

Metro Facts

Interesting facts about your King County Metro
Year-end 2020 figures



General information

Area served (square miles)	2,134
Population served	2,269,700
Diesel buses	0
Trolley buses	174
Hybrid buses	1,219
Battery buses	11
Other (training/inactive/preparing for service)	192
Streetcars	
South Lake Union	4
First Hill	5 in operation, 1 spare
Commuter vans	
Groups in operation	1,459
Available for groups	496
Paratransit vans	435

Metro website

Site visits	2,574,837
Trip Planner uses	357,581
Trip Planner App visits	275,105

Transit service

Metro Transit and Sound Transit*

Passenger boardings	60,261,159
Vehicle hours	3,563,601
Vehicle miles	46,402,214

*Bus service operated by Metro Transit.

Metro Transit only

Passenger boardings**	57,642,908
Weekday boardings (avg.)	181,834
Vehicle hours	3,825,257
Vehicle miles	42,302,803
Boardings per vehicle hour	15.1
Diesel fuel used (gallons)	8,315,185
Trolley electricity used (kWh)	13,543,196
Battery bus electricity used (kWh)	499,478

**Excludes Seattle Streetcar boardings.

Financial information†

Transit operating cost	\$714,433,946
Operations revenue (fares)	\$49,371,848
Bus operating cost per boarding	\$12.39
Bus operations revenue per boarding	\$0.86

†Metro bus and Demand Area Response Transit (DART); excludes non-transit expenses and revenue.

Transit facilities

Bus stops	7,534
Bus stops with shelters	1,941
Shelters with murals/artwork	1,187
Bus stops, wheelchair accessible	5,812
Transit centers	14
Park-and-rides used by Metro	100

Park-and-ride stalls	18,500
HOV lanes used by Metro (miles)	256
Trolley overhead (miles of two-way wire)	>69
Transit bases	7

Downtown Seattle Transit Tunnel

Length (miles)	1.3
Stations	5

South Lake Union Streetcar

Length of route (each way, miles)	1.3
Stops with passenger shelters	11

First Hill Streetcar

Length of route (each way, miles)	2.5
Stops with passenger shelters	10

Elderly and disabled riders program*

Paratransit boardings	800,669
Access boardings	455,391
Community Access Transit boardings	258,818
Taxi overflow boardings	86,460

*All of Metro's regular buses are wheelchair-accessible. Metro also offers paratransit service for riders who are disabled and cannot use our regular bus service.



Ridematch program

Rideshare Online	
Home-page visits.....	118,888
Searches.....	11,608
New ridematch customers.....	3,855

Commuter van program (VanPool and VanShare)

Passenger boardings.....	1,084,802
Vehicle miles.....	5,295,537
Operating cost	
Per van mile.....	\$1.59
Per passenger trip.....	\$7.77

Bus fares

Adult.....	\$2.75
Youth.....	1.50
ORCA LIFT.....	1.50
Senior/disabled (with Regional Reduced Fare Permit).....	1.00
Access Transportation.....	1.75

Metro Transit services

Website.....	kingcounty.gov/metro
Alerts.....	kingcounty.gov/metro/alerts
Customer Information.....	206-553-3000
WA Relay.....	711
Transportation Communications	
Phone.....	206-477-3840
WA Relay.....	711
General Manager.....	Terry White

 Facebook...../kcmetro

 Twitter.....@kcmetrobus

 Instagram.....@kcmetrobus



Dow Constantine
King County
Executive



*Moving forward together
Juntos avanzamos*



Interpreter
206-553-3000

Intérprete □ 譯員 Переводчик
مترجم Thông dịch viên 통역관
Перекладач Soomaali ክስተርገሚ

Accessible Formats Available
206-533-3000 WA Relay: 711

