

# Familiar Faces Steering Committee

## Meeting Summary

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*June 7, 2018, 9:30 - 11:00 am, Chinook Room 121 401 5th Avenue, Seattle*

**Members Present:** Heather Aman, Jesse Benet, Siobhan Brown, Brook Buettner, Margo Burnison, Caedmon Cahill, Jeanne Camelio, Angelique Cardon, Meagen Condon, Michelle Conley, Travis Erickson, George Farrell, Chloe Gale, Kristin Huson, Turina James, Kelli Larsen, Michele Plorde, Adrienne Quinn, Scott Somers, Natalie Walton-Anderson, Sidney Wilson

**Guests/Staff:** Sierra Ayres, Ian Steele

### Grounding In

9:30 a.m.

- Brook Buettner led a brief grounding exercise based on the Dr. Hackman training.

### Welcome and Introductions

9:35 a.m.

- Brook Buettner welcomed guests. Committee members and guests introduced themselves.
- Welcomed new Familiar Faces Advisory Board member George Farrell

### Initiative Eye View

9:40 – 9:50 a.m.

- Updates on workgroups and initiatives working in collaboration working with Familiar Faces
- Highlights of United HealthCare MCO (Managed Care Organization) Pilot Summary
- Underscored the core principles and outcomes of the Familiar Faces initiative

### Discussion: An Active and Effective Steering Committee

9:50 -10:50 a.m.

- Advisory Board, Sidney:
  - Center work on being accountable towards the population served or affected
  - Importance of community engagement
- Adrienne discussed how to harness collective impact. Reviewed how we have been effective and what we have accomplished so far as an Initiative.
- Action, rather than advocacy. Steering Committee is a work group, not an advisory group, created by DCHS (Department of Community and Human Services) and Public Health.
- Land on something together that we can actually fix
  - Create a collective action plan that has concrete solutions that can be showcased to Council, Executive's Office and decision-makers
  - Adrienne brought the example of jail release policies as a possible area of focus
    - Notes:

- May need more DAJD (Department of Adult and Juvenile Detention) presence and SCORE at Steering Committee
- VITAL has created successful links- how do we bridge/ transitional care
- PAO struggles with not having a single liaison
- Community providers need a jail transition coordinator/ liaison to do things like med list, epic, benefits etc.
- MCO contractual obligations
- Challenges of getting access for outside providers
- Very silo'ed, disorganized, identify and address process issues
- For example, what is preventing people's clothes from being cleaned, what is the issue, is it process, legal etc.?
- Golden thread, warm handoff- learning from MCO pilot
- Over the next 4 months, create a document, then bring it to ACH, Exec, Council
- Trueblood opportunity- State is asking "What needs to be done?"
- Adrienne and Brook to sit down with Willie Hayes to seek participation
- Look at RBA outcomes and what are the barriers to reaching these outcomes
  - Trouble shoot, then make recommendations
  - Identify an issue, have a clear plan, bring it to Executive and Council
- Members are not constrained by positions, have powerful community voices and can take up opportunities that we are developing here
- Moving from menu of great practices to scale- need funding. Felt it was effective to have Susan McLaughlin from HealthierHere at Steering Committee last month
- Big questions, coming from and reflective of community groups, create some document to take to decision makers as recommendations
- Institutional behavioral changes challenging, stuck in the mindset of the people who *are* the structures
- Create an "Impact Plan," 10 recommendations, bring these 10 things to scale, some cost money, some don't, reflects the wisdom of this group
- Housing- often not enough support once people get in. Still need a mobile response
- Ongoing System-Connected Housing work and CEA reform
- Aligning pockets of excellence. Coordinating- having someone help figure out where a person would be best served, make it more person-centric
- Core value of Steering Committee is DIVERSION- not enough work in policy and talking with community partners- Federally-Qualified Health Centers about making them access points
- There is a lot of focus, effort and resources around Jail Transition right now, but no clear community-level governing body or workgroup on diversion. But still need the "Divert to What"
- Next 3-4 months- think about scope of what we want to target, bring in other players, move methodically through to make effective recommendations
- Process for getting on the same page, collective solutions, principles

- Dismantling criminal legal system, create other, better supports so we are not relying on criminal legal system, so we are holding that principle. Centering resources in community.
- Data on group this would affect
- Not enough of a quorum at the meeting to suggest a singular focus for the next few months of work.
- Create a list of 3-5 possible areas of focus for the next 12-18 months? Next forum to refine and figure out who gets involved and how does larger Steering Committee come together
  - Jail transition suggested by Adrienne
  - Focus on Diversion rather than in criminal legal system
  - Think through Vital- some of the issues, what will be its next iteration, provide recommendations to whomever make decisions about Vital
  - Take learnings from Vital, LEAD, LINC see what's working or not work, make some system changes based on that, what is the piece that is missing
  - Look at how behavioral health system can build supports in the community that can enhance diversion efforts

### **Wrap Up and Adjourn**

**10:55 a.m.**

- No meeting in July
- Next Steering Committee Meeting: August 2, 2018, 9:30 – 11am, Chinook 121

### **Next Steps/Meeting Themes**

- Become more action oriented
  - Choose a focal point a develop a tangible solution or set of solution in Steering Committee meetings
- Re-calibrate Steering Committee to either focus on jail release or diversion
  - Brook to work on drafting correspondence to distribution list that will gauge interest in members as to what direction they would like to take Steering Committee

Minutes Completed by Ian Steele