

## FAQ Program Evaluation Committee (PEC)

*Note: Members will contribute to the continued fleshing out of scope and workflows.*

### **How are we defining the HCHN Program for the purposes of program evaluation?**

HCHN as a whole program – how network functions collectively – how people access all aspects of health, including supportive services. This includes 10 subcontractors and public health clinics – 50+ strategies within that.

### **How does the admin team approach program evaluation?**

Using a Results-based accountability framework:

- How much are we doing (#s served, visit categories)
- How well are we doing (clinical measures, trainings/capacity building, patient satisfaction, disparity data)
- Is anyone better off (from community needs perspective are we contributing to reductions in ER, criminal justice)

### **What is the scope of the PEC?**

- Primarily addressing the questions “how well are we doing and is anyone better off”.
- Providing accountability to HRSA.
- Involvement in performance improvement opportunities
- Determine strategies to brief the GC on core requirements more efficiently

### **How will the PEC achieve this?**

*With accountability to the community*

The program evaluation committee evaluates the following **quarterly**:

- Patient experience
- Trends
- Assessment
- Performance measures
- Community needs

### **What is intersection with the Public Health Quality Committee and Community Advisory Group (CAG)?**

*Obtain key information, including:*

- What does the data show (Public Health Quality Committee)
- What does the community see (CAG)

### **What is the objective of the PEC?**

To assure that the services provided by HCHN are high quality and responsive to community needs and funder compliance.

**What are the PEC's core responsibilities?**

- Participate in a review of key data on a quarterly basis
- Assist in ensuring the Governance Council has the right amount of data and understanding for decision making
- Act as a conduit to coordinate/funnel information for decision-making from CAG and Public Health Quality Committee
- Involvement in performance improvement opportunities

**How many people are needed?**

We have three active members; are seeking more providers (medical, behavioral health)

**How much time is required?**

- Flexible – can work with needs/interests/capacities of interested members
- Regular meetings – quarterly for 1.5 hours