



# Washington Health Benefit Exchange

Public Health – Seattle and King County

Citizenship and Lawful Presence Scenarios

# Customer Scenario 1

- What documents are commonly used to verify citizenship? My customer has their drivers license with them but that is all they brought with them to the appointment.
  - **Common documents that are used to verify citizenship are:**
    - US Passport or US Passport Card
    - Enhanced driver's license or enhanced state ID (must say enhanced)
    - Certificate of Naturalization
    - Official US county birth certificate
  - **Documents that do not verify citizenship:**
    - Standard State issued ID or drivers license
    - Hospital birth record
    - Self-attested letter (the Exchange is unable accept self-attested letters to verify citizenship for an individual)



# Customer Scenario 2

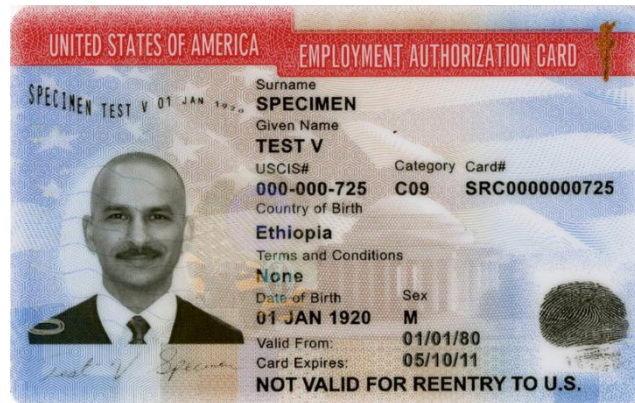
- Which groups of individuals are \*not eligible for QHP/APTC enrollment?
  - Deferred Action Childhood Arrivals (DACA)/Dream Act. DACA individuals are not eligible for QHP enrollment or federally-funded Apple Health programs
  - Individuals who have either overstayed their period of authorization or who were not permitted to enter the US
  - Undocumented immigrants are not eligible to enroll in coverage through the Marketplace, even at full cost

\*These individuals are NOT Lawfully Present



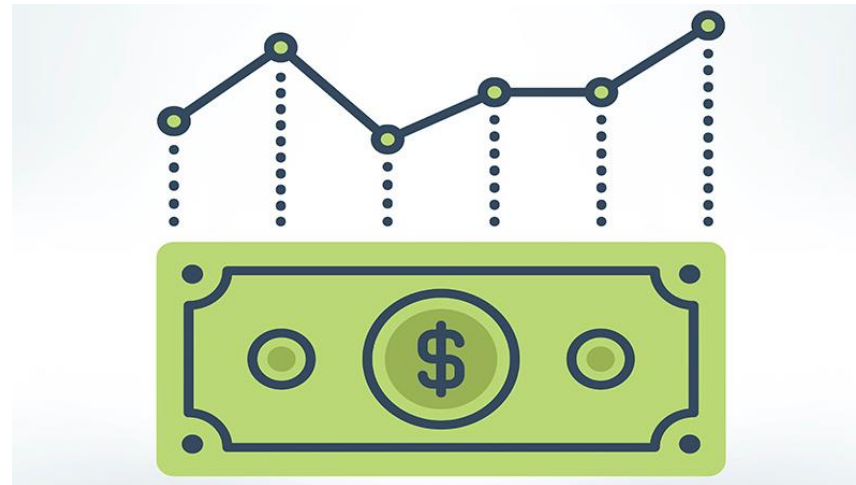
# Customer Scenario 3

- What are common Lawful Presence documents that are accepted?
  - Permanent Resident Card (Form I-551)
  - Employment Authorization Card
  - Valid foreign passport with I-94 stamp of admission
  - Visa with I-94 stamp of admission



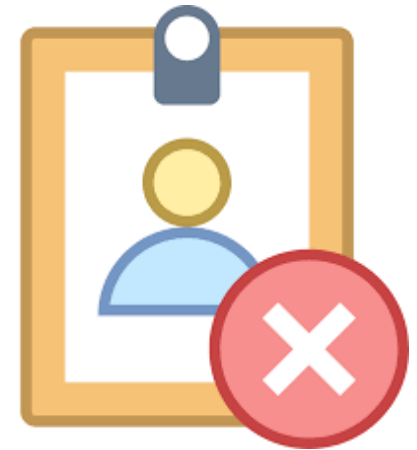
# Customer Scenario 4

- Sheila is 67, has been indefinitely granted asylum, and her household income is 92% FPL. Sheila applies for health coverage through the Exchange and is denied WAH, as well as QHP w/APTC. Why this result?
  - Immigration status is Medicaid eligible, Sheila was denied Medicaid due to being over 65. Sheila is being denied APTC because her household income is below the FPL threshold



# Customer Scenario 5

- Why was my customer's citizenship/legal presence not verified?
  - No match on the name
    - Change of first or last name
    - Legal name vs. nickname
  - Typo
    - Name – Kristin vs Kirsten
    - SSN – transposing numbers (name in HPF needs to match SSN card)
    - Citizenship or immigrant document numbers
    - Birthdate incorrect
  - Wrong Attestation
    - Customer is an immigrant but mistakenly attests to being a US Citizen or visa versa





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