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| **CAREER FAMILY:** Information Technology | **CAREER SERIES:** UserExperience Design | | **CAREER LEVEL:** Intermediate | |
| **CLASSIFICATION TITLE:**  User Experience Designer | **JOB CLASSIFICATION CODE:** | **FLSA:** | **EEO CODE:** | **CAREER SERVICE STATUS:** |
| **CLASSIFICATION SUMMARY:** The User Experience Designer participates in daily work that promotes understanding of user needs, provides design approaches that support those needs, and contributes to user centered design and development through exercises and workshop participation; identifies and creates intuitive, accessible, and easy to use designs/alternatives through the deconstruction of complex business and user tasks; creates discrete user experience artifacts including flow diagrams, wireframes, high and low fidelity prototypes, design specifications, personas, content outline sitemaps, user journeys, flowcharts, and/or any emergent design technique. | | | | |
| **DUTIES:**   * Recognize and apply user interface best practices. * Apply a basic understanding to and identify Americans with Disabilities Act (ADA) compliance issues. * Assist with the creation of user testing scripts. * Assist with conducting primary user research through established methodologies, help define user requirements and goals. * Assist in identifying third-party research in the support of design recommendations. * Assist in conducting, evaluating, and diagnosing usability tests and issues. * Assist in creating documentation in support of research and design work. * Support team members on projects. * Perform other duties as assigned. | | | | |
| **REQUIRED EDUCATION:**  Any combination of education and experience that clearly demonstrates the ability to perform the job duties of the position | | | | |
| **REQUIRED LICENSES/CERTIFICATIONS:**  Some licenses, certifications, and other requirements determined to be necessary to meet the business needs of the employing unit may be required | | | | |
| **CLASSIFICATION HISTORY:**  MM/YYYY - Created | | | | |