



First Friday Forum

February 5, 2021

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Public Health Emergency Special Enrollment Period

February 15, 2021 to May 15, 2021

This SEP is designed for those currently uninsured or enrolled in off-Exchange health insurance products. Customers who submit applications during this time will automatically be identified and evaluated for this SEP. If eligible, they will receive a correspondence and have the opportunity to shop. More details and guidance will follow.

1. Can customers use this SEP to change plans?

No. Currently enrolled customers cannot use this SEP to change plans. Customers cannot voluntarily cancel their Washington Healthplanfinder coverage to become uninsured in an attempt to qualify for this SEP.

2. Are all Marketplaces (Federal Marketplace and State Exchanges) handling the 2/15 – 5/15 enrollment opportunity the same?

No. There are differences and customers may hear national advertising campaigns which may cause some confusion. Washingtonians will follow the Washington Health Benefit Exchange Guidance.

3. If a customer has been terminated due to nonpayment, can they use this SEP?

Yes. If the customer is currently uninsured, they are eligible to enroll through this SEP.

4. Will customers who are currently enrolled in a Qualified Health Plan be allowed to use this SEP to add dental coverage?

No. If a customer is already enrolled in a Qualified Health Plan, they are not eligible for this SEP and cannot use it to add a Qualified Dental Plan.

Question for the Month

My customer lost their tax credits after their coverage was auto-renewed. I looked at their application and realized they had not checked the Federal Tax Information (FTI) box. They asked me to check the FTI box, so I did. Why weren't tax credits applied this month?

Please type your answer/s in the chat feature.



Open Enrollment Snapshot

Description	OE7	OE8
Selected	245,243	223,635
New	82,071	45,754
Retain	163,172	177,881
Avg. Premium	\$528	\$506
Ave. Net Premium	\$157	\$263

QHP data was refreshed at 6 AM on 02/05/2021

Winter Training

- Began February 1, 2021
- Ends the end of February
 - Role of the Navigator/Tribal Assister/Certified Application Counselor
 - Taxes 1095A, 1095B
 - Special Enrollment Periods (SEP)
 - Conditional Eligibility Verification (CEV)



Answer to Question of the Month

To apply tax credits, you must also report a change and/or resubmit the application.

Bonus information -

The FTI box is checked, and customer has applied only a partial amount of their tax credit eligibility to their premium. When they auto-renewed the system automatically applied the full tax credit amount. What's up?

Customer must manually choose the amount of tax credit they want applied to their premium each year.





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