



August Update

First Friday Forum

Mary McHale (they/them)

Associate Director - Outreach

AGENDA

Update: HBE Activity

Uninsured SEP Results

Wrap Up: Spring 2020 Training

Pandemic Unemployment Assistance

Upcoming Webinars



Update: HBE Activity

- Current QHP enrollments as of 6am on 8/6/2020:

Selected	237,238
Paid	221,282
New	72,921

- Reaching the newly uninsured by partnering with Employment Security Department
- Connecting with large employers preparing for upcoming layoffs

Results: Uninsured Special Enrollment Period

- WAHBE opened a 60-day special enrollment period (SEP) for uninsured Washington consumers, from March 10 – May 8
 - ~7,000 consumers enrolled
 - Brought in younger folks, people of color and new customers to the Exchange
- Additional details available in [supplemental enrollment report](#) released in June 2020
- Increased SEP requests generally during those two months
 - Primarily loss of MEC and income changes
 - ~15,000 consumers have enrolled under these existing/ongoing SEPs

Spring 2020 Training

- Spring training deadline was extended to 7/24
 - Initial deadline was extended due to challenges with logging in to the LMS
- 790 navigators completed the training to-date
- Those who haven't finished the training by end of business TODAY will have their HPF account deactivated.



- When you sign into LMS you may receive an MFA prompt, asking to provide your phone number.
- Please submit a phone number that will reach you directly, such as a direct office line or your cell phone.

DO NOT enter a front desk number that goes to a phone tree or a phone number that includes an extension.

LOGGING IN TO THE LMS

Multi-factor Authentication



Reminder: Pandemic Unemployment Assistance (PUA)

Do NOT update income to reflect the expiration of the PUA (\$600/wk increase).

HPF will update this on the back end for customers who are no longer receiving this increase in federal unemployment benefits.

Upcoming Webinars

- Smartplanfinder: Methodology & Tips
 - Late August
- Implicit Bias: How to Recognize It & What to Do About It
 - Late September
- Cascade Cade & 2021 Plans
 - Early October



86 days until
Open Enrollment 8!





WWW.WAHEALTHPLANFINDER.ORG | WWW.WAHBEXCHANGE.ORG