

Health Insurance 101

Community Services Division

Washington Connection

July 12, 2019

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Community Services Division

Washington Connection

Today's Goals:

- How to apply for DSHS Services.
- Hear what materials are available to assist you.
- Hear about some of the ways that the Community Services Division (CSD) provides outreach to community partners.
- Other ?

Resources on Washington Connection

WashingtonConnection.org

- Find Services
- Tutorials
- How do I...
 - Create an account
 - Find help in my community
 - Find frequently used DSHS forms



Resources

DSHS Video

- [Apply/Renewal Tutorial](#)
 - How to Apply for assistance video

- <https://youtu.be/kgNoNcRLNoQ>
 - How to Apply for Basic Food assistance video

Resources

- DSHS Public Internet dshs.wa.gov/
 - [Washington Connection Video](#)

Cross Agency Desk Aid

| Department of Social and Health Services New and Long Term Support Administration 2018 | Department of Social and Health Services Financial Care Services 2018 | Washington Health Care Authority Health Benefit Exchange 2018 | Washington Health Care Authority Health Care Authority 2018 |
|--|---|--|---|
| <p>Community Service Division Customer Service Center 2018</p> <p>1-877-891-2323 Find your local DSHS office Apply for ID card 1-800-526-7122</p> | <p>Home & Community Services Financial Care Services 2018</p> <p>1-800-822-2622 Apply for ID card 1-800-822-2622</p> | <p>Washington Health Benefit Exchange 2018</p> <p>1-800-822-2622 Apply for ID card 1-800-822-2622</p> | <p>Health Care Authority 2018</p> <p>1-800-822-2622 Apply for ID card 1-800-822-2622</p> |

How do I...

- **Apply for or Renew Health Care Coverage**
Coverage for Medical Care, Dental Health, or Substance Use Disorders
- **Apply for ID**
- **Apply for or Renew Health Care Coverage**
- **Apply for or Renew Health Care Coverage in Foster Care**

Navigating DSHS

How can we help?

A guide to programs and services offered by the Washington State Department of Social and Health Services

- Aging and Long-Term Support Administration
- Behavioral Health Administration
- Children Administration
- Community Care Administration
- Community Services Administration
- Disability Services Administration
- Home and Community Services Administration
- Substance Use and Tobacco Administration

Create a Client Benefit Account Today!

Here's why – 24/7 access for:

- Current benefits
- Documents submitted
- Important dates
- Link to ProviderOne
- Link to access EBT card balance and replacement requests
- Pre-filled Medicaid Certification Service

FAQs About Washington Connection

Question 1: Why should someone use Washington Connection?

- Users can access their DSHS benefits
- Users can create or update their DSHS applications, receive and change form
- Users can access financial, state, tribal and local resources online
- DSHS clients can track status of case actions by viewing their Client Benefit Account
- It is a free and secure website
- It is easy to find services you may qualify for
- It is simple, fast and user friendly
- It is available 24 hours a day 7 days a week

Community Services Division

Programs at a Glance

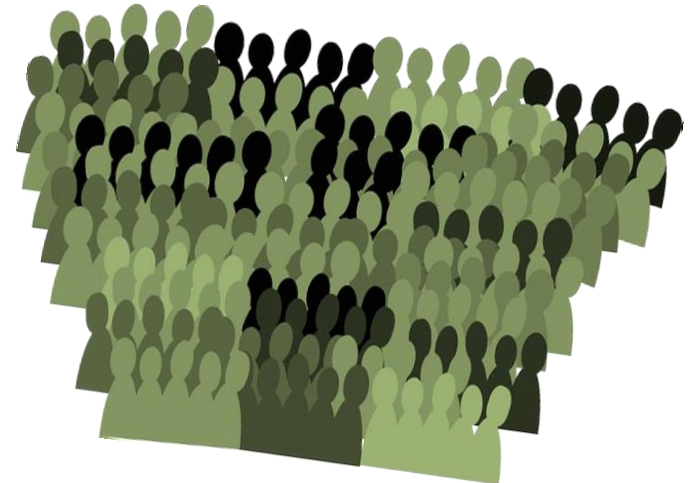
Washington State Department of Social and Health Services

Community Access Consultant Outreach Efforts

- Increase knowledge and awareness of Washington Connection (WaCon), the Client Benefit Account (CBA), and CSD programs and services
- Connect homeless youth to CSD programs and services by:
 - Networking with community faith based organizations and local school districts
- Increase partners in communities located 25 or more miles from nearest CSO



- CSD has more staff that work with our communities
 - Basic Food Outreach
 - Basic Food Employment & Training
 - Employment Pipeline
 - Social Service
 - Tribal Liaisons
 - Mobile CSOs
 - Contact Center Staff
 - CSO Staff
 - Region Staff



Questions?

Contact Information

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