



King County Department of Assessments

Mission

We, the employees of the Department of Assessments, are fully committed to serving the citizens of King County by providing fair, equitable, and understandable property valuations, forming the basis for funding of public services.

Guiding Principles

- ❑ We provide high quality, effective, responsive and courteous services to our customers.
- ❑ We operate as a team to support each other in a harmonious work environment and strive to continuously improve the cooperation and communication throughout the department.
- ❑ We accept personal accountability for our actions. Our peers and the public will measure our benefit to the community by the results we achieve and by the ways we work together to reach them.
- ❑ We will be leaders in providing the finest products and services by:
 - Innovation in technology and education
 - Rewarding creative thinking
 - Career enhancement
 - Open communication
 - Diversity
 - Teamwork
 - Training
 - Flexibility
- ❑ Our organization is strengthened by sharing and promoting human values, including:
 - Trust
 - Respect
 - Honesty
 - Integrity
 - Openness
 - Fairness
 - Individuality
 - Accountability
 - Humor
 - Courtesy
 - Cooperation

Goals

- ❑ Develop a quality product based on adherence to professional standards and the provisions of law pertaining to the department.
- ❑ Create and maintain a positive workplace promoting cooperation, initiative, human diversity, open communication, and professionalism.
- ❑ Be recognized as providing outstanding service to all customers, internal and external.
- ❑ Provide training, technology, and all other resources necessary to enable employees to achieve excellence.

(Developed and agreed upon by all employees of the King County Department of Assessments, October 5-6, 1993)