

**King County Transit Advisory Commission**  
**September 17, 2019**  
**6 p.m. to 8 p.m.**  
**201 S. Jackson St.**  
**General Manager's Conference Room**

- 6 p.m. Welcome, consent agenda, announcements [*Lin Robinson*]
- 6:10 p.m. North Link update [*Cheryl*]
- 6:20 p.m. Mobility Framework Equity Cabinet update [*De'Sean Quinn, Lin Robinson*]
- Recommendations will be finalized at the 9/12 Equity Cabinet meeting. This will be an opportunity for the TAC to learn about the recommendations and next steps as the policy update process begins later this fall.
- [TAC action: give feedback and discuss potential actions like letter of support]
- 7:30 p.m. Remaining meetings (October 22, November 19, December 17) – scheduling around holidays [*Lin*]
- Income-based fares (aiming for Oct. update)
  - Operators (meet with new and seasoned operators – still trying to schedule)
  - North Link update (phase 2 kickoff this fall)
  - Getting involved in your local communities / raising TAC profile
- 7:45 p.m. Adjourn

**King County Transit Advisory Commission – Meeting Minutes**  
**September 17, 2019**  
**6 p.m. to 8 p.m.**  
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**General Manager’s Conference Room**

Attendees:

<b>Name</b>	<b>Affiliation</b>	<b>Name</b>	<b>Affiliation</b>
Lin Robinson	TAC Chair	Michelle Huynh	KC Metro
Peter Rubin	TAC Vice Chair	DeAnna Martin	KC Metro
Cheryl Harrison	TAC Board Member	Tessa McClellan	KC Metro
Jacob Struiksma	TAC Board Member		
Angela Theriault (via phone)	TAC Board Member		
Min Cho	TAC Board Member		
Judy Stenberg (via phone)	TAC Board Member		
Aaron Morrow (via phone)	TAC Board Member		
Bobby Wooten	TAC Board Member		

Call to order – 6:05 p.m.

**Welcome**

- Michelle Huynh will be staffing the Transit Advisory Commission given Cindy’s class schedule. Cindy and Michelle will however be working collaboratively on scheduling agenda items for the remainder of the year.

**North Link Update – Cheryl Harrison, TAC Board Member**

- Three meetings in August – ~15-member group
  - Meeting highlights:
    - The board decided to aim for a consensus-based decision-making model
    - Board members received training from Metro Transportation Planners about what is considered in creating a transit route – how stops and alignment are decided, how to evaluate what is in area and where stops are needed, how to create continuity in commute across county (a trip within Seattle is similar to a trip from Tukwila to Seatac, etc.)
    - The board identified transit needs and priorities by area
    - Board members were assigned homework to speak to 5 to 10 contacts from their communities to get feedback from them on transit needs and priorities and try a new transportation mode (Cheryl took her first RapidRide trip)
    - Next meeting on October 11, 2019
- Lin asked how Cheryl liked the process and if anything should be changed. Cheryl said appreciated the process wouldn’t change anything.

- Jacob asked if the group is still looking at high level process given a lot of locations near North Link need sidewalk, crosswalk, signal improvements and will need more services hours. Cheryl responded that these topics of discussion came up in the conversation and the group are looking to address these things.
- Next steps: Transit planners are looking at the suggestions/recommendations from the group and will take recommended concepts to the public later this fall. A final proposal will be shared with the public for feedback in next spring.

### **Mobility Framework Equity Cabinet Update – Lin Robinson, TAC Chair**

- Overview:
  - Equity Cabinet met last week to finalize recommendations (ended up making changes so not yet finalized)
  - Equity Cabinet discussed a lot of what Cheryl covered in the North Link update
  - Focus on how people get around
- Tessa McClellan provided update on Mobility Framework – Equity Cabinet Draft Recommendations
  - Recapped process, guiding principles, and how Cabinet created them areas
  - A couple notes:
    - Some recommendations are intentionally things Metro can't control themselves
    - Mobility is complicated so Cabinet wanted to think about things larger than just a Metro transit line
    - Cabinet created themes based on feedback from stakeholders
  - Recommendations
    - **Investments**
      - Ideas for increasing ridership – have someone at busy transit stops or stations to walk people through the process of how to use transit
      - Important to buy buses and vehicles that are accessible and usable by all communities
      - More ticket vending machines more places
      - More consistency of service and amenities in places
      - More curb space to make accessing buses safer
      - “Right-size” services, transfers, etc. – important to get hubs right
      - Not ideal/safe to have to cross bike lanes to get on the bus
      - Walkability as important
      - Proper signage and lighting key to safety
      - More marketing and outreach about services
    - **Surrounding Land Use**
      - More specifics on parking requirements if possible
      - Concern that reducing parking doesn't help if transit isn't on time and functional
      - Bus lanes, right of way for transit as key

- **Innovation**
  - Hard to hear on the bus = better speakers and signage would help
  - Driver announcements don't work for deaf/blind
  - Make sure any new technologies and apps are accessible
  - Metro's trip planner should have more specificity about which directions to walk
  - Recommendation around integrated payment – should be more clear about what we mean by micromobility
  - Communications should include Braille
- **Workforce**
  - How will we implement these recommendations?
  - Ongoing training and oversight of existing employees is important
  - Need to make sure our workers are meeting current needs of riders, not just planning for the future
  - Bus cancelling because of workers being sick or out is a problem
- **Engagement**
  - Metro should meet with established orgs working with diverse populations at least once a year (ideally quarterly)
  - General desire for more engagement with more communities
  - Need a different, culturally appropriate way to engage with diverse populations (i.e., some groups may not use email as much). Partnering with outside agencies can help do this
  - Metro alerts – why can't the information just be in an email?
  - Community liaison recommendation could help with engagement of diverse populations (i.e., walking someone to a station)
  - DeAnna mentioned transit instruction program

### **Remaining Meetings**

- Remaining meetings: October 15th, November 19th
- Will determine whether the committee will hold a December meeting at a later date
- Potential topic of discussion for future meetings
  - Mobility Framework Equity Cabinet Update
    - Equity Cabinet meeting again on October 3, 2019
      - Lin will have updates at the October 15th meeting
      - Mobility Framework will be submitted to Council on October 31, 2019
  - Members really want to get more involved in community and raise TAC's profile
    - Create a bus rider forum or user group?
    - Find ways to help promote transit use
  - Bring in a Transit Planner to discuss how service hours are added to routes?

- DeAnna mentioned there is a big investment in service hours in South King County as part of this weekend's service change
- Primer on I-976
  - Rules for boards and commissions
- Accessible technologies
  - Peter forwarded and article: <https://www.seattletimes.com/business/technology/anat-caspi-applies-artificial-intelligence-to-technology-focused-on-people-with-disabilities/>
  - Michelle to follow up with Metro staff quoted to see if he can present

#### **Good of the Order**

- Peter asked if we should follow up with TAC Board Members who haven't attended meetings in a while to see if they would still like to participate
  - Michelle will follow up with members
- Angela asked if there were any ACCESS update
  - DeAnna mentioned that Metro was still working through the transition. Early November is the expected timeframe for the transition to be complete. DeAnna will send out recruitment information for ACCESS committee.

Adjourn – 7:54 p.m.