

09:08:58 From Daphne Pie : I agree....or up in Bellingham. I'll take the rain

09:17:23 From Yeseni - PANW : Around what date would the 1095 forms arrive?

09:23:31 From Kelly Aaron : 1095-As will be available in your client's account on January 18. 1095-Bs will be available February 1.

09:27:17 From Emily Brice (she/her, NoHLA) : Shaunie, does that mean that the COFA Islander programs is effectively ended at this stage, if people are no longer being renewed into those programs?

09:27:25 From Emily Brice (she/her, NoHLA) : *are

09:28:16 From Sharissa : For clients who just turn 65 and had Apple Health coverage. What should we tell them as their AH will still continue due to PHE

09:28:26 From NGUYENTE : After I enrolled the new born. Due to LPR under 5 yrs, my client was terminated from postpartum coverage and eligible for QHP. Can she be reinstate in postpartum coverage to receive better health benefit?

09:35:17 From NGUYENTE : Thank you!

09:35:58 From Sharissa : Thank you !

09:36:05 From Erick Salas : Just to make sure I understood correctly, the postpartum coverage for undocumented clients on WAH is now extended for 12 months. This is in effect now correct?

09:37:30 From Erick Salas : Got it thank you!

09:39:06 From Melissa Stevens : Appreciate any support for messaging with 65+ Medicaid members that they still need to enroll with Medicare

09:40:55 From Samantha Del Vecchio : Thanks Truong!

09:42:43 From Brenda Kelek : Thank you Mario for looking into that

09:45:18 From Daphne Pie : Thank you Sam & Truong!

09:46:23 From Israel Rubinos : Over 65 client is being denied Medical and EBT benefits by WA DSHS just because is unable to cancell Medical and food benefits from California, the client is currently a Washington resident, she has been calling California DSHS to cancell but they never answer, the client is diabetic and other health issues in need of medication and food benefits.

09:47:01 From NGUYENTE : I have a family of 7 with 5 children, and 3 of the children are US citizen. The parents are applying for Permanent Green Card last year. They're looking for help with EBT food and cash. But they scare to apply because their lawyer told them that EBT benefit will affect their Green Card process per Trump's law. Not sure if that change since we're under Biden now? Can you tell me more about those law please? What benefit can they apply that's not affect them?

09:48:06 From Samantha Del Vecchio : Israel, if you email the client ID and info to us, we can look into what might be happening. samantha.del-vecchio@dshs.wa.gov or mario.paduano@dshs.wa.gov

09:48:50 From alex wong CISC : How do I request interview call back via Washington connection?

09:49:16 From Emily Brice (she/her, NoHLA) : About the public charge question - no, EBT food assistance is not considered under public charge. The Trump law is no longer in effect. Here is a FAQ to send the family:
<https://www.washingtonlawhelp.org/resource/public-charge-when-is-it-safe-for-immigrants-to-get-benefits>

09:49:28 From Samantha Del Vecchio : Public charge rules still apply to ongoing cash programs. However, food benefits are no longer considered a public charge.
<https://www.dshs.wa.gov/esa/csd-office-refugee-and-immigration-assistance/public-charge>

e-information

09:49:36 From Israel Rubinos : Great! Thanks for the reply, I will email you the client's info

09:50:46 From Flor C. Burgess : I called Oregon on Wednesday. I waited about 45 minutes for someone to answer and when they did, we were able to close Medicaid & EBT for my 64 year client. On Thursday she applied for WA state benefits and today it shows up. This client is now a happy camper.

09:50:46 From Samantha Del Vecchio : Alex - once an application is submitted, the client or authorized representative would call the DSHS customer service center number and request an interview callback when speaking with the navigator.

09:52:20 From alex wong CISC : I tried to call DSHS last time, but no one pick up the call for a hour

09:53:32 From alex wong CISC : also can I assist WASHCAP clients to do annual renewal via Washington connection or I have to fill the paper form? Thanks.

09:55:55 From Samantha Del Vecchio : It's possible the phone system put you into an interview queue instead of sending you to a navigator if it read the application was screened for an interview. We are also understaffed which can result in longer wait times. When you go through the phone menu, you would want to select the options to speak with a navigator.

09:57:06 From Samantha Del Vecchio : The WASHCAP annual review form is much shorter and simpler than a review form through Washington connection since WASCHAP clients don't have to report many changes. However, the online waconn form could be used if the client prefers that

09:59:23 From alex wong CISC : Thanks

09:59:53 From Brenda Kelek : Thank you DP

10:00:49 From Israel Rubinos : Most likely a question for HCA, is there a way Fee For Service Clients can have a card that certifies that so whenever they go to a pharmacy or health center they can get a smoother and better service, I often get so many complaints that they don't get their medications and are all the time told that their WAH is not active just because they don't have a regular health plan like Molina or CHPW, on top of that the Behavioral Health Services Only card is making it more confusing.

10:03:01 From Prossy.Balome : Question on Apple Health: Please advise if the Postpartum coverage will be extended for immigrants as well i.e. those that are eligible to stay and hold an employment card. Or will they be dropped by Apple health and have to enroll in a Qualified Health Plan? What timelines do they have to enroll in a QHP?

10:04:21 From Samantha Del Vecchio : thanks for the questions! Happy New Year!

10:04:47 From Andy Som : Thanks everyone! Happy New Year!

10:06:44 From Chris : that's my understanding as well.

10:07:45 From Prossy.Balome : Thank you so much

10:12:32 From Ben Huh : AHEligCovid19@hca.wa.gov

10:13:15 From Ben Huh : is the mail box where you want to send a note when a client's Apple Health doesn't get extended.

10:13:48 From Ben Huh : Send a note with Application ID, and they normally get back to you in 24 hours, based on my experience.

10:14:58 From Prossy.Balome to Ben Huh(Direct Message) : Thank you for sharing that information

10:17:16 From Yesenia - PANW : for long term care, what company would be handling the benefits and are non citizens eligible to receive benefits?

10:21:51 From Emily Brice (she/her, NoHLA) : Here is the WA Cares Fund webpage:
<https://wacaresfund.wa.gov> (the new long term care program)

10:22:51 From Emily Brice (she/her, NoHLA) : And some discussion about recent developments on the program:
<https://www.seattletimes.com/seattle-news/politics/washington-state-democrats-propose-delaying-wa-cares-payroll-tax-until-2023/>

10:23:17 From Flor C. Burgess : What's the name of your program Valentina? Thank you for being here :)

10:23:43 From Daniela Lizarraga : This is wonderful new information, thank you Valentina.

10:24:43 From Ben Huh : Valentina has shared some flyers and I will send them along with FFF follow up email. They will also be on First Friday Forum page at www.kingcounty.gov/fff

10:25:08 From Truong Hoang : Community Services Division has no involvement with the long term care benefits. Aging and Long Term Support Administration within DSHS would be involved. Here is a link to their website for more information:
<https://www.dshs.wa.gov/altsa>

10:25:13 From Flor C. Burgess : Thank you Ben

10:31:28 From Lissette Gutierrez-Molina Healthcare:Community Connector : name of the program. Can you attached a flyer so that I can give to my clients. Thank you!

10:32:13 From Ben Huh : I will send the flyers with a follow up email this afternoon.

10:32:27 From Lissette Gutierrez-Molina Healthcare:Community Connector : Also if you could share your email address.

10:36:59 From Ben Huh : Visscher, Valentina S <vsvischer@seattleschools.org>

10:44:46 From BonMarie : Will any MCOs be invited/able to attend any of these upcoming events?

10:45:21 From Chris : Healthy Option Plans are Rockin it!!! Thank you all.

10:46:34 From Emily Brice (she/her, NoHLA) : Never stop being impressed with this group's work! 🙏

10:47:13 From Kelly Aaron : Great job all, thanks for your hard work!!

10:47:55 From Sonia Morales : Congratulation Daphne and Team! Well done job!

10:53:07 From Carl G. : Apple Health providers are available at www.dentistlink.org

10:53:49 From delongi1 : I ned that list

10:54:19 From Bridgette Hempstead USA : Great work!

10:54:21 From Ben Huh : I will share that with a follow up email.

10:59:17 From Karen McKinney : Hello Everyone, the slides are Wonderful!

10:59:20 From Carol Allen : Happy New Year! Again, we hope 2022 is a good year for you in which COVID recedes, efforts to dismantle racism and slow climate change advance, and we can care for ourselves, our families, our friends, and our communities. Stay safe everyone!

11:00:14 From Carl G. : DentistLink.org offers a partner portal for direct patient referral.

11:01:14 From Jennifer Covert : To report positive COVID results from a home test call DOH: 1-800-525-0127

11:02:52 From Erick Salas : Thank you Daphne and everyone!

11:02:56 From Sonia Morales : Thank you very much. Have a great weekend!

11:03:04 From CISC Senior Center : Thank you.

11:03:13 From Michael : happy new year! Be safe and be well. M

11:03:19 From Julio Perez, (He/Him), Hopelink : Thank you

11:03:41 From zemen : Thank you so much to all of you.
11:03:43 From Abbie : Thank you FFFamily for the wonderful work you do!
11:04:15 From Valentina Visscher : Thank you everyone for all you each do, I'm very impressed at the compassion and help you provide in our communities. Be Well.
11:04:29 From Sidney K. Ho : Thank You for the great work!
11:04:29 From Flor C. Burgess : As a new Navigator, I appreciate the FFF! Thank you all!
11:04:43 From Sonia Morales : Send your information Bridgette.
11:05:53 From BonMarie : Bridget can you please share details in the chat for that event
11:06:21 From Andrew Nee : thank you!!
11:06:23 From BonMarie : And please share contact info
11:06:25 From Bridgette Hempstead USA : Sorry, I will send to Daphne