



Washington Health Benefit Exchange

First Friday Forum

April 3, 2020

AGENDA

COVID-19 Special Enrollment Period

LMS Transition

May System Release

Cascade Care Update



Next Year OE8

Open Enrollment will begin on November 1, 2020
and go through January 15, 2021



COVID-19

COVID-19 Special Enrollment Period for Uninsured

Extended through May 8, 2020

Must currently be uninsured in Washington Healthplanfinder

No qualifying life event requirement

Must submit a ticket and Exchange will open SEP

Qualifying Life Event may be used to open a SEP – as usual

Report Changes

Coronavirus Frequently Asked Questions

<https://www.wahbexchange.org/coronavirus-faqs/>



LMS Transition & Staff Changes

Learning Management System

- Staff
- LMS back on-line week of April 13th
- Modern Experience
- Microsoft no longer supporting the platform we currently use
- Log in Information coming your way
- Pilot



Browser	Supported	Not Supported
<p>Google Chrome (latest released version) Office 365 and Office 2019 are designed to work with the current version of the Chrome browsers.</p>	X	
<p>Edge Office 365 and Office 2019 are designed to work with the latest version of the Microsoft Edge browser. Office might continue to work with versions of the Edge browser older than the latest branch, but Office can't provide any guarantees.</p>	X	
<p>Mozilla Firefox (latest released version) Most Office 365 apps and Office 2019 are designed to work with the current version of Firefox. However, Firefox does not fully support Microsoft</p>	X	
<p>Apple Safari (latest released version) Office 365 and Office 2019 are designed to work with the current version of the Safari.</p>	X	
<p>Internet Explorer 11 Office 365 and Office 2019 are designed to work with Internet Explorer 11.</p>	X	
<p>Earlier versions of Internet Explorer</p>		X



May System Release: What to Expect

Upcoming Healthplanfinder System Changes

- Multiple Enrollments
 - Smart Planfinder
- Gender X
- Cascade Care



Benefits	Standard Gold	Standard Silver	Standard Bronze
Primary Care Visit to Treat an Injury or Illness (exc. Preventive and X-rays)	\$15	\$25	\$45
Mental/Behavioral Health and Substance Use Disorder Outpatient Services	\$15	\$25	\$45
Urgent Care	\$35	\$65	\$100
Preventive Care/Screening/Immunization	\$0	\$0	\$0
Generics	\$10	\$20	\$30
Routine Eye Exam for Children	\$0	\$0	\$0
Specialist Visit	\$35	\$65	\$90
Speech Therapy	\$20	\$40	40%
Occupational and Physical Therapy	\$20	\$40	40%
Laboratory Outpatient and Professional Services	\$15	\$35	40%
X-rays and Diagnostic Imaging	\$25	\$60	40%
Preferred Brand Drugs	\$55	\$70	40%
Ambulance	\$375	\$375	40%
All Inpatient Hospital Services (inc. MH/SUD, Maternity)	\$500*	\$800*	40%
Non-preferred Brand Drugs	\$90	\$200	40%
Specialty Drugs (i.e. high cost)	\$90	\$200	40%
Emergency Room Services	\$400	\$800	40%
Advanced Imaging (CT/PET Scans, MRIs)	\$300	30%	40%
Skilled Nursing Facility	\$300**	\$800**	40%
Outpatient Facility Fee (e.g., Ambulatory Surgery Center)	\$300	\$600	40%
Outpatient Surgery Physician/Surgical Services	\$50	\$200	40%
All Other Benefits	20%	30%	40%
Deductible (\$)	\$500	\$2,400	\$5,700
Maximum Out of Pocket (MOOP)	\$5,750	\$7,900	\$8,150

*Per day copay, limit of 5 copays per stay; **Per day copay

Shaded items are not subject to the deductible



Questions?



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