

How Will We Know Our Sites Are Accessible & Services Are Available ?

Timeline – November through April – aligned with HRSA grant and strategic planning

1. Review performance measurement data (patients, visits, COVID-related site closures)
2. Look at demographics (changes at program and County-wide)
3. Analyze services utilized, health conditions & clinical quality indicators (e.g. screenings, diagnoses, outcomes like diabetes control)
4. Look at patient satisfaction data
5. Discuss provider assessment of emerging trends & system challenges
6. Gather new first-hand information from folks with lived experience, providers, and other community stakeholders
7. Understand how other Health Centers and partners are performing
8. Propose changes to sites and strategies

Which sites require annual review and approval?

330h APPROVED	PUBLIC HEALTH CENTERS	OTHER PUBLIC HEALTH
<p>Rationale & requirements:</p> <ol style="list-style-type: none"> 1. Medical or dental services are regularly scheduled 2. 340B Drug Pricing Program is leveraged or 3. Administrative only site (ETS) <p>All other sites are 'occasional' and serve as accessibility strategies</p>	<ol style="list-style-type: none"> 1. Auburn 2. Columbia 3. Downtown 4. Eastgate 5. Federal Way 6. Kent - Birch Creek 7. Kent -East Hill 8. Navos 9. North at Meridian 10. Northshore at Totem Lake 11. Renton 12. White Center 	<ol style="list-style-type: none"> 18. Robert Clewis Center 19. STD Program 20. TB Control Program 21. SODO Assessment/Recovery Center 22. Bellevue Assessment/Recovery Center 23. Shoreline Assessment/Recovery Center 24. Mobile Medical #1 25. Mobile Medical #2 26. Mobile Medical #3 27. Jefferson Day Center
	<p>SCHOOL-BASED HEALTH CENTERS</p>	<p>CONTRACTORS</p>
	<ol style="list-style-type: none"> 13. Cleveland 14. Ingraham 15. Rainier Beach 	<ol style="list-style-type: none"> 28. 45th Street Youth Clinic 29. Ballard Homeless Clinic 30. Boren & Virginia Clinic 31. Country Doctor Youth Clinic 32. Evergreen Treatment Services (ETS) 33. Jefferson Terrace Respite Edward Thomas House 34. Pioneer Square Clinic 35. Third Avenue Center at Opportunity Place
	<p>DENTAL</p>	
	<ol style="list-style-type: none"> 16. Lake City Dental @ North 17. Renton Dental Clinic 	

What Changes Have We Made in 2020 to Existing Sites?

Removed	Added
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- **Site Name:** Boren & Virginia Homeless Clinic
- **Contractor:** Neighborcare then Harborview
- **Funding :** HRSA New Expansion Point, 2015
- **Rationale:** Building sold
- **Strategy to ensure access & continuity of care:**
Mobile Van # 3 & Jefferson Day Center
- **Planning and engagement:** multiple partners, including Evergreen Treatment Services, and DCHS Emergency Services Patrol were involved in identifying both patients in need of follow-up/continued care coordination and other outreach sites to engage patients from that original location

- **Site Name:** Mobile Medical Van # 3
- **Contractor:** Harborview
- **Funding :** currently King County Coronavirus Relief Fund Treasury (previously Paul G Allen Family Foundation through 9/30)
- **Rationale:** focus on patients previously served by Boren Clinic & co-located Sobering Center & then adapted to COVID-19 testing location needs
- **Planning and engagement:** Harborview, Public Health, and multiple partners engaged both patients and front line providers in site selection and operations

- **Site Name:** Jefferson Day Center
- **Contractor:** N/A. Public Health direct – Street Medicine
- **Funding :** King Co. Dept. of Comm. & Human Services
- **Rationale:** focus on patients previously served by Boren Clinic & co-located Sobering Center & then adapted to COVID-19 testing location needs
- **Planning and engagement:** efforts linked with Mobile Medical Van # 3. Street Medicine needs assessment planning is occurring now

New Site Adds -Isolation/Quarantine (I/Q) & Assessment/Recovery (AC/RC) Facilities

Assessment Centers/Recovery Centers (AC/RCs) are **congregate care facilities** that provide supervised care to symptomatic or COVID-positive adults who cannot quarantine or recover in their own home, or do not have a home. The main difference between an AC/RC and an I/Q site is that a group of people can stay in one AC/RC, whereas **I/Q** sites are intended for **one person at a time in a room**.

#	Site Name	Type	Open?	Added to Scope?	If Added, Start and End Date	Temporary or Permanent
1	Kent	I/Q	Yes	No	N/A	
2	Aurora	I/Q	Yes	No	N/A	
3	Issaquah	I/Q	Yes	No	N/A	
4	White Center	I/Q	Yes	No	N/A	
5	Shoreline	I/Q	No	Yes		Temporary
6	Eastgate	AC/RC	Yes	Yes	Application in process	Permanent
7	SoDo	AC/RC	Yes	Yes	Application in process	Permanent
8	Harborview Hall	AC/RC	No	Yes		Temporary

Why did we add the AC/RC sites and not I/Q?

- Medical services are regularly being provided directly by Public Health, or on behalf of us, as a 330h grantee.
- Patient records are being created in our Electronic Health Record system and UDS eligible visits may be occurring.
- Medications are being stored and/or purchased with 340b pricing
- Majority of patients meet the 330h definition of homelessness

How does Public Health assure availability and accessibility at these sites?

- Transportation
- Interpreter services/language access
- On-site physical and behavioral health services

New Governance Council Decision Support Dashboard – Walk Through Tonight

Health Care for the Homeless Network (HCHN) Performance Measurement Dashboard

How many people living homeless are we reaching?

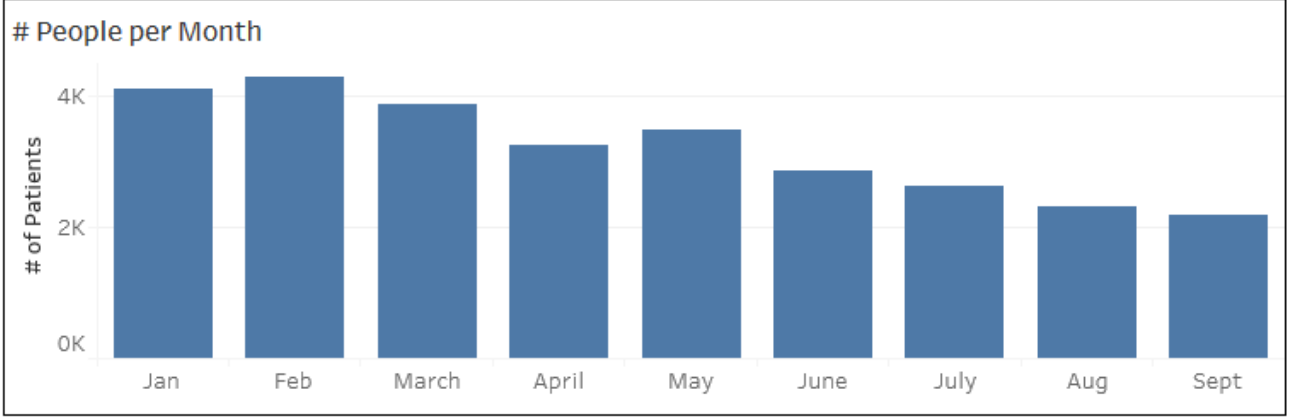
Target by 12/31/2021: 21,957

2020 Progress to Date: (1/1/2020 - 9/30/2020) 13,892

Percent Met: 63.3%

Patients served in last 3 years:

- 2019: 21,723
- 2018: 21,162
- 2017: 20,707



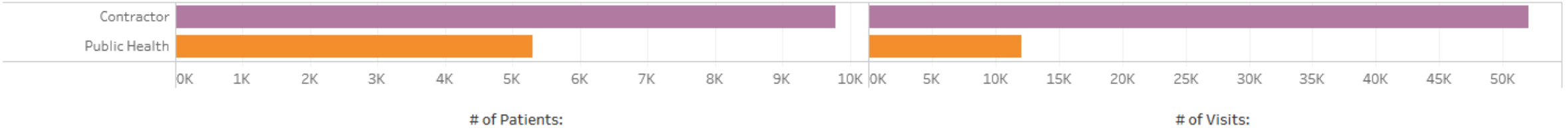
What services are patients receiving?

Service Category	Actual	Target:	% Met:
Medical	9,723	16,314	60%
Dental	1,194	4,350	27%
Mental Health	1,714	5,438	32%
Substance Use Disorder	590	3,698	Under Review
Enabling	3,514	3,045	Under Review
Other Professional_Nutrition	297	-	-

How many visits by service category?

Service Category	Actual	Target:	% Met:
Medical	40,072	76,765	52%
Dental	2,480	11,457	22%
Mental Health	7,833	16,040	49%
Substance Use Disorder	1,684	9,166	Under Review
Enabling	11,677	5,729	Under Review
Other Professional_Nutrition	317	-	-

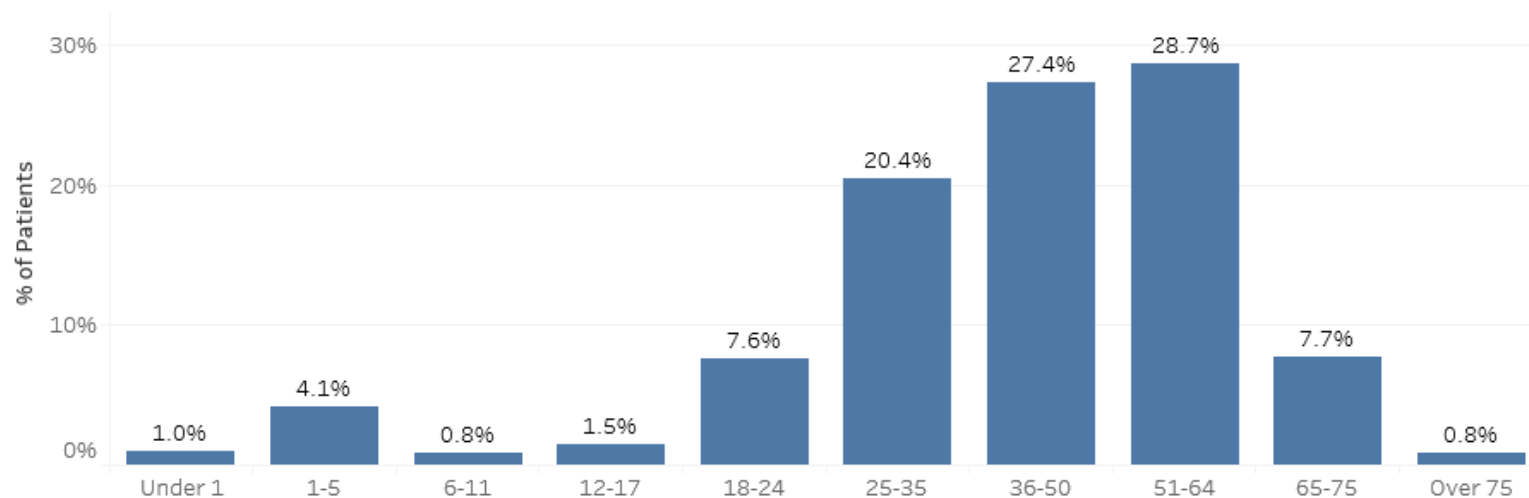
How do patients and visits compare between Public Health & HCHN contractors?



Are we reaching people most impacted by homelessness and COVID-19?

Age

(As of Nov 2020)



Race

Black/African American	3,625	23.36%
American Indian/Alaska Native	644	4.15%
Native Hawaiian or Pacific Islander	220	1.42%
More than one race	316	2.04%
Other race not listed	440	2.84%
Asian	571	3.68%
White	7,334	47.26%
Not Reported	2,368	15.26%

Gender

Male	8,309	59.81%
Female	5,424	39.04%
Transgender men (FTM)	34	0.24%
Transgender women (MTF)	16	0.12%
Other gender identity	24	0.17%
Not Reported	141	1.01%

Sexual Orientation

Lesbian, Gay, or Bisexual	289	2.08%
Straight	2,355	16.95%
Other orientation not listed	173	1.25%
Not Reported	11,546	83.11%

Veteran Status

Yes - Military and Armed Forces Service	782	5.04%
No Service Reported	9,635	62.09%
Not Reported	5,101	32.87%

Hispanic/Latinx Ethnicity

**includes people who indicate as either race or ethnicity*

Hispanic/Latinx	2,312	14.68%
Not Hispanic/Latinx	10,469	66.48%
Not Reported	2,967	18.84%

People with homeless status not included in 330H scope

4,603

Are our HCHN sites and teams accessible, equitable, and convenient?

Percent of sites within
1 mile of another
community health
center

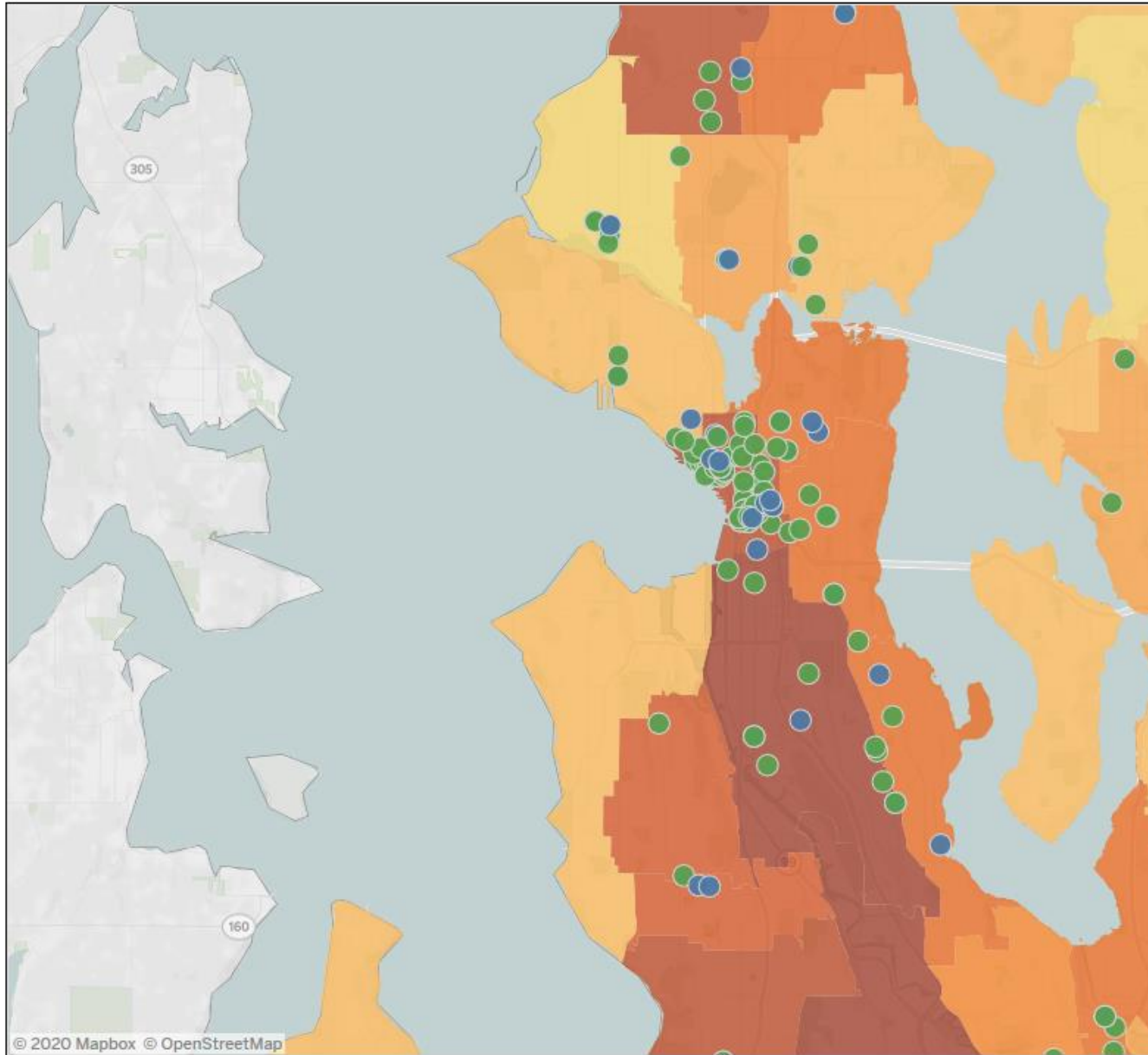
75.00%

Percent of sites within
1 mile of a COVID-19
test site

56.25%

Percent of sites within
1 mile of a food bank

88.02%



Legend



Is this a 330h site?

- No
- Yes

Filters

Site Name

330h Site

- (All)
- No
- Yes

Is there another community health center within 1 mile?

Is there a food bank within 1 mile?

Is there a COVID-19 testing site within 1 mile?