

Familiar Faces Steering Committee

Meeting Summary

November 1, 2018, 9:30 - 11:00 am, Chinook Room 121 401 5th Avenue, Seattle

Members Present: Heather Aman, Siobhan Brown, Brook Buettner, Tim Candela, Chris Cates, Todd Clark, Meagen Condon, Tyler Corwin, Leandra Craft, Travis Erikson, Brigitte Folz, Chloe Gale, Tracy Gillespie, Kristin Huson, Turina James (Phone), Daniel Malone, Erika Pablo, Michele Plorde, Sola Plumacher, Grace Ritter.

Staff: Alex Conn

Welcome and Introductions

- Brook Buettner opened meeting. Committee members introduced themselves.
- Announcement: Adrienne Quinn has moved on to a Distinguished Practitioner position at the University of Washington, Evans School of Public Affairs. Leo Flor has been appointed as the new DCHS Director.

Grounding in Data

- Tyler Corwin, DCHS CJ Evaluator
 - Goal is to start each meeting with a common understanding of the *Familiar Faces* population and those we are serving.
 - Will pay particular interest in how the population has changed over time and is changing with work being done as well as how connected individuals are to system needs/resources.
 - Current Statistics show that Alaskan Natives, Native Americans, and African Americans are overrepresented, with men being more prevalent than women.
 - Average jail length of stay (LOS) is 20 days.

Advisory Board Set-Aside Time

- Sydney Wilson and Turina James, Advisory Board Members
 - Advisors expressed the importance of having lived experience to the Steering Committee, as well as the different lenses they bring in relation to their work and/or organizational involvement.

“Divert to What” Workgroups

- Context: Steering Committee Members and others came up with 3 workgroups that will be the most timely and effective.
- Purpose: To bring a focus to efforts for the next 1-2 years, noting that lived experience is a critical component for each workgroup.
- Workgroup Focus/Review:

- *Campuses of Health/Transition Centers (access to care, facility based, diversion points) – Presented and Workgroup to be led by Travis Erikson, Public Health*
 - Related to the upper right quadrant of the *Familiar Faces* Future State Vision; what currently exists, what needs to be built and the policies that act as barriers.
 - Ideally will be a space where anyone experiencing crisis can connect to the services they need in one place or close by.
 - Known brick and mortar buildings with specific services; Known that this specific population does not want to go into the physical spaces due to previous trauma or system distrust. Look at support mobile services to fill in the gaps between offered services in areas (ideally no more than a 20 minute care ride or 1 or 2 bus trips to access points).
 - This model is not only for *Familiar Faces* but also pre-crisis intervention; creating regions for first responders to take individuals. (Example: Meridian Campus—diverse number of resources located within an 8-10 block radius); How to replicate in other areas? How to purposefully encourage service collaboration.
 - Policy – what policy changes need to occur to break down barriers and challenges to getting people into facilities (e.g. operating hours, reimbursement rates, record sharing, staffing, etc.). Work towards a diversion friendly system.
 - Will coordinate with Outreach Workgroup.

- *South King County – Presented by Michel Plorde, EMS (Workgroup co-lead to be Maggie Hostnick, DESC)*
 - South County is large has resources and people providing services, but it is not organized, is haphazard and difficult to connect people to coordinated care.
 - Workgroup will need to begin by identifying what is occurring in South County in addition to what viable and organized resources are currently available; this includes outreach, healthcare, mental healthcare, city and regional offerings, shelters and/or housing, transportation, etc.)
 - The region is very politically motivated within each municipality, in addition to being geographically segregated (Example: Kent – East Hill, West Hill, Valley, and Panther Lake).
 - South King County services and resources need to be pushed to work together—currently very siloed.
 - Jail Release planning usually involves bus tickets and information to DESC or other services in Seattle.
 - Most available transitional housing is located in neighborhoods far from transit access, making it difficult to engage clients.
 - First six months of workgroup’s work will be information gathering and definition work.

- Need to add youth and family agencies to these workgroups or at least some of the discussions.
- *Outreach Coordination (an opportunity for KC to offer backbone and admin support to assist coordination) – Presented by and Workgroup to be led or co-led by Chloe Gale, ETS/REACH*
 - ID outreach modalities (models); need to have a space to describe better.
 - Providers need connections and value having a space to talk/discuss.
 - *All Home* coordinated entry (will be looking at access); other way was not systematic. *Need to include when discussing housing.
 - *This is an opportunity to engage Healthier Here* to support outreach work and help align organizations, experts and spread best practices.
 - Group will work towards creating a supported practice model to teach and utilize throughout the county that can be adapted to local needs, politics, and desired outcomes.
 - *HealthierHere* is currently doing the community based organization outreach to have some organizations sign up as partners. Currently 500 in King County.
 - Will research where best to pilot outreach efforts.
 - Work to build a coalition of providers and services throughout the various areas of King County in systematic and inclusive way.

Emerging issues/Announcements

- Legislative cycle is focused on behavioral health type initiatives.
 - Some are capital budget and some are programmatic.
 - Agencies are putting forward budgets now
- Need to be very intentional about getting these groups together (racial, ethnic, etc.) – grounding in data with outcomes. More than lens; need to apply and have strong goal. 1 define outcomes initiative wide and how to ground at every meeting and how workgroups are formulated.
- Need a template for each of the workgroup to ensure they are touching on goals; align with Familiar Faces goals and overall strategy.
 - Brook will work with County ESJ staff to create a template and will bring back; the Jail Transitions workgroup has been doing some of this work; may be able to utilize for the “Divert to What” workgroups.

Actions:

- Tyler C. will try to do a data pull focusing on Familiar Faces with DOC violations.
- Brook to send the City of Seattle Community Report to Steering Committee members.
- Brook to work on workgroup templates.
- Brook/Alex to send Outlook invites for “Divert to What” Workgroup’s first meetings in mid-November.

Wrap Up and Adjourn

- Next Steering Committee Meeting: Thursday 01/03/19, 9:30-11am, Chinook 121

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