

Agenda: Access Paratransit Advisory Committee

Date: Monday, March 14, 2022

Time: 6:00 PM - 7:30 PM PST

Location:

https://kingcounty.zoom.us/j/83093482688?pwd=TGd3S1hBNjAzQVpRNTZDWGs2T 3Mzdz09

Passcode: 2022 Webinar ID: 830 9348 2688 Join by phone: 1 253 215 8782

APAC Members: Clark Matthews, Dorene Cornwell, Deborah Artis, Kristina Sawyckyj, Ginger Kwan, Christina Schaefer, Joe Welinske

Metro Staff: Gwen Clemens, Ashish John, Lorrie Alfonsi, Gwyn Howard, Anahi Sandoval **MV Transportation staff:** John Gray, Lanai Tua, Mike Bedlion

Guests: John Rochford (Metro), Billy Bohner (WBA Research), Carly Cascio (WBA Research), Kevin Pullis (WBA Research)

Time	Facilitator/ Presenter	Торіс	Action
6:00p	Anahi	WelcomeHousekeeping	
6:05p	Kristina	 Introductions Name you go by What pronoun you use (she/her; he/him; they/them) Review the agenda 	
6:10p	John Rochford Billy Bohner Carly Cascio Kevin Pullis	 Access customer service survey results WBA Biannual Report for 2020 and 2021 	 Update Discussion
6:45p	Gwen Gwyn All	 APAC Annual Report timeline discussion Proposed schedule for report development and transmittal: 7/11/22 - 8/7/22: APAC develops annual report 8/8/22: APAC votes to finalize report at monthly meeting 8/9/22: Metro routes APAC report to Gwen Clemens, Contracted Services (Section Manager) and Chris O'Claire, Mobility Division 	1. Discussion

	Kristina	Meeting wrap-up	
		APAC member recruitment process	
		Mystery Rider program	
		2022 Work plan review and next steps	
		Topics for future meetings	
		Old business	
7.200	All	 Reminder: 2022 Financial Disclosure Forms due 	
7:20p	Kristina	New Business	1. Discussion
7:15p	Gwyn	General update	1. Update
		 Metro staff: Gwen Clemens, Lorrie Alfonsi, Ashish John, Anahi Sandoval 	
		 APAC members: Kristina Sawyckyj, Clark Matthews, Christina Schaefer, Joe Welinske 	
		Reviewers:	
7:10p	Gwyn	APAC member recruitment update	1. Update
		Link: 2021 APAC report	
		 8/31/22: Metro submits APAC report to King County Council 	
		 8/23/22: Metro routes APAC report to King County Executive Office 	
		 8/16/22: Metro routes APAC report to Metro's GM Office for review 	
		Director, for review	

February 14, 2022 meeting action items:

- APAC and Same Day Service to track timing for next SDS presentation at APAC.
- APAC members to provide feedback to Lorrie and Ashish on the type of information and data that was shared and if different information is needed in the future. (So far interest expressed for information on customer satisfaction data and data highlights to include in the annual APAC report)
- All APAC members to send Gwyn a 2022 Financial Disclosure Form.
- Gwyn to provide new Zoom meeting links.

Next Executive Committee planning session (open to all APAC members):

- March 28, 2022, 4-5pm
- <u>https://kingcounty.zoom.us/j/83093482688?pwd=TGd3S1hBNjAzQVpRNTZDWGs2T3Mzdz09</u>
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Next monthly APAC meeting: April 11, 2022