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| **CAREER FAMILY:** Information Technology | **CAREER SERIES:** ERP Application DBA | | **CAREER LEVEL:** Senior | |
| **CLASSIFICATION TITLE:**  ERP Application DBA – Senior | **JOB CLASSIFICATION CODE:** | **FLSA:** | **EEO CODE:** | **CAREER SERVICE STATUS:** |
| **CLASSIFICATION SUMMARY:** The ERP Application DBA – Senior administers on premise, cloud, and hybrid enterprise resource planning (ERP) applications such as Oracle E-Business Suite (EBS), PeopleSoft, and related BI analytics/reporting systems by managing the database, middleware, and application tier technologies to achieve and maintain good performance, scalability, availability, and security; implements and manages backup/recovery and disaster recovery solutions; and applies upgrades and patches to databases, middleware, and enterprise applications. The ERP Application DBA – Senior conducts complex work assignments under minimum supervision with wide latitude for independent judgement | | | | |
| **DUTIES:**  *In addition to the duties for lower level classifications within the ERP Application DBA series the ERP Application DBA – Senior will:*   * Collaborate with ERP application teams on system updates, projects, and troubleshooting system issues. * Administer backup and recovery services; implement disaster recovery solutions with automated data replication from production applications to provide business continuity capabilities. * Implement and support database features such as real application clusters, automatic storage management, recovery manager, multi-tenant, partitioning, compression, and encryption. * Troubleshoot errors/failures, manage vendor/service provider service requests, provide a variety of diagnostic data, and apply action plans and perform activities to resolve and bring application back to full operational status. * Configure and manage enterprise monitoring tools which create alerts monitoring middleware and web servers and to notify for conditions requiring attention ensuring system performance and availability. * Develop and maintain Linux shell and batch scripts automating administration tasks. * Coordinate infrastructure changes with IT systems engineers, network teams, and infrastructure managed services providers. * Collaborate with ERP application and project teams and King County Information Technology engineers and infrastructure managed services providers to make infrastructure changes addressing and/or resolving ERP system issues. * Serve as an escalation point for ongoing service requests and system issue corrections. * Coach and/or assist less experienced team members. * Contribute to measurable team and/or organizational objectives and outcomes. * Perform other duties as assigned. | | | | |
| **REQUIRED EDUCATION:**  Any combination of education and experience that clearly demonstrates the ability to perform the job duties of the position | | | | |
| **REQUIRED LICENSES/CERTIFICATIONS:**  Some licenses, certifications, and other requirements determined to be necessary to meet the business needs of the employing unit may be required | | | | |
| **CLASSIFICATION HISTORY:**  MM/YYYY - Created | | | | |