

# Apple Health updates for COVID-19

## Frequently Asked Questions (FAQs)

### 1. Are renewals still required to maintain health care coverage?

No. At this time, Health Care Authority (HCA) will be extending Apple Health (Medicaid) coverage. However, individuals have 90 days from their closure date to complete their renewal without a gap in coverage.

### 2. Do I still need to provide verification for my retroactive coverage request?

If you are unable to send in proof, due to COVID-19, HCA will take self-attestation of income for retroactive coverage eligibility starting February 2020 and for each month impacted by COVID-19.

### 3. Can I request an extension for information that is due?

Yes. We are granting an additional 30 days to provide requested information. Please contact HCA at 1-800-562-3022 if you need an extension.

### 4. Is change reporting still required?

Yes. If you are no longer receiving income or went from income from a job to unemployment, you will want to make the update to your application.

### 5. Am I still required to pay my Children's Health Insurance Program (CHIP) premium payments?

If you have been affected by COVID-19, you may contact HCA at 1-800-562-3022, to request your CHIP balances be written off if you are:

- Unable to pay CHIP premiums; or
- Not currently eligible for CHIP due to past due CHIP payments

### 6. I receive coverage under the Apple Health for Worker's with Disabilities (HWD). Am I still eligible?

If you are receiving HWD and have a reduction of income, lost your job or are temporarily laid off, please call 1-800-871-9275.

### 7. I am not a resident of Washington but have traveled here and now I am stuck in quarantine. Can I apply for Apple Health?

If you are quarantined in Washington state, please call HCA for more information at 1-800-562-3022.

### 8. I receive coverage through the Department of Social and Health Services and typically need to provide proof of income or bank statements. Am I still required to provide this information?

You can self-attest to your income and resources when applying, renewing or reporting a change.