



King County

STRATEGIC ADVISORY COUNCIL



#KCSAC2018

Let's get started

INTRODUCTIONS



CASEY SIXKILLER

CHIEF OPERATING OFFICER

SAC Members

KING COUNTY



DOW CONSTANTINE

SAC CHAIR,
KING COUNTY EXECUTIVE



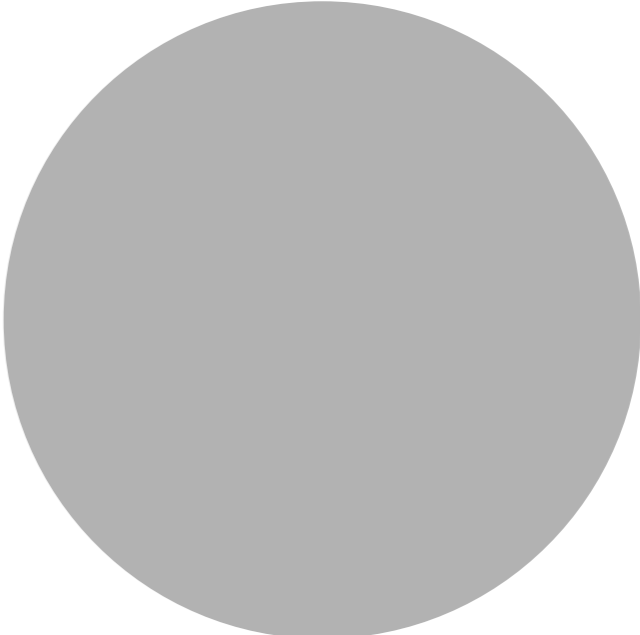
TANYA HANNAH

KING COUNTY
CHIEF INFORMATION OFFICER



KATHY LAMBERT

KING COUNTY COUNCIL



TBD

KING COUNTY COUNCIL

SAC Members

KING COUNTY



MITZI JOHANKNECHT
KING COUNTY SHERIFF



LAURA INVEEN
KING COUNTY SUPERIOR COURT
PRESIDING JUDGE



DAN SATTERBERG
KING COUNTY
PROSECUTING ATTORNEY



DONNA TUCKER
KING COUNTY DISTRICT COURT
PRESIDING JUDGE



JOHN A. WILSON
KING COUNTY ASSESSOR



JULIE WISE
DIRECTOR, ELECTIONS

SAC Members

PRIVATE & PUBLIC SECTOR



MICHAEL MATTMILLER
DIRECTOR OF GOVERNMENT AFFAIRS
MICROSOFT



TRACYE CANTRELL
INTERIM CTO
CITY OF SEATTLE



TREVOR ESKO
FORMER CIO
SNOHOMISH COUNTY



CLARE PEDERSON
FORMER MANAGING
DIRECTOR SLALOM



STUART MCKEE
NTO U.S. PUBLIC SECTOR
MICROSOFT



MARK RONALDSON
SENIOR SALES MANAGER
AMAZON WEB SERVICES



JASON WEISS
CIO
SOUND TRANSIT



LISA HILLMAN
INTERIM CIO
SNOHOMISH COUNTY

SAC Guests

KING COUNTY



JODY MILLER

INTERIM DIRECTOR
OFFICE OF
EMERGENCY
MANAGEMENT
KING COUNTY



SELENA TONTI

CHIEF INFORMATION
SECURITY OFFICER
KING COUNTY



DAVID MENDEL

DIRECTOR, EMERGENCY
RADIO COMMUNICATION
KING COUNTY



AARON BARAK

CHIEF TECHNOLOGY
OFFICER
KING COUNTY

OPENING REMARKS

The purpose
of SAC

Appreciation of SAC
Members' contribution

Objective for
today's meeting



KING COUNTY'S STRATEGIC PRIORITIES



Equity and
Social Justice



Best Starts
For Kids



Climate
Change



Best Run
Government



Regional
Mobility

STRATEGIC TECHNOLOGY GOALS ENABLE KING COUNTY'S PRIORITIES



Mobility



Effective Digital Systems



Data focused



Workforce Empowerment



Civic Engagement

Today's

AGENDA

- 1:00** ● **Welcome & Introductions**
- 1:05** ● **Opening Remarks**
- 1:15** ● **Recap March 2018 Meeting**
- 1:25** ● **Regional Recovery Framework**
- 2:50** ● **Final Comments**
- 3:00** ● **SAC Photo and Social**

“The ultimate measure of a man is not where he stands in moments of comfort and convenience, but where he stands at times of challenge and controversy.”

-Martin Luther King, Jr.

Let's recap

MARCH 2018 SAC MEETING



ZLATA KAUZLARIC
IT GOVERNANCE MANAGER

2018 TECHNOLOGY GOVERNANCE AWARDS

Technology Achievement Award

Presented to

Countywide Electronic Payment Project

Making it easier and more convenient for members of the community to use credit cards and other electronic payment solutions when conducting business within King County.

Technology Champion Award

Presented to

Julie Wise Director of King County Elections

In appreciation of your work, leadership and commitment to accuracy and transparency of elections, use of innovative solutions and technology to expedite vote tabulation, expand voter outreach and education, and increase voter access in King County.

ROADMAP TO ENGAGEMENT

- Create opportunities and deliver outcomes.
- Partnerships breed results, public and private sector collaboration.
- Collaboration between technology team, agencies and the community.
- Technology to drive civic engagement and innovation.

2018 STRATEGIC IT PRIORITIES



Mobility



Civic Engagement

RECOMMENDATION FROM SAC MEMBERS

The background image shows a scene of significant destruction, likely from a natural disaster. The ground is covered in a thick layer of rubble, including broken concrete, twisted metal, and debris. In the background, two workers wearing bright orange safety gear are visible, engaged in cleanup or assessment work. The overall atmosphere is one of devastation and the aftermath of a major event.

Continue discussion around
business continuity, security
and disaster recovery in our
upcoming meetings

REGIONAL RECOVERY FRAMEWORK



JODY MILLER

INTERIM DIRECTOR, OFFICE OF
EMERGENCY MANAGEMENT
KING COUNTY

KING COUNTY

CURRENT REGIONAL ROLE AND RESPONSIBILITY IN DISASTER RECOVERY

1

SHORT TERM

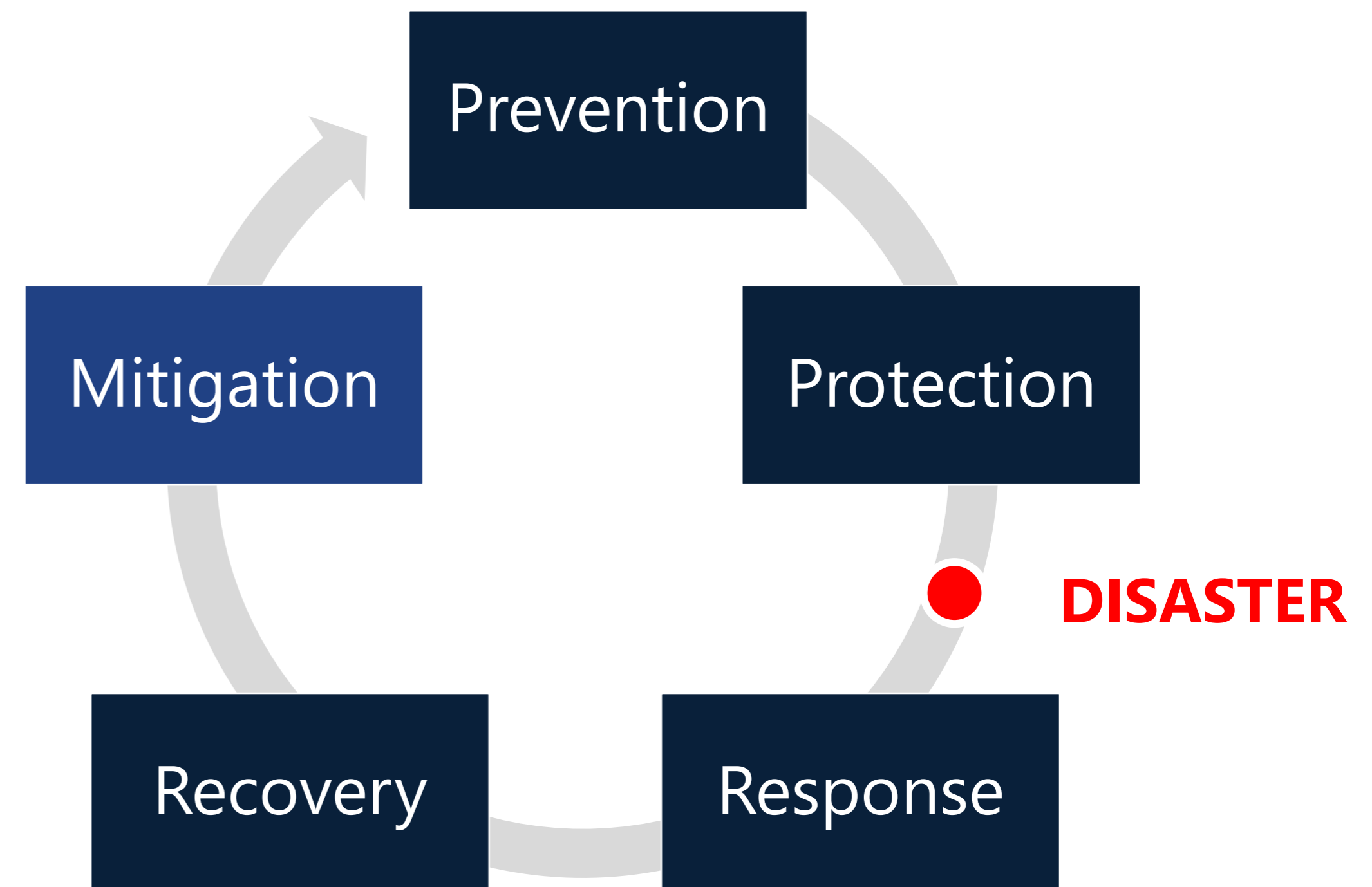
- Begins during response
- Restoration of critical services
- Restoration of critical infrastructure

2

LONG TERM/RESILIENCE

- Establishing a “new normal” for an economically sustainable King County
- Focus on Recovery Support Functions
- Build back **FASTER** and **BETTER**

Five Phases of Emergency Management



King County Regional Recovery Framework

Establish “one voice” for recovery in King County – ensure communication with the public is clear, consistent, and uses multiple methods to reach the whole community.

Determine regional recovery strategy, task forces, and path forward for collaborative decision making and coordination.

Convene key stakeholders (all levels of government, both public and private sector) to participate as leads and subject matter experts in recovery organizational structure.

Provide recommendations and potential solutions, such as policy enactment and the development of a Regional Recovery Advisory Committee, for facilitating King County’s shared recovery vision.

Target Completion	
Organization / Funding	Dec 2018
Framework Development	Dec 2020
Exercise	Dec 2022
After-Action Report and Framework Updates	Dec 2023
Final Report-out	January 2024

THE ROLE OF TECHNOLOGY



TANYA HANNAH

KING COUNTY CIO

**EVERY
PERSON WHO
PREPARES IS
ONE LESS
PERSON WHO
PANICS IN
A CRISIS**





MAN-MADE DISASTERS

That we could face in our region

Cyber attacks

Hazardous materials

Nuclear power and nuclear blast

Power service disruption / blackouts

Chemical threat & biological weapons

Radiological emergencies

Explosions

Civil unrest

NATURAL DISASTERS

That we could face in our region

Earthquakes

Landslides & debris flow

Agricultural diseases and pests

Infectious diseases (pandemic influenza)

Floods and flash floods

Thunderstorms & lightning

Winter and ice storms

Damaging winds

Tsunamis

Sinkholes

Wildfires

Hail



DISASTERS OUR REGION WILL MOST LIKELY ENCOUNTER



Earthquake



Cyber Attack



Pandemic



Flooding / Winter Storms



WE KNOW RECOVERY IS COMPLEX

Our community is a network of interconnected components, a disturbance to one element will cause an effect on another



Natural environment



Built environment



Political



Social



Economical

KEY CONCEPTS

1

LEADERSHIP AT EVERY LEVEL

Disasters can impacts cross-jurisdictional boundaries, our regional leaders must come together in times of crisis.

2

PARTNERSHIPS

Partnerships, public and private, are needed to plan and respond to unexpected events.

3

PLANNING / RECOVERY

Our communities face similar risks and hazards. Therefore, our efforts must be coordinated.

4

COMMUNITY ENGAGEMENT

Our communities are interdependent on each other, when we work together, we accomplish more.

WHAT ARE OUR ROLES

to plan for and respond when a disaster strikes?



Public Sector

Announcements
Continued Services
Peace Keeping



Private Sector

Prioritization of Recovery
Provide Expertise



Members of the Community

Connecting People
Providing Information
Connecting Services



**WHAT ROLES DOES
TECHNOLOGY PLAY
WHEN DISASTER
STRIKES?**

King County's

BUSINESS RESILIENCY



AARON BARAK
KING COUNTY CTO

King County's

CURRENT TECHNOLOGY EFFORTS

1 Partnering with the Office of Emergency Management
Exploring Opportunities for collaboration on planning and recovery

2 Essential Services
As we modernize, we build for business resiliency

3 SAC endorsed IT strategies moving us toward business resiliency

- Mobility
- Data Focused
- Effective Digital Systems
- Workforce Empowerment
- Civic Engagement

DISCUSSION



TANYA HANNAH

KING COUNTY CIO

DISCUSSION TOPICS



ORGANIZATIONAL READINESS

Prepared workforce, safe facilities, supplier relationships, and connections with the community are key pillars of true business community resilience.

Where should King County focus to increase business resiliency and plan for disaster response?



PUBLIC / PRIVATE PARTNERSHIPS

Business resilience must encompass both business and IT. County's technology partners are critical for continuity and recovery of our operations.

What additional opportunities exist to collaborate and coordinate? How can we work together as a region?



TECHNOLOGY

When disaster strikes access to information is as important as food and water.

How can we leverage technology to connect, inform and save the lives of those impacted by disaster?

GOING FORWARD

1 Action items from today's meeting?

2 Recommendations for future SAC meeting topics?



THANK YOU FOR COMING

SAC GROUP PHOTO AND
SOCIAL HOUR TO FOLLOW



#KCSAC2018

