



One King County

Objective:

Foster an ethic of working together for One King County

How is our performance?

King County is a diverse service provider, with multiple lines of business and products that are delivered to both internal and external customers. In order to effectively serve residents with quality services, King County employees and work groups must be working together as one organization. Employee feedback from the 2012 King County Employee Survey suggest that while employees feel their work groups work well with other work groups to solve problems, work groups themselves are facing intergroup dynamics that impact daily work.

King County began a concerted effort in 2012 with our city partners to explore areas where we can work together to pool resources to provide improved, cost-effective services and save money for our residents. Areas for partnerships include: employee training; shared resources such as fueling sites and data center; court services; and sharing best practices such as Lean. We will continue to work with our city partners to identify opportunities to achieve common goals and deliver services that are responsive to community needs, while keeping the cost of doing business down. Please see the Financial Stewardship County Services page for a list of 2012 agencies contracting with King County.

Moving forward

Internally, King County will continue emphasizing and resourcing internal collaborative process improvement. The Continuous Improvement Team often brings together inter-departmental teams to solve problems around a product or process that touches many areas. The Accountable Business Transformation (ABT) process has integrated systems into one centralized Human Capital Management System and one payroll system. The Labor Roundtable regularly brings County leadership and labor leaders representing County employees together to discuss challenges facing King County and collaborate on solutions.

King County participates and/or leads many regional initiatives or policy bodies including Aerospace Alliance, Veterans Services Coordination, Regional Transit Task Force, Geographic Information Systems (GIS), and emergency preparedness. King County also actively collaborates with community partners to effectively deliver services including Regional Animal Services of King County, Our Duwamish, and the acquisition of regional bike trails. Community Service Areas Program provides dedicated staff to ensure the unincorporated areas of King County are supported and the unique needs and priorities of the different areas are taken into consideration.

Related Links

[2012 King County Employee Survey](#)

[King County Training](#)

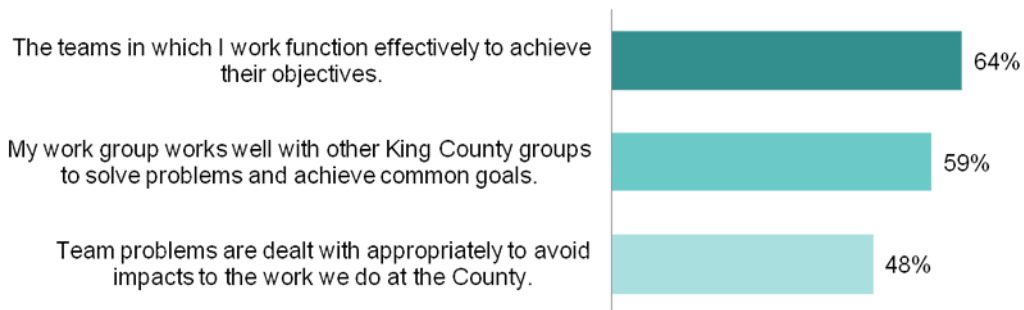
[King County Lean and Continuous Improvement Team](#)

Technical Notes

The 2012 King County Employee Survey asked 59 questions. Most responses came through the online version. Of King County's 13,030 employees, 6,783 (52%) participated in the 2012 survey. Most questions asked employees to respond using a five-point scale with '1' being low and '5' being high. Responses of "Not sure" or "Not relevant" are excluded from the results. The survey was conducted both online and in hard-copy.

Charts and Maps

Working Together Toward Common King County Goals (percent of employees agreeing or strongly agreeing)



Data Source: 2012 King County Employee Survey