

# **Permitting customer services**

#### **Permits online**

- Submit permit application types available through <u>MyBuildingPermit.com</u>.
- To submit permit application types that are not available through <u>MyBuildingPermit.com</u>:
  - 1. Review submittal requirements and application forms on our Info Sheets & Forms web page.
  - Prepare application materials for electronic submittal. Convert all documents and plan sets to PDF format as outlined in the <u>Electronic plan</u> requirements handout.
  - 3. Email your completed submittal package to PermitCenter.DPER@kingcounty.gov. Include your supporting application materials in your email, or for large files please let us know if you wish to transmit your submittal files via a cloud sharing service (DropBox, Google Docs, OneDrive, Adobe Cloud, etc.).
- Here are <u>information</u> and an <u>application form</u> for pre-application requests.

# **King County Permitting Portal**

https://aca-prod.accela.com/kingco/

- Look up permit status and details; pay fees; file a code enforcement complaint
- <u>Schedule inspections, view results, cancel</u> <u>inspections; inspection scheduling instructions</u>

Most questions can be answered by <u>visiting</u> our website, which offers <u>property research</u> and <u>permit timelines</u>.

# **In-person services**

Starting June 27, 2022 919 SW Grady Way, Suite 300 Renton, WA 98057

#### Office customer service hours:

Mondays and Thursdays, 8:30 a.m. – 3:30 p.m. (Closed Tuesday, Wednesday & Friday)

## Application submittal assistance\*

\*By appointment

If you need assistance with online services, staff are available to help you submit your completed application package. To request an appointment email <a href="mailto:PermitQuestions@kingcounty.gov">PermitQuestions@kingcounty.gov</a> or call 206-296-6600.

**Note:** technical reviewers—including critical area experts, engineers, planners, and the Fire Marshall—are not available in the office.

#### • Record research requests\*

\*By appointment

Most records requests can be fulfilled electronically. For in-person records research requests, we can schedule an appointment for you to visit the Renton office to view and copy them. To request an appointment, send email to permitrecords@kingcounty.gov

### Pay fees

**In person:** We can accept checks, Visa, or Mastercard in our office during customer service hours (see above). No cash transactions.

Online: Log into your MyBuildingPermit.com account or use the King County Permitting Portal if your permit was not submitted through MyBuildingPermit.com.

Email questions to: <u>PermitQuestions@kingcounty.gov</u> or call 206-296-6600 during the following hours: 9-11 a.m. and 12:30-2:30 p.m. on Mondays, Tuesdays, Thursdays, or Fridays.