



Customer Service Guide 2022

“Prompt, Fair, Results-Oriented Service for All”

Quickly locate the service you need.

For internet links to the services listed here, please visit www.kingcounty.gov.

For information on King County’s Strategic Plan, visit



www.kingcounty.gov/exec/strategy.

Dow Constantine
King County Executive

- All area codes 206 unless otherwise noted
- Non-county government agencies are *italicized*
- Washington Relay Service (711)

Elected Officials

Dow Constantine, Executive263-9600
 John Wilson, Assessor.....296-7300
 Hon. Patrick Oishi, Sup. Court.... 477-1471
 Julie Wise, Elections Director..... 477-4140
 Hon. Susan Mahoney, Dist. Court.477-1720
 Patti Cole-Tindall, Sheriff296-4155
 Dan Satterberg, Prosecutor..... 477-1200

Councilmembers:
 Rod Dembowski, District 1.....477-1001
 Girmay Zahilay, District 2477-1002
 Sarah Perry, District 3477-1003
 Jeane Kohl-Welles, District 4477-1004
 Dave Upthegrove, District 5 477-1005
 Claudia Balducci, District 6..... 477-1006
 Pete von Reichbauer, District 7 ...477-1007
 Joe McDermott, District 8.....477-1008
 Reagan Dunn, District 9477-1009

24-hour Services

Police, Fire, Medic One911
 Sheriff non-emergency296-3311
Alcohol & Drug Treatment
 Helpline 722-3700
Child & Adult Abuse 1-866-363-4276
Crisis Clinic 461-3222
 Drainage Complaint Line477-4811
 Environmental complaints,
 urgent off-hour 1-888-437-4771
Illegal Dumping Hotline 296-SITE (7483)
 or 1-866-431-7483
Poison Center 1-800-222-1222
 Road Helpline.....477-8100
 or 1-800-KC-ROADS (527-6237)

General Information & Referral

Community Information Line211
WA State Travel Information Line511
WA Relay Service for hearing impaired .. 711
Utility Locator – Call before you dig811
Federal Government Info.... 1-800-333-4636
 King County Government Info 296-0100
 or 1-800-325-6165
 text us: 360-526-6555
Seattle City Government Info 684-2489
WA State Government Info . 1-800-321-2808

Abandoned Vehicles

Abandoned (blocking traffic)296-3311
 Abandoned (other)205-0969

Agriculture Program.....477-3876

Airport

King County International Airport/
 Boeing Field.....296-7380
Seattle-Tacoma International..... 787-5388

Animal Control Services 296-7387

Archives

Historical records.....263-2480

Assessor

Assessments Information296-7300

Auditor

King County Government Audits . 477-1033

Birth & Death Certificates..... 897-5100

Building & Land Use

General Information296-6600
 Code Enforcement (message only)296-6680
 Code Enforcement (after-hours)1-888-437-4771
 1-800 KC ROADS (527-6237)

Burn Bans

Puget Sound Clean Air Agency –
Air Quality Hotline 1-800-595-4341
 Fire Marshal296-6600

Business Assistance

Business Development &
 Contract Compliance263-9717

Business Licenses

Hobby Kennels.....263-9566
 Taxicabs & For-hire Drivers263-1982
 Other Regulated Businesses296-6600

Cable Subscriber Complaints.....263-7880

Child & Youth Information

Community Information Line211
YouthSource 263-0795
 Youth & Family Services263-9064

Claims against the County..... 263-2250

Community Service Areas Program

Community Liaison..477-4522 or 477-4523

County Council477-1000

Clerk 477-1020

Courts

District Court205-9200
 Superior Court Seattle.....477-1400
 Family Court.....477-1500
 Juvenile Court.....296-1395
 Juror Information205-1457
 Clerk of the Superior Court296-9300

Disability Access to County

and Seattle Services..... 263-2446
Community Living Connections 962-8467
 1-844-348-KING (348-5464)

Discrimination

Office of Civil Rights.....263-2446

Disputes, Civil

Dispute Resolution Center 443-9603

Domestic Abuse, Violence & Trauma

Child & Adult Abuse 1-866-363-4276
Domestic Violence Hotline .. 1-800-562-6025
Sexual Assault
 Resource Center..... 1-888-998-6423
Harborview Sexual Assault/
Traumatic Stress Ctr. 744-1600

Domestic Partnership Registration

WA State Office360-725-0377

Drainage Complaint Line477-4811

Driver License & State ID

State Department of Licensing 464-6845

Drug Activity

In progress911
 Ongoing (Sheriff).....296-3311

Elections296-VOTE (8683)

Emergency Numbers (see also 24-hour Services)

Emergency assistance911
Community Information Line211
24-hour Crisis Line..... 461-3222
 or 1-866-4CRISIS (1-866-427-4747)

Emergency Preparedness296-3830

Employment

City of Seattle Jobline 684-8088
 King County Jobline296-7340
WA State Jobline 1-877-664-1960
Federal Jobline844-872-4681

Flooding

Flood management.....477-4727
 Flood Warning Center.....296-8200
 or 1-800-945-9263
 Road flooding.....477-8100 or
 1-800 KC ROADS

Sandbag info. 296-8200 or 1-800-945-9263

Food Banks

Community Information Hotline211

Forestry Program 425-477-4800

Garbage & Recycling477-4466

Graffiti

Metro bus shelters.....477-3850

Hazardous Waste

Complaints.....263-8899
Household Hazards Line296-4692
or 1-888-TOXIC-ED (869-4233)
Business Waste Line263-8899
or 1-800-325-6165; ext. 3-8899

Hate Crimes

Emergency911
Non-emergency..... 296-3311

Health Services

Public Health 296-4600

Hearing Examiner 477-0860

Historic Preservation 477-0384

Housing Assistance & Repair

Shelter/emergency housing
referral/eviction prevention211
Housing repair loans (low income) –
outside Seattle263-9095
Housing repair loans (low income) –
Seattle only.....684-0244

Human Services

Alcohol/drug treatment
referral866-789-1511
Developmental disabilities
assistance.....263-9105
Mental health treatment
referral 1-800-790-8049

Illegal Clearing & Grading 1-888-437-4771

Illegal Dumping Hotline..296-SITE (7483)
or 1-866-431-7483

Jail

Adult Detention296-1234
Community Corrections296-3600
Juvenile Detention.....477-9890

Landlord/Tenant Problems

Housing Discrimination.....263-2446
Landlord/Tenant Hotline694-6767
Tenants Union.....723-0500

Legal Services, Free or Low Fee

Civil legal aid211
Department of Public Defense296-7662

Library

King County Law Library477-1305
King County Library System ...425-462-9600
or 1-800-462-9600

Licenses (see also Business Licenses)

Marriage477-6620
Pet296-2712
Vehicle/Vessel477-4000
Concealed Weapon263-2626

Litter

Adopt-A-Road.....477-8100
Illegal Dumping Hotline... 296-SITE (7483)
or 1-866-431-7483
Metro Bus Shelter477-3850

Maps 477-4415

Noise

Sheriff (non-emergency)296-3311
King County International Airport/
Boeing Field.....205-5242
Seattle-Tacoma International
Airport..787-5393 or 1-800-826-1147

Ombudsman/Citizen Complaints

Ombudsman (main number).....477-1050
Rural Ombudsman
(land use related)477-1058

Parks & Recreation

King County Parks477-4527
King County Aquatic Center477-4444
Ballfields & rental facilities
(non-Marymoor).....477-6150
Marymoor Park office477-7275
Marymoor Rainout Line205-3892

Passport Info. Center..... 1-877-487-2778

Pet Services, Lost and Found296-7387

Permits

Building inspections.....971-9780
Building and land use permits.....296-6600
Food Worker Permits.....263-9566
Plumbing and Gas Piping.....263-9566
Road/Right-of-Way Use477-9350
Wells & Septic477-8050

Post Office (U.S.)..... 1-800-275-8777

Power Outage (Unincorporated KC)

Puget Sound Energy 1-888-225-5773

Property Taxes & Assessments

Property Tax Advisor477-1060
Property Tax Information Line.....263-2890
Property Valuation Appeals.....296-7300
Senior Citizen/Disabled Exemption ...296-3920

Prosecutor 296-9000

Public Records

Public Disclosure Officer..... 263-2250
Recorder
(property, marriage records)...477-6620
Vital Statistics
(birth and death records)897-5100

Rats

Public Health263-9566

Recorder

Property & Marriage Records477-6620

Restaurant Problems

Public Health263-9566

Roads (Unincorporated KC)

Damage, potholes, water over road,
downed trees, spills.....477-8100
or 1-800 KC ROADS (527-6237)

Senior Citizens

Community Living Connections962-8467
1-844-348-KING (348-5464)

Sheriff

Emergency911
Non-emergency.....296-3311

Streetlights (Unincorporated KC)

Puget Sound Energy 1-888-225-5773

Taxi Complaint Hotline...296-TAXI (8294)

Traffic Safety (Unincorporated KC)

Road Services477-8100
Traffic Signals & Signs.....477-8100
or 1-800 KC ROADS (527-6237)

Transit

Accessible Services.....205-5000
Metro Customer Info.....553-3000
Metro Pass & Ticket Sales553-3000
Rideshare Info and Services625-4500
Orca Fare Card 1-888-988-6722
Community Transit..... 1-800-562-1375
Pierce Transit..... 1-800-562-8109
Sound Transit 1-888-889-6368

Underground Utilities

“Call before you dig”.....811

Veterans Program 263-8387

Volunteers

Adopt-A-Road.....477-8100
Animal Services 296-PETS (7387)
Community Information Line211
Habitat Restoration.....477-4651
Parks & Trails477-4527

Voter Information

Elections296-VOTE (8683)

Wastewater Treatment..... 477-5371

Odor Control (West Point).....263-3840
Odor Control (South Plant)263-1760
Odor Control (Brightwater)263-9500

Water Quality

Stormwater Services477-4811

Water Taxi..... 477-3979

Weeds/Roadside Vegetation Overgrowth

Noxious Weed Program.....477-9333
Roadside vegetation477-8100
or 1-800 KC ROADS (527-6237)

Wells & Septic

Public Health477-8050

Work Training

Education/training for low-income
youth and young adults263-9105

Yard & Garden

Gardening Hotline..... 633-0224

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