emergency
Medical Program**

Oldest Document	Total Cases
10/1/18	95
-	0
8/31/18	9

*as of October 30th, 2018

Contact Center Telephonic Signature Pilot

- On 9/10/18 the Statewide Customer Contact Center began the Telephonic Signature Pilot which allows clients to vocalize approval of their review over the phone.
- As of 10/31/18, an estimated 5161 customers were able to use the telephonic signature process during their review without having to follow up with an IID to receive benefits.

Questions?

Kristen Charlet

kristen.charlet@dshs.wa.gov

509-834-0112