

## **MIDD 2 Initiative CD-04: South County Crisis Diversion Services/Center (NEW)**

*How does the program advance the adopted MIDD policy goals?*

This initiative impacts the adopted MIDD policy goal of “divert individuals with behavioral health needs from costly interventions, such as jail, emergency rooms, and hospitals.”

This program relates to the current MIDD 1 strategy Adult Crisis Diversion Center, Respite Beds and Mobile Behavioral Health Crisis Team in the availability of in-the-community crisis response and the accessibility of a facility-based crisis diversion program. The program would provide south King County first responders with a therapeutic community-based alternative to jail and hospital settings when engaging with adult individuals in behavioral health crisis.

### **1. Program Description**

#### *◇ A. Service Components/Design (Brief)*

The South County Crisis Center (SCCC) is envisioned to provide crisis services to the southern region of King County serving individuals in behavioral health crisis who are coming into contact with first responders, as well as those individuals in south King County who may need a location for preventative and pre-crisis support and/or outreach. This allows for potential co-location and coordination of many crisis receiving and stabilization services accessible 24 hours a day, 7 days per week (24/7), including but not limited to on-site respite/crisis diversion and mobile crisis teams.

#### *◇ B. Goals*

The goals of the programs at the SCCC would be to meet the individual where they are, rather than expecting the individual to be ready for services, housing, etc. The recovery aspect would be indicated in the expectation that the SCCC will work with individuals on a repeat basis in order to work on motivation for treatment, while also focusing their efforts on addressing what is important for the individual. Without basic needs being met, individuals will likely be moving from crisis to crisis, rather than moving down a path of recovery. By setting the focus on identifying and addressing the most pressing needs – such as obtaining identification, obtaining health benefits, completing housing applications, etc. – the facility will be able to take the extra steps to ensure an individual has access to services and the support they need to help them maintain stabilization.

#### *◇ C. Preliminary Performance Measures (based on MIDD 2 Framework)<sup>63</sup>*

##### *1. How much? Service Capacity Measures*

This initiative is expected to serve 1,500 individuals annually when fully operational.

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<sup>63</sup> Throughout 2017, review and refinement of Results-Based Accountability (RBA) performance measures for MIDD 2 initiatives will be conducted whenever applicable, in consultation with providers. Updates to performance measures that may result from this collaborative process will be reported in the next MIDD Annual Report in August 2018.

2. *How well? Service Quality Measures*

- Increased use of preventive (outpatient) services
- Improved access to social services safely net

3. *Is anyone better off? Individual Outcome Measures*

- Reduced unnecessary incarceration, hospital, and emergency department use
- Reduction of crisis events

◇ *D. Provided by: Contractor*

**2. Spending Plan**

The spending plan outlined here is limited to the pilot funding level. As such, implementation may include only some of the program elements listed above. The timing and/or amounts of some expenditures shown below may depend on when and how the facility is successfully sited. Potential timeframe changes and/or revisions to these approaches should be expected.

As noted in the Service Improvement Plan, the County recognizes that it is not always possible to begin spending on all MIDD initiatives as soon as budget authority is granted. This initiative is among a group of programs expected to be implemented via a staged approach, to allow for thoughtful planning and procurement processes. This is reflected in the spending plan below via different expenditure amounts for the first and second years of the 2017-2018 biennium.

| <b>Year</b>                    | <b>Activity</b>  | <b>Amount</b>      |
|--------------------------------|--|--------------------|
| 2017 only                      | South King County Crisis Diversion Facility/Services capital investment and/or startup costs | \$500,000          |
| <b>2017 Annual Expenditure</b> |  | <b>\$500,000</b>   |
| 2018                           | South King County Crisis Diversion Facility programs, services, and operations               | \$1,539,000        |
| <b>2018 Annual Expenditure</b> |  | <b>\$1,539,000</b> |
| <b>Biennial Expenditure</b>    |  | <b>\$2,039,000</b> |

### **3. Implementation Schedule**

#### *◇ A. Procurement and Contracting of Services*

Planning for this new initiative will include a staged implementation process.

#### *◇ B. Services Start date (s)*

The anticipated start of services is TBD at this time. Startup timing will be affected by time required for planning and procuring a contractor and any additional funding needed, site identification, and the extent of renovations or construction needed.

### **4. Community Engagement Efforts**

To guide implementation of this program, it is anticipated that the input of community partners and stakeholder agencies will be solicited via a robust community engagement process. Issues such as program siting, operations and eligibility criteria will be addressed through this process with all interested stakeholders. In addition, first responder partners from south King County will be provided multiple opportunities to provide feedback and recommendations regarding the development of the SCCC, given their experience with the current Crisis Solutions Center program.