

09:02:29 From Mario Paduano : Definitely. We love Daphne
09:02:54 From Chris : You can run them
09:03:42 From Fartun : welcome Giselle!!!
09:03:58 From Giselle Zapata-Garcia (she, her, ella) : Thank you, Fartun. :-)
09:04:00 From JoneCx1 : Prayers and positivity to you Daphne and your sister!
09:04:16 From JoneCx1 : Welcome Giselle!
09:04:44 From Giselle Zapata-Garcia (she, her, ella) : Thank you, JoneCx1. :-)
09:04:57 From Enrique : Welcome/Bienvenida Giselle!!
09:04:58 From Georgina Powell : Healing wishes for Daphne's sister, we are here for you
♥
09:05:26 From Giselle Zapata-Garcia (she, her, ella) : Gracias Enrique. :-)
09:05:31 From Anh Ong : Welcome Giselle. :)
09:05:43 From Sonia Morales : Good morning-Sonia Morales, Molina Healthcare
09:06:31 From Giselle Zapata-Garcia (she, her, ella) : Thank you, Anh. :-)
09:06:32 From BeliveauL : If someone had coverage term due to nonpayment for their binding payment, would they be considered part of this SEP & able to re-enroll?
09:06:55 From Chris : Yes
09:07:18 From BeliveauL : Thank you Chris!
09:07:26 From Chris : You're welcome!
09:08:05 From Chris : There will be a newsflash sent out today. I'm hoping before noon.
09:09:12 From Callista Kennedy : Submit tickets to the Navigator Ticket Box to Public Health Enhanced Users: enroll@kingcounty.gov
09:11:12 From Sharissa Tjok : If the family come to apply during SEP but one of the family member decided to not be cover during that time but then later decided to purchase in April. Can this family be qualify for SEP ?
09:11:26 From Chris : This process will be in the newsflash.
09:11:49 From JoneCx1 : Thanks Chris
09:12:18 From Chris : You're welcome!
09:13:26 From Steve Braverman : First time attendee...hello! Do you provide slide deck following meeting?
09:14:28 From Jennifer Covert : Yes- we will have materials available on our website: kingcounty.gov/fff
09:14:39 From Steve Braverman : TY!
09:15:24 From WelkeM : First time attendee as well. I'm with Project Access NW. thanks for that question Steve. And thanks Jennifer ...
09:15:39 From Carl G. : Breaking up quite a bit.
09:15:45 From Steve Braverman : you're audio is going in/out...can't hear you
09:16:27 From Sharissa Tjok : Tax credit cannot retro
09:16:35 From Callista Kennedy : The Exchange cannot retroactively apply tax credits. They will be applied the following month and the client will have to reconcile the current month at the end of the year
09:18:26 From Carol Allen : Question of the Month from the Exchange: My customer lost their tax credits after their coverage was auto-renewed. I looked at their application and realized they had not checked the Federal Tax Information (FTI) box. They asked me to check the FTI box, so I did. Why

09:23:13 From Steve Braverman : So basically they would need to re-submit app?
09:24:10 From BeliveauL : So report a change and "other" would be the selection?

09:24:25 From Callista Kennedy : LMS navigator email:
navigator.lms@WAHBExchange.org

09:24:31 From Jennifer Covert : Steve- yes, they would need to report a change and re-submit the app. You would select "other"

09:24:45 From Callista Kennedy : You can also email me if you are having trouble
Callista.kennedy@kingcounty.gov

09:26:18 From BeliveauL : Chris, I had a question for \$300 PUA. I thought since WAHBE had taken off manually the extra original \$600, but was informed yesterday that the \$300 was not being put back on, navigators need to do this for each customer. Is there a way to get a list of those partnered to us reporting UI so we know who to contact? Have not heard back from PHSKC about this yet, was told WAHBE is not able to pull this info.

09:29:10 From Jennifer Covert : Hi Lauren - lets see if Chris can log back in and respond to this question.

09:29:31 From BeliveauL : Ok, thanks!

09:35:02 From JoneCx1 : I agree Claudia there was information stating that clients could apply if they had a positive Covid test

09:36:20 From Katryna Newman : AEM assessment and treatment for COVID-19 FAQ:
[hca.wa.gov/assets/free-or-low-cost/aem-covid-19.pdf](https://www.hca.wa.gov/assets/free-or-low-cost/aem-covid-19.pdf)

09:36:23 From Katryna Newman :
<https://www.hca.wa.gov/assets/free-or-low-cost/aem-covid-19.pdf>

09:36:49 From Claudia Sierra : Thank you Katryna

09:39:01 From Giselle Zapata-Garcia (she, her, ella) :
<https://www.hca.wa.gov/health-care-services-supports/program-administration/apple-health-alien-emergency-medical>

09:39:07 From Giselle Zapata-Garcia (she, her, ella) : COVID-19 assessment and treatment:
Treatment pages
Evaluation and treatment notes
Proof of COVID testing

09:40:28 From Carol Allen : All slide decks will be posted on our website at
www.kingcounty.gov/FFF.

09:43:26 From Carmen Olvera : Mario what is the age when seniors do not need to complete an interview for their food benefit application?

09:43:57 From Stacey Martinez : Mario - Is DSHS still on furlough on Monday's?

09:44:39 From Truong Hoang : Currently there are no Furloughs for DSHS.

09:44:51 From Carmen Olvera : thank you!

09:44:53 From Stacey Martinez : TY Truong!

09:46:16 From Central Sound :
<https://www.dshs.wa.gov/esa/eligibility-z-manual-ea-z/interview-requirements>

09:46:33 From Central Sound : Elderly Simplified Application Project (ESAP).

09:46:44 From Central Sound : More info on the interview process for seniors

09:49:12 From Daniela Lizarraga : Morning Mario! does the CEAP affect undocumented families through the public charge?

09:54:36 From Selamawit.Getahun : Does this service has language option.

09:54:43 From Selamawit.Getahun : Selam from CMCH

09:55:08 From Jennifer Covert : As of today 3636 subsidized annual pass cards have been issued! 12 months free transportation on Metro and Sound Transit -
www.kingcounty.gov/subsidizedannualpass

09:57:21 From Daniela Lizarraga : Thank you Mario always wonderful energy and updates!

09:57:22 From Central Sound : Yes, it has language options

09:57:34 From Selamawit.Getahun : Thanks

09:58:34 From Central Sound : Currently, the Customer Connect menu has an option to select Spanish, Russian and Vietnamese

09:59:17 From David Escame : For the group. I would love to see any communication addressing vaccine hesitancy for undeserved communities. Is anyone on the call working on this?

09:59:26 From Selamawit.Getahun : Thank you, Mario

09:59:34 From Mario Paduano : thank you

10:00:36 From Jennifer Covert : other ways to enroll in LIFT/Subsidized annual pass: CHAP 1-800-756-5437

10:07:31 From Svea S (she/her) : cgeorge@arcorafoundation.org

10:07:57 From Hieu Nguyen : Yes

10:14:01 From Jennifer Covert : kingcounty.gov/FFF

10:17:38 From Brenda : There are some of our COFA people that were eligible for COFA Health Care but now because they turned 65 and worked they put them on Medicare which now they can't afford it

10:18:38 From Brenda : That is a good expamle

10:18:56 From Nici Feldhammer : Yes, many don't realize they have a Part B premium and deductibles/coinsurance

10:31:56 From Huma Zarif (she/her) : Ann@nohla.org

10:32:01 From Brenda : Thank you Ann

10:33:39 From genkinney : What is a part f premium

10:33:40 From Brenda : I will email you Ann

10:33:50 From JoneCx1 : Hopefully Washington will increase income so that people do not won't forego their Part B coverage

10:34:32 From Carol Allen : All slide decks will be posted on the website www.kingcounty.gov/FFF

10:40:42 From Huma Zarif (she/her) : huma@nohla.org

10:41:01 From Huma Zarif (she/her) : covid.engagement@doh.wa.gov

10:42:06 From Brenda : Thank you Huma

10:43:30 From castror1 : Roxannecastro@seamarchc.org

10:44:31 From Gary Renville : were thankful for the opportunity given to co-brand the flyer attached that we received

10:47:01 From Giselle Zapata-Garcia (she, her, ella) : <https://www.doh.wa.gov/Emergencies/COVID19/CommunityOutreachContracts>

10:49:03 From Nici Feldhammer : nici.feldhammer@chpw.org

10:49:49 From David Escame : Prayers of healing energy and loving light surround Daphne and her family