



ORCA LIFT



Sign up today to pay just **\$1.50**
on buses, light rail, and more!

ORCA LIFT – METRO AND PUBLIC HEALTH PARTNERSHIP

ORCA LIFT is a program of Metro- which launched on March 1st 2015- with the goal of making transit more affordable to those with low income. (ORCA LIFT – reduced fare for income qualified adults (most transit \$1.50)

- Metro provides oversight over the program and is responsible for maintaining the LIFT registry and managing the ORCA LIFT card inventory.
- Public Health's role is to provide support, oversight and training to the ORCA LIFT partners –and do outreach and enrollment for the program.
- ORCA LIFT network is comprised of other government entities (DSHS), non-profits, community health centers, and refugee resettlement agencies

ORCA LIFT 101

- Income guideline is set at 200 % FPL (i.e. \$2,127 gross per month for one person)- which means if a person is receiving Basic Food (EBT) or Adult Medicaid benefits they would automatically qualify for the program.
- ORCA LIFT reduced the bus fare up to 50% off the regular adult fare. With an ORCA LIFT card people can ride Metro buses, Link Light Rail, Seattle Streetcar, Sound Transit buses, and the Monorail for \$1.50. Kitsap Transit, Water Taxi, Community Transit, Everett Transit, and Sounder Train also provide LIFT Discounts.
- ORCA LIFT cards have the expiration date printed on the back –and are valid for about 2 plus years. After the expiration date the card converts to a full fare adult card.

ORCA LIFT \$1.50



YES for King County Metro Buses



YES for King County Water Taxi
*\$3.75 West Seattle • *\$4.50 Vashon Island



YES for Seattle Monorail



YES for Sound Transit LINK Light Rail



YES for Sound Transit Buses



YES for Sounder Trains
*\$2.50 - \$4.25 (based on distance)



YES for Kitsap County Buses \$1.00



NO for Washington State Ferries
(Ride for Full Fare)



YES for Seattle Street Car



NO for Pierce Transit
(Ride for Full Fare)



YES for Everett Transit



YES for Community Transit
*\$1.25 Local • *\$2.00 Commuter

Cost Breakdown

The LIFT card works like any other ORCA card – money needs to be loaded on the card in order to use it. For those that don't accept the discount rate – they will be charged full price.

*E-Purse – pay per trip (2 hour electronic transfer)

*Monthly pass – unlimited rides from the first of the month until the last day. Monthly pass rate for ORCA LIFT – based on the \$1.50 rate is \$54.00

Pierce Transit does not accept the ORCA LIFT Discount – *but if you travel to Pierce County on a Sound Transit bus – you just pay the \$1.50 rate*

Sounder Train is discounted at the youth rate

MANY TYPES OF ORCA CARDS

- Children 5 and under ride free with an adult
- ORCA Youth – 6-18 years of age, ride for \$1.50
- Adult ORCA – non subsidized, pay full price (full price on Metro buses is \$2.75 one way, Sound Transit has different pricing) Link Light Rail and Sounder Train are distance based
- ORCA LIFT – reduced fare for income qualified adults (most transit \$1.50)
- Regional Reduced Fare Pass (RRFP) – reduced fare (\$1.00) for adults aged 65 and older or for people who have a disability

SPECIAL NOTE ABOUT INTERNATIONAL STUDENTS

- **International Students (F1/F2 Visa-Academic)** They **are not eligible** for Orca LIFT. Students will have I-20 in order to be accepted at a college or University. Must cover their own transportation expenses.
- **J-1/J2 visa (Exchange Visitors) are eligible for Orca LIFT.** The J-1 classification is authorized for those who intend to participate in an approved program for the purpose of teaching, instructing or lecturing, studying, observing, conducting research, consulting, demonstrating special skills, receiving training, or to receive graduate medical education or training. No I-20 is needed. All applicants must meet eligibility criteria, English language requirements, and be sponsored either by a university, private sector or government program.

PROGRAM HIGHLIGHTS

- 1) The eligibility limit for the ORCA LIFT program is 200% of the federal poverty level. Income chart is attached.
- 2) There are no applications for this program. Client consents to program guidelines and provides proof of their income –or enrollment in a benefit program and identity.
- 2) Once enrolled – LIFT eligibility is around 2 years – after the card expires it converts to a full fare adult card.
- 4) Only Metro can replace lost or damaged LIFT Cards –in person, or by contacting customer service: 206-553-3000
- 5) The replacement fee for an ORCA LIFT card is \$3- **Note:** people can re-new up to 90 days in advance of card expiring- they still must meet eligibility guidelines.
- 6) Most LIFT cards do not come with funds on them – people can add money as an e-purse or purchase a monthly pass.

HOW DOES THE ORCA LIFT CARD WORK

- It works the same as the regular ORCA card!
- Use the Orca E-Purse (electronic purse) to add money to the LIFT card. (between \$5.00 and \$300.00).
- Each time a client rides transit the accepts the LIFT discount \$1.50 is subtracted from their e-purse for their fare.
- Clients will still receive a two hour electronic transfer on the ORCA LIFT card- they can transfer buses or hop on the Link Light Rail within a 2 hour period and not pay again.
- If client transfers to another bus that accepts Orca but **doesn't accept** the LIFT discount, their card will be credited \$1.50 **and** the client will need to pay the difference of the fare with money in their E-purse or with cash.
- Users can also add a monthly pass. A monthly pass gives the client unlimited rides per calendar month. With ORCA LIFT the monthly pass is \$54 per month.
- The pass price is based on 18 round trips, so any ride above that would be free!

ORCA LIFT INCOME GUIDELINES- 200% FPL

Household Size	Gross Income Limit
1	\$2,127
2	\$2,873
3	\$3,620
4	\$4,367
5	\$5,113
6	\$5,860
7	\$6,607

HOW TO DETERMINE ELIGIBILITY?

First determine if the client is currently receiving other public benefits.

If the client(s) are enrolled in a program that has an income guideline of 200% FPL or less then they automatically meet the LIFT income guidelines!

You can use the following as proof of Public Benefits

- Food assistance (DSHS Letter or EBT Form)
- Apple Health (Provider one print out showing the client is eligible)
- Healthplanfinder (My Household tab or Review your application)
- Temporary Assistance for Needy Families (DSHS Letter)
- WIC (Print out verifying family is enrolled)

EBT CARD (BASIC FOOD/TANF)

- When verifying eligibility with EBT you must verify that the benefits are active
- Use the Verification Sheet to call and verify the client has current EBT benefits
- DSHS prohibits the copying of EBT Cards. Do not copy the EBT card.



Orca LIFT Eligibility Basic Food (EBT) Verification Sheet

For agencies that do not have access to Washington Connection please use this form as documentation of active Basic Food benefits:

- 1) Call the EBT # listed on the back of the card: 1-888-328-9271 to verify food benefits are active.

I give permission for Public Health-Seattle & King County and Orca LIFT partner agency to verify my eligibility status for Washington State Basic Food benefits.

Client Signature _____

EBT Card # _____

Today's Date _____

1. Verified that Basic Food is active.

Yes

No

Signature of card issuer: _____

EBT VERIFICATION SHEET

PROVIDER ONE (APPLE HEALTH)

Client Demographic Information:

ProviderOne Client ID: ██████████
 Client First,Middle,Last Name: ██████████
 CSO/HCS: 182-HCA Northwest
 County Code: 017-King
 CSOR: 040-KING EAST CSO
 Date of Birth: 12/28/1967
 Gender: Female
 Language: ENG-English
 Placement:
 ACES Client ID: 050144423
 HIC:

System Response Information:

Valid Request Indicator: Y
 Reject Reason Code:
 Eligibility or Benefit information Code: 1-Active Coverage
 Follow-Up Action Code:

We need more than just a copy of the Provider One card – we need to go in to the system and verify benefits are active.

Eligibility Spans

Code	Recipient Aid Category (RAC) ▲▼	Benefit Service Package ▲▼	Eligibility Start Date ▲▼	Eligibility End Date ▲▼	ACES Coverage Group ▲▼	ACES Case Number ▲▼	Retro Eligibility ▲▼	Delayed Certification ▲▼
1201		ABP	11/01/2015	12/31/2999	N05	026958062		

PROVIDER ONE CODES FOR ORCA LIFT

ACES Code	Program	LIFT or RRF
S01	SSI Recipient	RRF, meets income for LIFT
S02	ABD Categorically Needy	RRF, meets income for LIFT
S03	QMB	RRF, meets income for LIFT
D26	Foster Care Medical 19-26	LIFT
N01	MAGI Parent/Caretaker Medicaid	LIFT
N03	MAGI Pregnancy	LIFT
N05	MAGI Adult Medicaid	LIFT
N21	MAGI Parent/Caretaker Medicaid AEM	LIFT
N23	MAGI Pregnancy, not Lawfully Present	LIFT
N25	MAGI Adult AEM	LIFT
A01	MCS & ABD Cash	RRF, meets income for LIFT
A05	MCS, does not meet 5yr bar for Medicaid	RRF, meets income for LIFT

ELIGIBILITY VERIFICATION CONTINUED (INCOME)

- **Employment Income—income** is based on the most recent 30 days of income. (i.e. paystubs must be used to verify income). – Can also accept signed statement from employer (i.e. Au Pair program)
- **Unemployment Benefits**---Award letter
- **Labor & Industries (L&I)**—Award letter
- **Self-employed**—Copy of the most recent tax return. If client has not completed a tax return they will need provide a self-employment worksheet along with receipts for the last 30 days from their business
- **SSI/Retirement**-Award letter

Please note W2's are not approved to verify income, and tax return information can only be used for people who are self-employed

CLIENTS WITH NO INCOME- OR PAID IN CASH

Cash

You still **need proof of income.**

- a) Letter from the employer that is signed & dated by the employer;
- b) A copy of a bank statement if they deposit the cash in their account;

No income

Client still needs to show how they **meet their basic living needs.**

- Employment verification form of no income –must submit to Employment Security and wait for response before issuing Orca LIFT card

For clients who are paid in cash or can't prove income please refer to Public Health

HOW TO VERIFY IDENTITY

- Drivers license (any state or country)
- Photo ID card (any state or country)
- Armed Services ID with photo
- ID card from any foreign consulate with picture
- Passport
- Tribal ID
- US Certificate of citizenship, naturalization (signature & Photo)
- Any form of photo ID issued by government of any country
- Social services ID (i.e. Casa Latina or shelter ID)
- Work release ID

Do not keep copies of ID on file

If someone does not have proof of ID please refer to:
Jennifer Covert
Callista Kennedy
Miguel Urquiza

WHO COUNTS IN THE HOUSEHOLD?

- Household members on the same tax return – if applicant files own taxes **and** is claimed as a dependent on tax return- we can count the applicant as a household of one.
- Individuals with children in common (married/un-married)
- Roommates do not count as a household unit.
- Couples that live together would be counted as two separate households unless they file taxes together

VERIFICATION OF HOUSEHOLD MEMBERS

If Orca LIFT eligibility is based off of proof of income and not enrollment in a benefit program- you will need to attach verification of household members. Verification of household members could include:

- Copy of tax return (this shows family size)
- Photo IDs of other household members: don't keep copies of photo ID's make a note in the registry that you verified household size by photo ID
- Provider One or other insurance verification of household members
- Other official statement that identifies household members (i.e. school records, rental agreement)
- Call the other family member and ask how they are related to applicant – make note in the LIFT registry

OTHER DISCOUNTS YOU GET WITH LIFT

Lime bikes/scooter and Jump bikes

Permit parking discount at Sound Transit and Metro park n' ride lots

\$12.00 off King County Transfer Stations (not including those in the city)

<https://kingcounty.gov/depts/health/locations/health-insurance/access-and-outreach.aspx>

LIFT DATABASE

Every client must be checked in the database first to verify that they do not already have a LIFT card. If there is no record, enter the client information.

<https://blue.kingcounty.gov/metro/orcalift/default.aspx>

After the client is entered into the LIFT database their information is uploaded into the Orca system.

You must maintain the client record and eligibility information in a secure location for 7 years.

YOUTH CARDS

Parents enrolled in ORCA LIFT can get a free youth card for any child(ren) they have who is between the ages of 6-18. The \$5 fee for the youth card is waived by Metro

Have the client fill out the Youth Card form, get the parent's signature and send to Metro. Metro will mail the youth card directly to the parent – simple!

On-line Youth Form: <https://www.surveymonkey.com/r/LIFTyouth>

PUBLIC HEALTH CONTACTS

Miguel Urquiza (206)477-6965 miguel.urquiza@kingcounty.gov

Callista Kennedy (206)263-8368 callista.kennedy@kingcounty.gov

Jennifer Covert (206)263-1179 jennifer.covert@kingcounty.gov

ORCA LIFT Partner's Page:

<https://kingcounty.gov/depts/health/locations/health-insurance/access-and-outreach/orca-partners.aspx>

ORCA LIFT Registry: <https://blue.kingcounty.gov/metro/orcalift/default.aspx>

WHAT ELSE CAN ACCESS AND OUTREACH HELP WITH?

- * Help applying for health insurance (Washington Healthplanfinder or Washington Connection)
 - Adults, Pregnant Women, Children, Family Planning Only Coverage
- *Basic Food (EBT) Application
- *ABCD (Access to Baby and Childhood Dentistry) Program
- * Help finding dentists, health clinics
- * Enrollment in to the Breast Cervical Colon Health Program

Call the Community Health Access Program: 1-800-756-5437

Questions?

WHERE PEOPLE CAN GO TO APPLY

- First time applicants can apply in person at an ORCA LIFT enrollment location: www.kingcounty.gov/LIFT (main Seattle location is at 201 South Jackson St., Seattle 98104 and South King County location is 1640 South 318th Place Ste. B, Federal Way 98003)
- People renewing their ORCA LIFT card can re-new in person or on-line: <https://www.surveymonkey.com/r/LIFTrenewal> (card will be mailed)
- College students can use the on-line portal: www.kingcounty.gov/collegeLIFT

- Jennifer Covert
- Jennifer.Covert@kingcounty.gov
- 206-263-1179

