

FAQ Program Evaluation Committee (PEC)

Note: Members will contribute to the continued fleshing out of scope and workflows.

How are we defining the HCHN Program for the purposes of program evaluation?

HCHN as a whole program – how network functions collectively – how people access all aspects of health, including supportive services. This includes 10 subcontractors and public health clinics – 50+ strategies within that.

How does the admin team approach program evaluation?

Using a Results-based accountability framework:

- How much are we doing (#s served, visit categories)
- How well are we doing (clinical measures, trainings/capacity building, patient satisfaction, disparity data)
- Is anyone better off (from community needs perspective are we contributing to reductions in ER, criminal justice)

What is the scope of the PEC?

- Primarily addressing the questions “how well are we doing and is anyone better off”.
- Providing accountability to HRSA.
- Involvement in performance improvement opportunities
- Determine strategies to brief the GC on core requirements more efficiently

How will the PEC achieve this?

With accountability to the community

The program evaluation committee evaluates the following **quarterly**:

- Patient experience
- Trends
- Assessment
- Performance measures
- Community needs

What is intersection with the Public Health Quality Committee and Community Advisory Group (CAG)?

Obtain key information, including:

- What does the data show (Public Health Quality Committee)
- What does the community see (CAG)

What is the objective of the PEC?

To assure that the services provided by HCHN are high quality and responsive to community needs and funder compliance.

What are the PEC's core responsibilities?

- Participate in a review of key data on a quarterly basis
- Assist in ensuring the Governance Council has the right amount of data and understanding for decision making
- Act as a conduit to coordinate/funnel information for decision-making from CAG and Public Health Quality Committee
- Involvement in performance improvement opportunities

How many people are needed?

We have three active members; are seeking more providers (medical, behavioral health)

How much time is required?

- Flexible – can work with needs/interests/capacities of interested members
- Regular meetings – quarterly for 1.5 hours