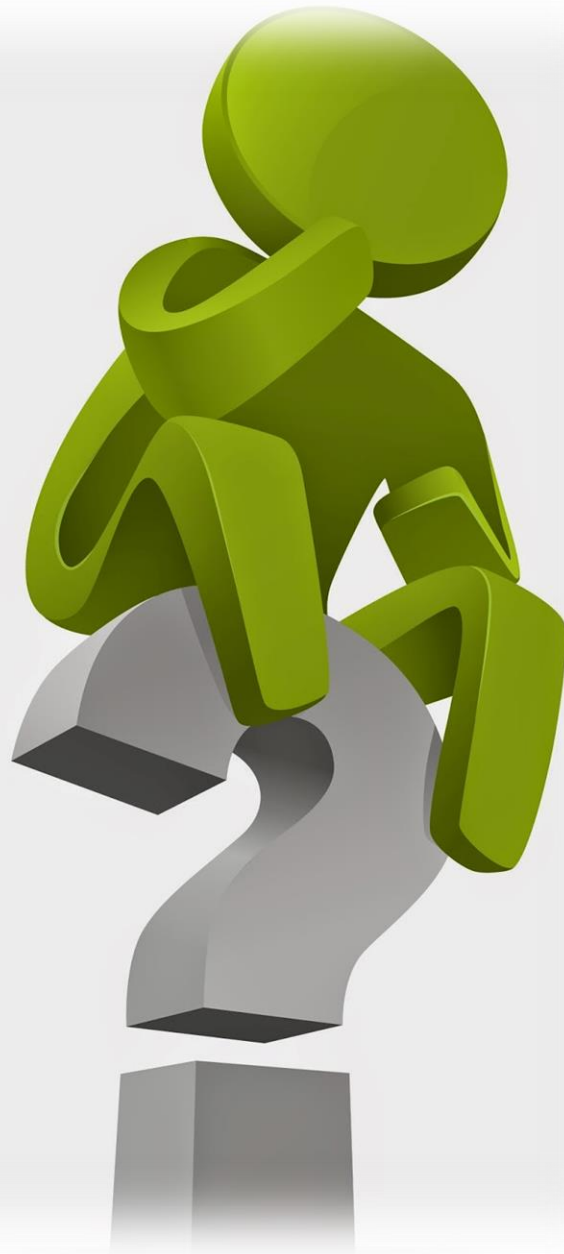




Washington Health Benefit Exchange

First Friday Forum

February 7, 2020



Survey

222 want more Tax Cr and/or CSR training

45 role 1 – complete Apple Health enrollments only

7 not sure

16 Enhanced Users

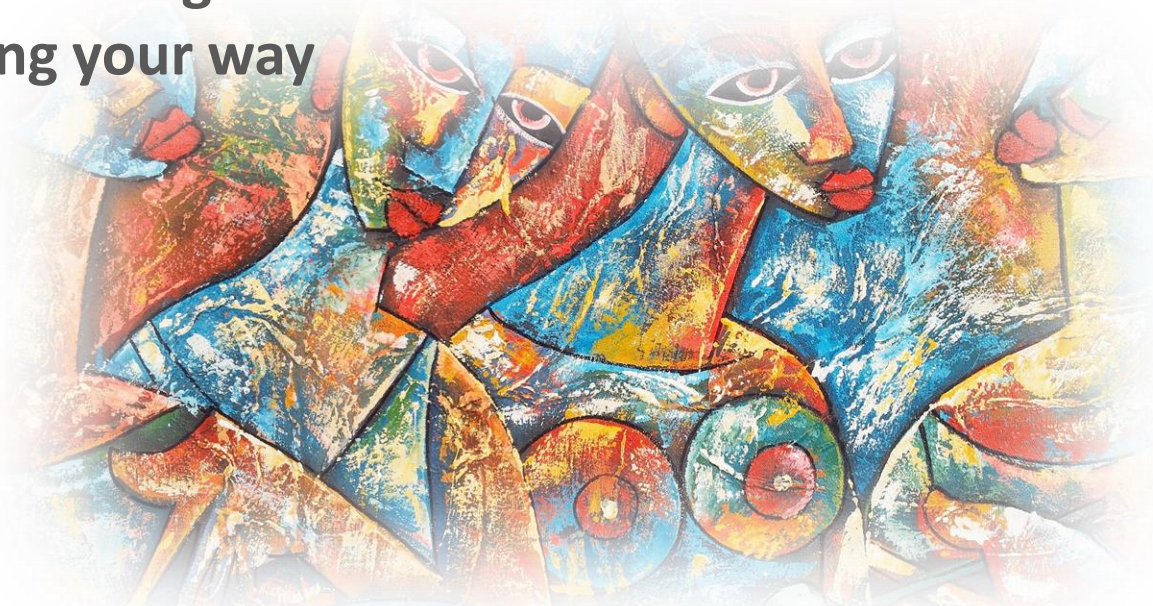
13 Certified Application Counselors

141 role 2 – complete both QHP and Apple Health Enrollments



Learning Management System

- LMS taken down beginning March 3rd
- LMS back on-line on or before April 1st
- Modern Experience
- Microsoft no longer supporting the platform we currently use
- We must make this change
- Information coming your way



Winter Training

- Currently in process
- Cut-off date is March 2nd at noon
- NO EXTENSIONS – LMS not available for 3 – 4 weeks
- Suggest saving documents from LMS Resource page to desktop



OE 7 Results – King County

Total QHP Enrollments OE7	214,904
Total Enrollments in King County	81,581
Total QHP Enrollments PHSKC	3,803
Auto Renewals PHSKC	6,886
Total # QHPs PHSKC	10,689
Total # New QHPs 2016	4,103
OE6 WAH	7,790
OE7 WAH	7065





38 days since open enrollment!





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