



DentistLink Presentation First Friday Forum

February 5, 2021

Funded by Arcora Foundation

Vision:

All people enjoy good oral and overall health,
with no one left behind.

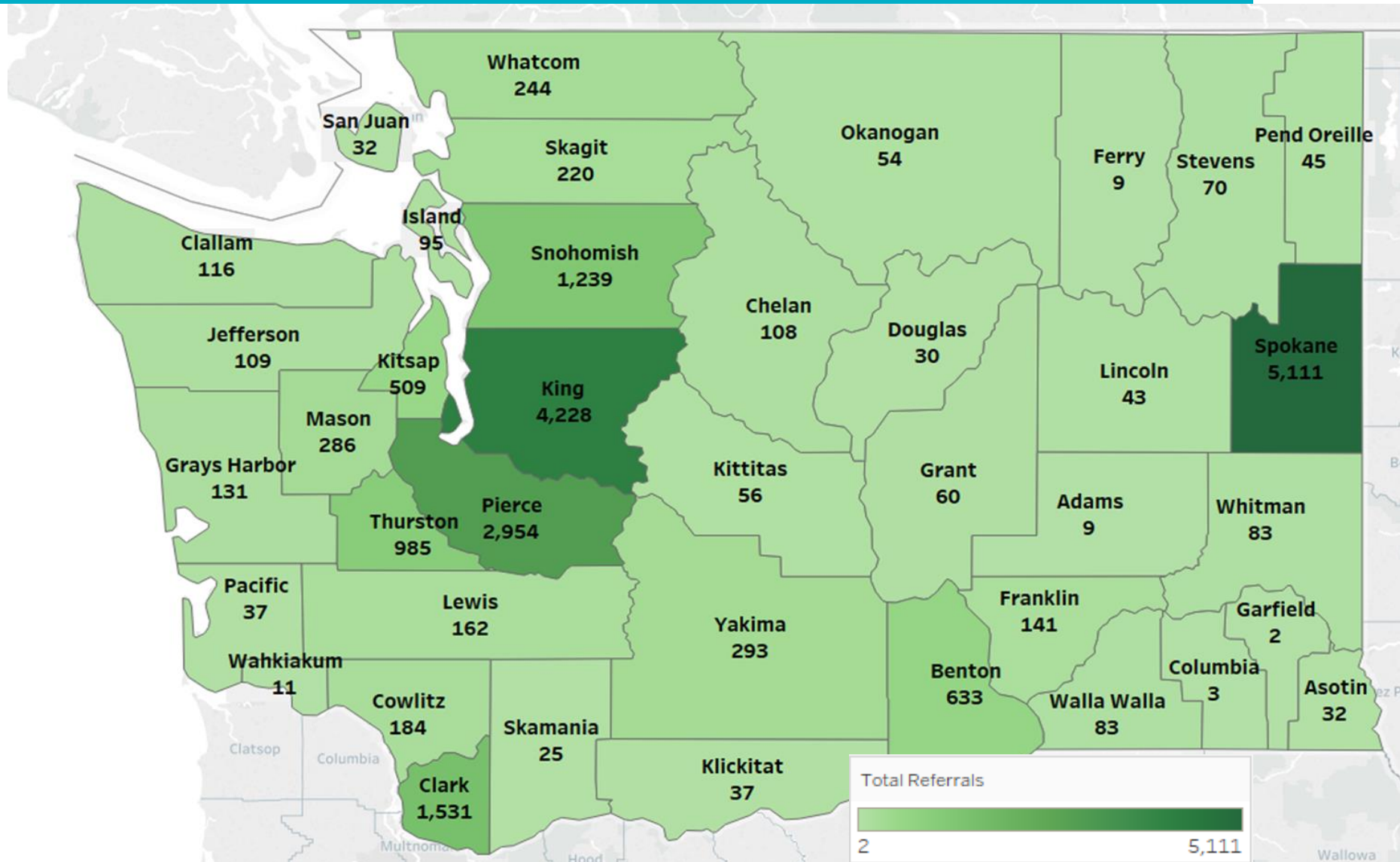
Agenda

- > What is DentistLink?
- > DentistLink Demonstration
- > Q and A
- > Next Steps

What is DentistLink?

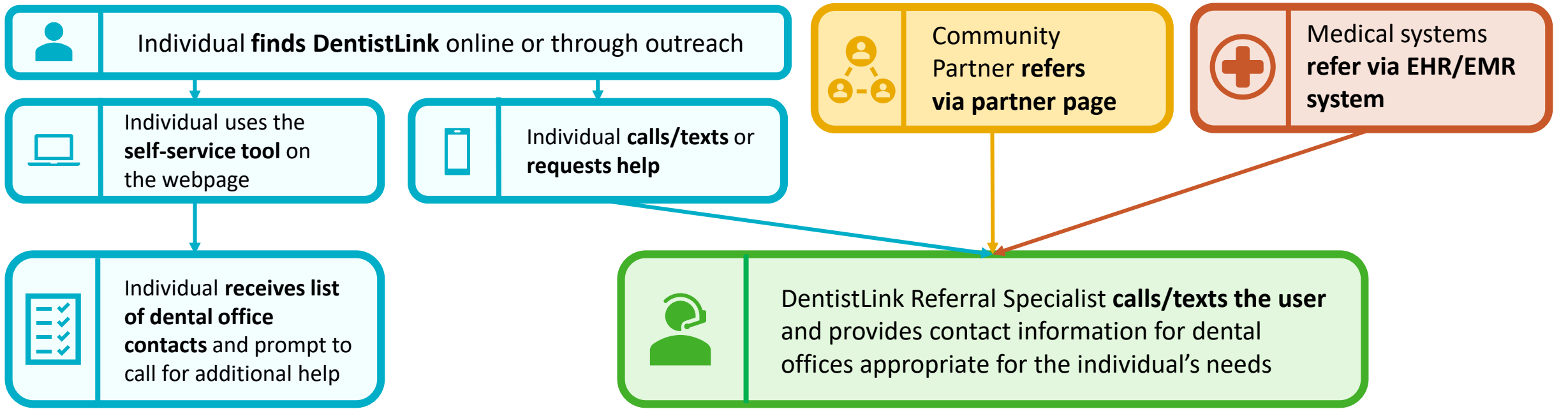
- > An easy to use tool that connects people across the State of Washington to dental care
- > Anyone can use DentistLink- regardless of insurance coverage
- > Users can use the website, call, text, or request us to call them
- > Connect with partners across the state via partner portal and EHR connections

DentistLink Across the State 2018-2020



Program Highlights

- > Up to date database of providers
 - > Including whether a provider accepts Medicaid
 - > Updated through our staff and HCA data
- > Search is made based on zip code and user need
- > Bilingual English-Spanish speaking referral specialists
 - > Additional interpretation services available
- > Text reminders for appointments & patient coaching



Additional resource navigation needed?

Yes

DentistLink Referral Specialist **searches in Common Health Core (CHC)** to address barriers to care

Capabilities of CHC include:

- Resource Directory across the state
- Directory updated using plug in and webcrawler
- Ability to connect via API to partners
- Closed loop referrals

No

Individual **exits program**

Connecting to DentistLink

1. Search our 'Find a Dentist' directory at DentistLink.org
 - > Provide basic information about dental needs and location, and receive a list of dental providers in your area.
2. Call or text the DentistLink team directly at [844-888-5465](tel:844-888-5465)
 - > Referral Specialists available Monday-Friday from 8am-5pm. Information about available resources, including transportation, available.
3. Go to our website, fill out a short form, and we contact you
 - > Answer a few questions and a Referral Specialist will connect you with a dental provider that matches your needs.

DentistLink Demonstration

- > Website
- > Log in Features
- > Sending Referrals as a Partner

Thank you!

Questions? Comments?

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