

First Friday Forum

HCA Update
January 7, 2022

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Agenda

Public Health
Emergency
(PHE)

Apple Health
and the PHE

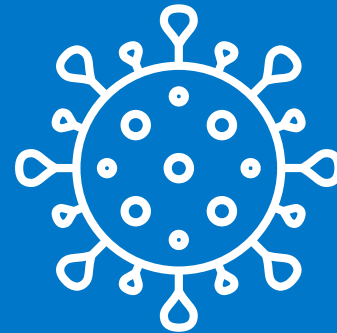
Project
updates

Apple Health
Service Area
Map

Retro

Resources

Public Health Emergency (PHE)

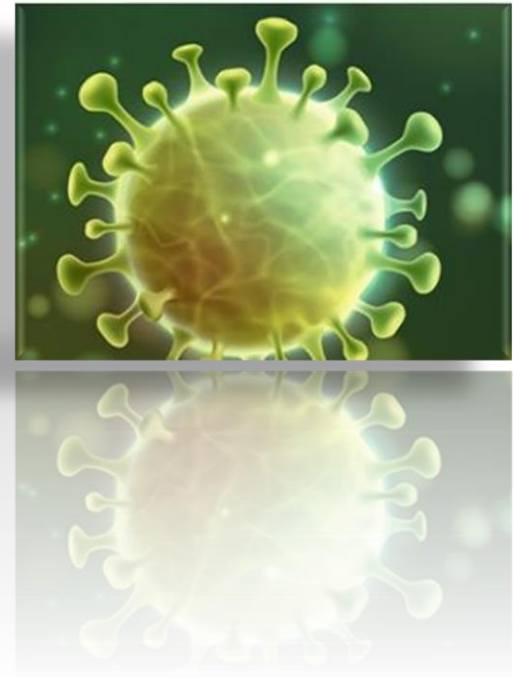


Public Health Emergency

- ▶ The Public Health Emergency (PHE) was renewed and extended through January 16, 2022.
- ▶ According to [HHS' letter to the Governors](#), the PHE may be extended in 90-day increments and HHS will provide states with 60 days' notice prior to termination.

*Source:

[https://f.datasrvr.com/fr1/621/80970/PHE_Extension.HHS letter to Governors.pdf](https://f.datasrvr.com/fr1/621/80970/PHE_Extension.HHS%20letter%20to%20Governors.pdf)



Unwinding of the PHE

- ▶ Based on CMS guidelines, the Office of Medicaid Eligibility Policy (OMEP) continues to ensure the unwinding timeline follows these basic principles:
 - ▶ Simple for consumers.
 - ▶ Mindful of the work Health Care Authority (HCA) eligibility staff will have to perform.
 - ▶ Applying an equity lens to planning and outreach components.
 - ▶ Considers the different needs of MAGI and Non-MAGI programs.

Washington Listens

- ▶ [WAListens.org](https://www.walistens.org) helps people manage stress and anxiety they may be experiencing because of COVID-19.



COVID-19 resources

- ▶ **Apple eligibility and COVID-19:**
HCAAHEligCovid19@hca.wa.gov
- ▶ **HCA information on COVID-19:**
hca.wa.gov/coronavirus
- ▶ **HCA stakeholder training & education resources:**
hca.wa.gov/stakeholder-training
- ▶ **HCA reference guides:**
hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/reference-guides

Apple Health and the PHE

Apple Health temporary changes

- ▶ During the PHE, the Health Care Authority made several changes to Apple Health eligibility.
- ▶ Coverage is reinstated for any Apple Health recipients when coverage was closed on or after 3/18/2020 unless the individual:
 - ▶ Requests closure;
 - ▶ Is no longer a Washington state resident;
 - ▶ Fails to meet citizenship or immigration criteria; or
 - ▶ Dies.

Apple Health temporary changes

- ▶ Self-attestation of income is accepted to determine eligibility; post-eligibility reviews are not being conducted.
- ▶ Premium collection for Apple Health for Kids with Premiums (CHIP) and Apple Health for Workers with Disabilities (HWD) stopped.



Apple Health temporary changes

- ▶ Coverage for Apple Health clients is extended during the COVID-19 Public Health Emergency (PHE).
 - ▶ While termination notices may generate during this time for reasons such as excess income, HCA identifies and reinstates coverage for clients whose eligibility is terminated.
- ▶ HCA customer service staff are reaching out to Apple Health clients to help with renewals.

Project updates



Re-entry

- ▶ New legislation directs HCA to re-evaluate the suspension process for incarcerated individuals and the improvement of coordination and pre-release planning between the Department of Corrections, local jails, juvenile rehabilitation, and Apple Health managed care organizations.
- ▶ HCA has formed a re-entry workgroup and several subgroups with stakeholders, business partners, providers, and managed care organizations to consider ways to improve re-entry medical services for individuals entering and exiting an institution.

Re-entry

- ▶ The Reentry 1115 waiver within the Medicaid Transformation Project (MTP) submission timeline is projected for March-July 2022.
- ▶ The Reentry workgroup will monitor the changes of the 834-file location and grant access to the Clinical Data Repository.
 - ▶ It will also explore the possibility and impacts of system changes to a real-time system solutions.

Postpartum

- ▶ State Senate Bill 5068* directs HCA to extend postpartum coverage to all eligible persons from 60 days to 12 months.
- ▶ During the PHE, coverage continues for those who had their pregnancy end unless they move out of state, request closure, or are deceased.

*Source: app.leg.wa.gov/billsummary?BillNumber=5068&Year=2021&Initiative=False

Postpartum

- ▶ HCA continues to meet with IT business partners on system design.
- ▶ The Outreach workgroup met on December 16 to work on specific communication and audience.
- ▶ After-Pregnancy Coverage (APC) is the new program name. This was a collaborative effort between HCA, external partners and state agencies.
- ▶ If you would like to receive project updates, contact Melissa.Rivera@hca.wa.gov.

COFA Islander programs

- ▶ COFA islanders currently enrolled in COFA Islander Programs will have to manually renew their QHP and QDP during open enrollment to determine 2022 eligibility.
- ▶ If they are no longer eligible after completing the manual renewal, they should:
 - ▶ Apply for Apple Health
 - ▶ Contact HCA if they:
 - ▶ Have not met their spenddown
 - ▶ Are over resources for Apple Health

COFA contact information

▶ **Health Care Authority COFA Islander programs:**

- ▶ Website: hca.wa.gov/cofa
- ▶ Email: COFAQuestions@hca.wa.gov
- ▶ Phone: 1-800-547-3109

▶ **Pacific Islander Health Board of Washington:**

- ▶ Website: Pihealthboard.org
- ▶ Phone: 1-888-308-7113

Consumer Notices Workgroup

The Washington Apple Health Consumer Notices Workgroup* includes consumers, advocates, and agency representatives. This collaboration focuses on improving Apple Health notices in Washington Healthplanfinder.



If you know of any consumers wanting to participate in our workgroup, contact:
Paige.Lewis@hca.wa.gov

*Source: hca.wa.gov/about-hca/apple-health-medicaid/consumer-notices-workgroup

2022 Apple Health Service Area Map

Apple Health Managed care service area map

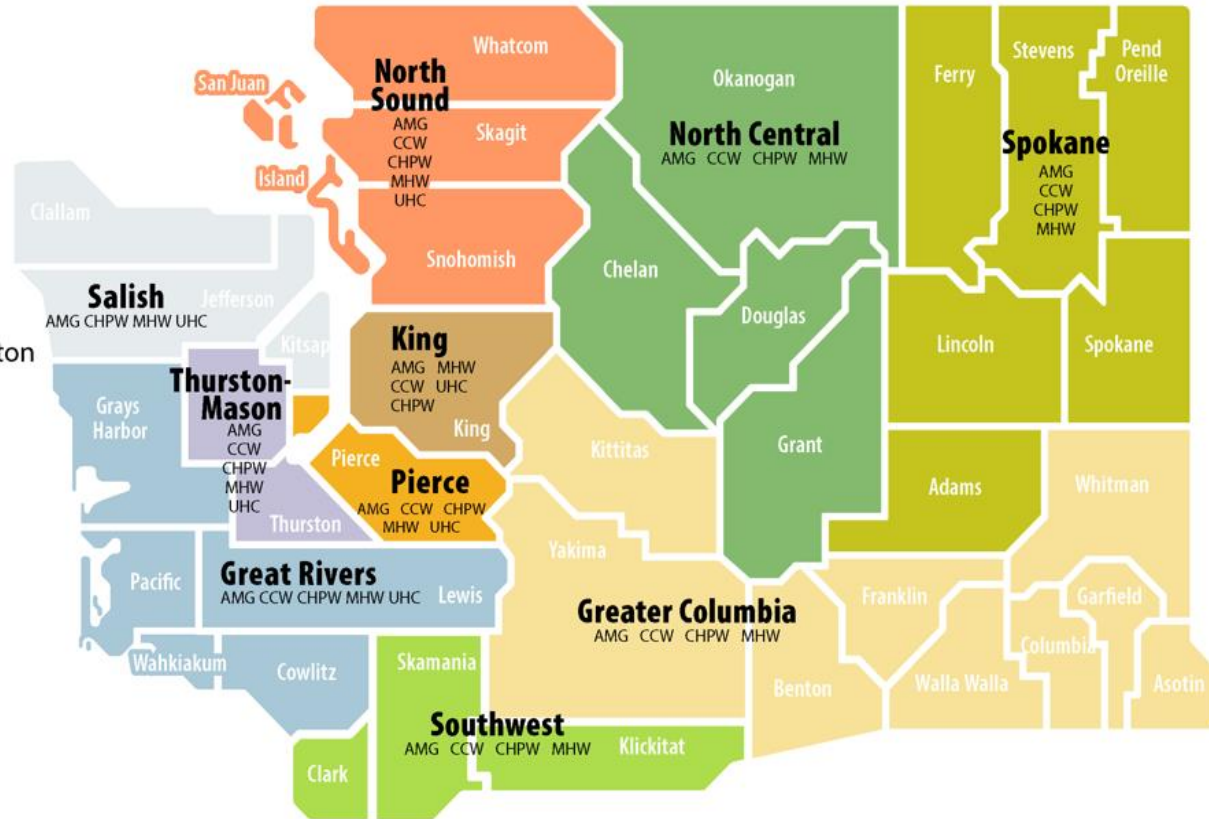
Integrated managed care regions

Greater Columbia	Thurston-Mason
King	Salish
North Sound	Great Rivers
Pierce	Southwest Washington
Spokane	North Central

 Apple Health Foster Care (statewide)[†]

Health plans offered

AMG	- Amerigroup Washington
CCW	- Coordinated Care of Washington
CHPW	- Community Health Plan of Washington
MHW	- Molina Healthcare of Washington
UHC	- UnitedHealthcare Community Plan



[†] Apple Health Foster Care is a statewide program. Integrated managed care is provided through Apple Health Core Connections (Coordinated Care of Washington - CCW).

Retro

MAGI retro

Oldest received date	Cases to be worked
01/03/2022	3

Resources

Find a form or publication

- ▶ Visit the [Stakeholder training and education webpage](https://hca.wa.gov/stakeholder-training)* to order limited copies of materials available in English and to download materials in other languages.

Stakeholder training and education

Community-based training


Reference guides

Webinars, video, and presentations

Apple Health outreach toolkit

COFA outreach toolkit

Hospital Presumptive Eligibility

 Due to COVID-19, HCA's lobby is closed. Learn more about [HCA's customer service options during the pandemic](#).

Apple Health outreach toolkit

Find Apple Health (Medicaid) materials for stakeholders, providers, community-based organizations, tribal organizations, trainers, and assisters to use for outreach.

On this page



- [Apple Health informational materials](#)
- [Poster](#)
- [Brochures](#)
- [Handouts](#)
- [Order printed copies or download PDFs](#)**

*hca.wa.gov/stakeholder-training

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@wa_health_care



Questions

MEDS email:

AskMAGI@hca.wa.gov

Managed Care questions:

HCAMCPrograms@hca.wa.gov

Email verification:

Apple@hca.wa.gov

Data requests:

HCADData@hca.wa.gov