



Delta Dental

Individual & Family Qualified Dental Plans

September 27, 2019

Helpful service. Healthy smiles. Happy members.

- **National Strength:** Leveraging our legacy of providing nationwide care to serve you better.
- **Local Presence:** Developing relationships locally to meet your needs.
- **Dental Expertise:** Empowering members by providing knowledge, authority and leadership.
- **Largest Network:** Making it easy for members to find dentists they prefer.

Two networks working together

Only Delta Dental offers access to a **unique dual network** – Delta Dental PPO plus Premier.



Value in every Delta Dental plan

- ✓ Coverage goes where you go –across the USA
 - ✓ Delta Dental network dentists in every state
- ✓ Preventive care is covered 100%. You do not have to pay your deductible before we pay.
- ✓ Average claim turnaround time is less than 3 working days
- ✓ Customer Service average speed to answer is 17 seconds
- ✓ Nearly 85% of our current patients would recommend Delta Dental of Washington to a friend

And your new rates will be...

Adult: 4% decrease

Pediatric: 10% increase



DDWA Exchange QDP plans 2020

| | Washington Family -Adult (19+) | Washington Family -Pediatric | Washington Kids -Pediatric |
|--|---|---|---|
| Monthly Premium <small>(Western WA)</small> | \$36.69 | \$44.84 | \$44.28 |
| Annual Maximum <small>(per person per policy year)</small> | \$1,000 | None | None |
| Out-of-Pocket Maximum | | \$350 per child <small>(\$700 for 2+ children)</small> | \$350 per child <small>(\$700 for 2+ children)</small> |
| Deductible | \$50/adult | \$85/child | \$85/child |
| Plan Benefits | | | |
| Cleanings, Exams, Bitewing X-Rays | 100% | 100% | 100% |
| Topical Fluoride | 100% | 100% | 100% |
| Fillings | 50% <small>(no waiting period)</small> | 70% <small>(no waiting period)</small> | 70% <small>(no waiting period)</small> |
| Root Canals | | 70% <small>(no waiting period)</small> | 70% <small>(no waiting period)</small> |
| Crowns | | 50% <small>(no waiting period)</small> | 50% <small>(no waiting period)</small> |
| Implants | | | |
| Simple Extractions | | 70% <small>(no waiting period)</small> | 70% <small>(no waiting period)</small> |
| Medically Necessary Ortho | | 50% <small>(no waiting period; preauth required)</small> | 50% <small>(no waiting period; preauth required)</small> |

MySmile[®] personal benefits center

- > Personalized Information
- > Monitor benefits usage
- > Print/view ID card
- > Estimate out-of-pocket costs (based on claims)
- > Find a Dentist
- > My Dental Activity Dashboard
 - > Claims
 - > EOB
 - > Usage
 - > Dependents

Who to Contact

Delta Dental Customer Service
(800) 526-8323

Rick Blonden, Delta Dental Product Manager,
IndividualFamilyURLSupport@deltadentalwa.com

Questions?

Thank you!

We look forward
to working with
you.

