Overview of COVID Homeless Response Services

Community Engagement/ Racial Equity

- Weekly Calls w/ Homeless
 Service Providers
- Ensuring lived experience is at the table
- Building Understanding of Racial Equity (Teams/Network)

HEART-Congregate

- Proactive Site Visits
- Post COVID case Site Visits
 - Vaccine Q/A sessions
- *Coming Soon*: Behavioral Health Support

Testing (MAT)

- Two (2) fully staffed teams
- Provides Proactive/Reactive
 Testing
- As of 6/1, only team dedicated to COVID testing for PEH
 - *Coming Soon*: Vaccine
 Administration

Unsheltered

- COVID Testing & Isolation support
 COVID Vaccine Administration
- Essential Supply distribution
 - Outreach & Engagement

Challenges Illuminated During COVID



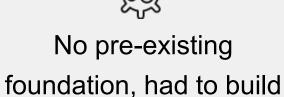


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Lack of robust infrastructure to communicate critical information to all homeless service providers & clients. Equitable practices still not at the core of our systems & structure. Equitable decision making not at the forefront of those with power.



Loss of historical knowledge led to slower response time & "re-creating the wheel"



teams mid pandemic

Future Focus Areas

