

Familiar Faces Value Stream v.3.5 DRAFT

FF are defined as adults (≥18 years old) with:
 - ≥4 jail bookings in King county in a year
 - Substance use and/or mental health issues

Familiar Faces Population

2013: 1,273 Across both years:
 2014: 1,252 85% had mental health issue(s)
 # FF in both 2013 + 2014 data: 293 91% had SUD issue(s)

Legend

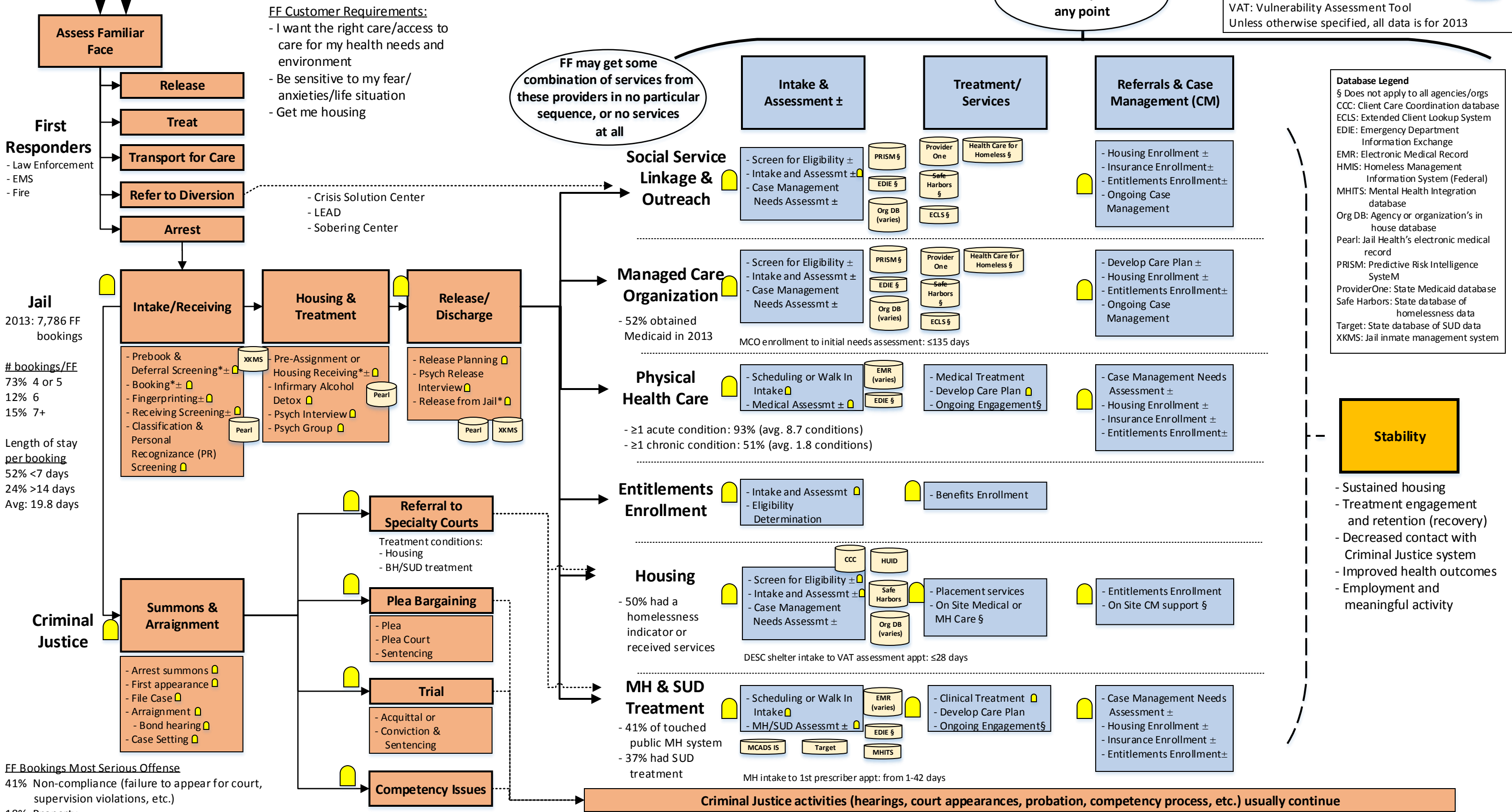
- ⏸ Wait or delay
- ± Sequence of steps varies
- * All jail clients get this step
- § Not all providers do/use this
- FF: Familiar Face
- MH: Mental Health
- SUD: Substance Use Disorder
- VAT: Vulnerability Assessment Tool
- Unless otherwise specified, all data is for 2013

Process Step

- Subprocess

Timeline

Database



Database Legend

- § Does not apply to all agencies/orgs
- CCC: Client Care Coordination database
- ECLS: Extended Client Lookup System
- EDIE: Emergency Department Information Exchange
- EMR: Electronic Medical Record
- HMIS: Homeless Management Information System (Federal)
- MHITS: Mental Health Integration database
- Org DB: Agency or organization's in house database
- Pearl: Jail Health's electronic medical record
- PRISM: Predictive Risk Intelligence System
- ProviderOne: State Medicaid database
- Safe Harbors: State database of homelessness data
- Target: State database of SUD data
- XKMS: Jail inmate management system

FF Bookings Most Serious Offense

- 41% Non-compliance (failure to appear for court, supervision violations, etc.)
- 18% Property
- 13% Drugs

Legend *Part of FF Value Stream activities
 ACH: Accountable Communities of Health
 KC: King County
 EMS: Emergency Medical Responders (First Responders)
 DAJD: Dept. of Adult & Juvenile Detention
 DPH: Dept. of Public Health
 DCHS: Dept. of Community and Human Services
 DSHS: Washington State Dept. of Social & Health Services
 RSN: Regional Support Networks

Who Is Involved in the Familiar Faces Value Stream **DRAFT**

Familiar Faces Population
 Defined as adults (≥18 years old) with:
 - ≥4 jail bookings in King county in a year
 - Substance abuse and/or mental health issues

- Service Providers**
- First Responders**
 - KC Emergency Management Services*
 - Local EMS (including Shoreline*)
 - Local Fire Departments
 - KC Sheriff's Department*
 - Seattle Police Department*
 - Local Police Departments
 - Diversion**
 - Crisis Solution Center
 - LEAD (Law Enforcement Assisted Diversion)
 - Sobering Center
 - Jail**
 - KC DPH Jail Health Services*
 - KC DAJD*
 - Criminal Justice**
 - KC Prosecuting Attorney's Office*
 - KC Dept. Public Defense*
 - KC District Court
 - KC Superior Court*
 - KC Specialty Courts (Mental Health & Drug Court)*
 - City of Seattle Municipal Court*
 - Other jurisdictions that contract for services at KCCF and MRJC

Other Initiatives Underway

- LEAD 2.0

- Second Chance Act

Service Providers

Social Service Linkage & Outreach

- Evergreen Treatment Services REACH/HEET/LEAD*
- KC DPH Community Health Services
- Downtown Emergency Service Center (DESC)*
- RSN/Diversion and Reentry (FACT/FISH)
- YWCA Opportunity Place & Women's Referral Center

Managed Care Organization

- Amerigroup*
- Community Health Plan of Washington*
- Coordinated Care*
- Molina*
- United Health Care*

Physical Health Care Provider

- KC DPH Public Health Clinics
- Harborview Pioneer Square Clinic*
- Community Health Centers
- KC DPH Mobile Medical Van*
- Edward Thomas Medical Respite*
- Neighborcare*
- Pike Market Clinic
- Country Doctor
- Health Point
- Sea Mar
- 45th St Clinic
- International Community Health Services (ICHS)
- Other community care providers

Entitlements Enrollment

- DSHS
- Catholic Community Services
- (Other providers assist with applications)

Housing

- KC DCHS Release Planning*
- Plymouth Housing*
- Catholic Community Services (CCS)
- Compass Human Service Alliance
- Pioneer Human Services*
- Downtown Emergency Service Center (DESC)*
- Faith-based transitional housing and shelters (multiple)
- Other non-profit human services providers (multiple)

MH & SUD Treatment

- Mental Health
- Sound Mental Health*
 - Community Psychiatric clinic (CPC)
 - Pioneer Human Services*
 - Evergreen Treatment Services* REACH and LEAD
 - KC DPH Mobile Medical Van*
 - Downtown Emergency Service Center (DESC)*

- Substance Use Disorder (SUD)
- Downtown Emergency Service Center (DESC)*
 - Evergreen Treatment Services*
 - Sobering Center/Detox
 - State contracted in patient SUD treatment providers

Other Initiatives Underway

- City of Seattle Multi-Disciplinary Team (MDT)
- KC Mental Illness & Drug Dependency Action Plan (MIDD)
- KC Veterans & Human Services Levy
- KC Communities of Opportunity
- KC Accountable Communities of Health (ACH)

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- Health Care for the Homeless
- KC Communities of Opportunity
- KC Recidivism Reduction & Re-entry Strategic Planning
- KC Accountable Communities of Health (ACH)

- Communities of Opportunity
- Committee to End Homelessness (CEH)
 - Plan to End Veterans' Homelessness
 - Coordinated Entry & Assessment Alignment for all populations (youth/young adults, adults, families)
- Criminal Justice Initiatives (NOW Diversion & Reentry)
- Veterans Justice Initiative
- 25 Cities
- Medicaid Supportive Human Service Benefit
- DCHS Housing Line of Business (LOB)

- ACH Behavioral Health Integration (BHI)
- KC Health & Human Services (HHS) Transformation Plan
- Washington State SIM (State Innovation Model) Grant
- Psychiatric Boarding Task Force