Health Care for the Homeless (HCHN) Governance Council July 18, 2022, 4:15pm-6:15pm

ZOOM Meeting: https://kingcounty.zoom.us/j/97327979624

Meeting ID: 973 2797 9624/Password: 054892

Phone: (253) 215-8782/Meeting ID: 973 2797 9624/Password: 054892

Agenda

Topic	Person	Time	Purpose	Action Item	Materials
CALL TO ORDER 1. Welcome & Introductions 2. Minutes Action: review and approve PUBLIC COMMENT	Patricia Dehart, Amanda Richer	4:15	Inform, Approve, Discuss		- HCHN GC Minutes_051622 - HCHN GC Minutes_061322
HCHN SPOTLIGHT 1. TBD		4:30	Inform, Discuss		
PRIORITY ITEMS 1. Patient Satisfaction Presentation 2. Preview – GC Evaluation & Assessment Activities	Lee Thornhill	4:45	Inform, Discuss	- The GC will host a discussion about what other data and information is needed to inform their plan at the September meeting.	- 330h Patient Sat brief_0722 - Planning for 2022_GC Compliance Activities
REGULAR AGENDA AND BOARD PROCESS 1. Preview – 2023 HRSA Budget Period Renewal Budget	Katherine King	5:30	Inform, Approve, Discuss		- 2023 HRSA Grant Renewal Spending Plan
2. GC Membership/Vacancies	Patricia Dehart, Amanda Richer			- Attendees were encouraged to share about opportunities to join the GC; Rekha will send out promotional materials.	- CAG Membership Roster -
3. Rescheduling Regular GC Meetings?	Patricia Dehart, Amanda Richer			- Members were encouraged to share any additional thoughts about potentially	July 2022

			1	1 11	
				rescheduling regular	
				meetings over email.	
4. HCHN Committee Updates and					
Actions	Patricia				
a. Program Evaluation Committee - 7/20	Dehart				
b. Behavioral Health Workgroup	Patricia				
-8/9	Dehart				
c. Community Advisory Group –	Kristina				
8/3	Sawyckyj,				
Action: approve membership	Zsa Zsa				
roster	Floyd,				
	y ,				
d. Executive Committee – 8/10	Patricia				
<u> </u>	Dehart,				
	Amanda				
	Richer,				
	Kristina				
	Sawyckyj,				
	Zsa Zsa				
	Floyd				
e. Racial Equity Workgroup – 8/2	Eleta Wright				
1 0 1					
5. HCHN Admin Update	Dedra				
a. Refugee/Immigrant Work	Barrow,				
Updates	Semone				
b. COVID Updates	Andu				
c. Severe Weather Response					
d. Other Updates					
6. Open Forum	All				
ADJOURN		6:15			
MEYT MEETING. Manday, Apparet 1	5 2022 4 1 5	C 1 =	(7) (.• \	

NEXT MEETING: Monday, August 15, 2022, 4:15pm-6:15pm (Zoom Meeting)

King County prohibits discrimination or harassment that is related to anyone's race, color, sex, age, creed, disability, marital status, national origin, religion, pregnancy, gender, gender identity or expression, genetic information, sexual orientation, veteran or military status, use of a service animal, and any other status protected by federal, state and local law. If you face any issues or concerns, please reach out to Semone Andu, HCHN Regional Health Administrator (sandu@kingcounty.gov or ph: 206-263-9451) or Rekha Ravindran,

HCHN Governance Council Program Manager (<u>rravindran@kingcounty.gov</u> or ph: 206-263-6975). You may also submit feedback anonymously via this survey: <u>https://www.surveymonkey.com/r/ReportGrievances</u>. Reasonable accommodation for persons with disabilities available upon advance request and please contact Rekha Ravindran.

HCHN Governance Council Members

- Amanda Richer, Consumer Representative
- Anita Souza, PhD, MA, UW School of Nursing
- · Benjamin Miksch, United Healthcare
- Christopher Craft, Friends of Youth
- Eleta Wright, MSW, Y Social Impact Center
- Jeff Sakuma, City of Seattle Human Services Department
- Jesus Rodriguez, Rodriguez Consulting & Interpretation Services
- Kristina Sawyckyj, Consumer Representative

- LaMont Green, DSW, LSWAIC, Lived Experience Coalition
- Leslie Enzian, MD, HMC Medical Respite Program
- Maria Arns, Consumer Representative
- Mark Goetcheus, BSN, RN, CWON, CFCN, CDE, HMC Wound, Ostomy, Limb Preservation, & Amputee Services
- Patricia Dehart, Consumer Representative
- Someireh Amirfaiz, Ed.D. MHP, Executive Director, New Americans Alliance for Policy and Research
- Zsa Zsa Floyd, Consumer Representative

MINUTES

Monday, July 18, 2022 Zoom Meeting

Council Members Present: Amanda Richer, Anita Souza, Benjamin Miksch, Eleta Wright, Jeff Sakuma, Kristina Sawyckyj, Leslie Enzian, Maria Arns, Mark Goetcheus, Patricia Dehart, Someireh Amirfaiz, Zsa Zsa Floyd

Council Members Absent: Christopher Craft, Jesus Rodriguez, LaMont Green

Public Health Staff Present: Halaysha Grant, Jennell Hicks, Katherine King, Lee Thornhill, Meg Chambers, Rekha Ravindran, Semone Andu

CALL TO ORDER

1. Welcome & Introductions
Patricia Dehart welcomed attendees, including members of the CAG, to the meeting of the HCHN Governance Council (GC). Full quorum present.

2. Minutes

GC members reviewed the minutes from the 5/16 meeting. Amanda Richer made the motion to approve the minutes, Zsa Zsa Floyd seconded; vote was unanimous in favor of the motion, with Anita Souza, Jeff Sakuma, Someireh Amirfaiz abstaining.

GC members reviewed the minutes from the 6/13 meeting. Amanda Richer made the motion to approve the minutes, Mark Goetcheus seconded; vote was unanimous in favor of the motion, with Anita Souza, Leslie Enzian, Maria Arns, Someireh Amirfaiz abstaining.

PUBLIC COMMENT

There was no public comment.

HCHN SPOTLIGHT

There was no spotlight.

PRIORITY ITEMS

1. Patient Satisfaction Presentation

Lee Thornhill reviewed patient satisfaction data with attendees, including an overview of HRSA requirements, how data is used to improve services, and the strengths/challenges of current methods. Attendees asked questions and provided feedback on ways to improve processes. PowerPoint is attached.

2. Preview – GC Evaluation & Assessment Activities

Lee provided an overview of the HRSA required GC evaluation and assessment activities for 2022 and answered attendees' questions.

REGULAR AGENDA AND BOARD PROCESS

1. Preview – 2023 HRSA Budget Period Renewal Budget

Katherine King previewed the proposed budget to be submitted for HRSA's Budget Period Renewal (BPR), for calendar year 2023. Attendees asked questions and Katherine will present the final budget for GC approval at the August meeting. PowerPoint is attached.

2. GC Membership/Vacancies

Rekha Ravindran went over membership expectations and processes, as there are current members whose terms end August 2022. She shared that the EC will review all applications at their 8/10 meeting and then come to consensus on a slate to recommend to the GC. At the 8/15 GC meeting, the GC will vote on membership, considering all applications and the recommended slate. Attendees were encouraged to share about opportunities to join the GC; Rekha will send out promotional materials.

3. Rescheduling Regular GC Meetings?

Attendees discussed potentially rescheduling regular GC meetings in the future and were encouraged to share any additional thoughts over email.

4. HCHN Committee Updates and Actions

a. Program Evaluation Committee – 7/20

Patricia shared that Lee previewed the patient satisfaction data at the last meeting, and the next one will focus on UDS visit and service utilization data. Attendees were encouraged to email Rekha if interested in joining the 7/20 meeting.

b. Behavioral Health Workgroup – 8/9

Patricia said the workgroup discussed gaps/challenges in the behavioral health system, including lack of services, understaffing, and staff burnout.

c. Community Advisory Group – 8/3

Eleta Wright made the motion to approve the CAG Membership Roster – July 2022, Maria Arns seconded; vote was unanimous in favor of the motion.

Kristina Sawyckyj said that attendees discussed the recent NHCHC Consumer Summit.

d. Executive Committee – 8/10

There were no updates.

e. Racial Equity Workgroup – 8/2

Eleta said that workgroup discussed challenges with chronic disease management, specifically diabetes. At the August meeting, Dr. Enzian plans to provide an overview of medical respite.

5. HCHN Admin Update

f. Refugee/Immigrant Work Updates

Semone Andu said that HCHN will be continuing the process of hiring for two new positions that will support refugee/immigrant communities.

g. COVID Updates

There were no updates.

h. Severe Weather Response

Semone shared that HCHN is collaborating with KCRHA on severe weather response and will share the plan once finalized.

6. Open Forum

Semone shared that staff burnout is a current focus of the HCHN leadership team, and a priority is hiring more staff. He also said that Dr. Faisal Khan has been appointed as the new Director of Public Health and will start September 6.

Semone shared that post-pandemic, the COVID-19 homelessness response teams will address other communicable disease outbreaks.

ADJOURN

The meeting adjourned at 6:29 p.m.

NEXT MEETING: Monday, August 15, 2022, 4:15pm-6:15pm (Zoom Meeting)