

## King County Transit Advisory Commission

September 21, 2021

6 p.m. to 8 p.m.

Teleconference:

Here is the link to join the meeting via computer: <https://zoom.us/j/99560291505>

Here is dial in information: 1 (253) 215-8782, Meeting ID: 995 6029 1505

### **6:00 p.m. Welcome & Introductions**

- Name
- Pronouns, if you would like to share
- Access needs
- Icebreaker: What is your favorite "hidden gem" spot to take out-of-town visitors? [reminder of talking piece]

### **6:10 p.m. Consent Agenda, and Announcements**

- Consent agenda
  - Vote: Meeting minutes – August 2021
- Announcements
  - KC Mobility Coalition present on One-Call/One-Click in October?
  - Next Generation ORCA presentation in October? Seeking TAC feedback on marketing materials

### **6:15 p.m. August meeting recap, reflection, follow up**

- Access Paratransit Q&A
- Service Restoration: Fall 2021 service change briefing presentation
- Customer Information: Introduction to customer mapping workplan

*[Facilitator: Lizette, TAC action: ask clarifying questions]*

### **6:30 p.m. General Manager's Update**

Terry White – General Manager, Metro

*10 minute update, 20 minute Q&A*

*[no TAC action required]*

**7:00 p.m. Quarterly Update from Metro Access, Introduction to committee participation**

Dion Graham – ADA Services Administrator, Metro

*10 minute discussion, 20 minute Q&A*

*[TAC action: clarifying questions, provide feedback]*

**7:30 p.m. Marketing collateral for fall service change: North King County route revisions**

*[TAC action: clarifying questions, provide feedback]*

**7:50 p.m. Good of the order**

**8 p.m. Adjourn**