# Eastside Rail Corridor Building the Brand

11.29.18

V2.0 DISCOVERY + POSITIONING + NAMES

ICON



### WHERE WE'VE BEEN THE PROCESS

- LISTENING-STAKEHOLDER INTERVIEWS AND INPUT SESSIONS
- LOOKING-FIELD OBSERVATIONS
- LEARNING-PEOPLE-ON-THE-STREET AND TRAIL USER CONVERSATIONS
- STUDYING-SURVEYS OF 2000+ COMMUNITY MEMBERS
- ✓ COMPARING-TRAILS BRANDING AUDIT

### WHERE WE ARE THE PROCESS

- ✓ POSITIONING-IDENTIFYING THE CORE IDEA AND CREATIVE PRINCIPLES FOR THE BRAND
- ✓ NAMING-NAME OPTIONS

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### WHERE WE'RE GOING THE PROCESS

- □ BRAND WORKSHOP + INPUT FOCUS GROUPS?
- □ FINAL NAME SELECTION
- DESIGN
- $\Box$  LAUNCH + ROLLOUT

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# Every brand is a story. The ERC has a story to tell. WHAT DOES IT SAY?

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# LISTENING : Stakeholder interviews

# WHAT IS IT?



For immigrants—who may be more comfortable biking than driving—the trail system can help get them where they need to go. It's a lifeline.

It really is a connector, for everyone.

So much different ambiance-from the wine country of Woodinville to the farms to very urban sections. Connecting people to their community, to neighbors, to friends, to coffee shops, to farmers, to their jobs, to natural areas.

An amazing amenity that actually improves life here.

A big piece of our downtown [Redmond].

It's a placemaker.

An impor
A fu
А
A wonder and t oppor
Finally, transport
be a r

A promise to the future.

### tant link.

lcrum.

hub.

ful trails transit tunity.

North-South tation will reality.



Not just about bikes. About all kinds of movement.

Where the trail isn't developed, we're not seeing community excitement.

There are a lot of pedestrian/cyclist issues.

People are trashing the trails. Not respecting them.

It's not all paved yet so it's tough as a true commuter option.

Different socioeconomic groups have different access.

It's overloaded at peak times.

You don't know what to expect.

There's not enough parking at access spots.

The gaps prevent people from really using them.

How do we even talk about it?

# WHATSTHE ASTSDELKE?



The best quality of life.

It's so not homogenous. Each spot has its own character.

Hardworking but we expect a great quality of life.

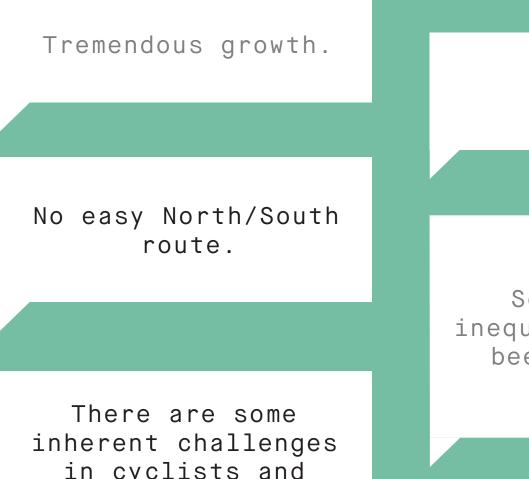
Incredibly diverse. People here from all over the world.

There's a tremendous energy.

# WHAT ARE THE ISSUES?

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in cyclists and pedestrians. We get complaints. Traffic.

Socioeconomic inequality has never been more acute.

Not enough connections-yet.

Disrespect.

### Funding.

# WHAT DEFINES THE PEOPLE OF THE AREA? 684



Younger than it used to be.

More relaxed than the Seattle vibe.

It's a great place to live. It's becoming a great place to work.

Generally healthy.

Not afraid of [being

out] in the weather.

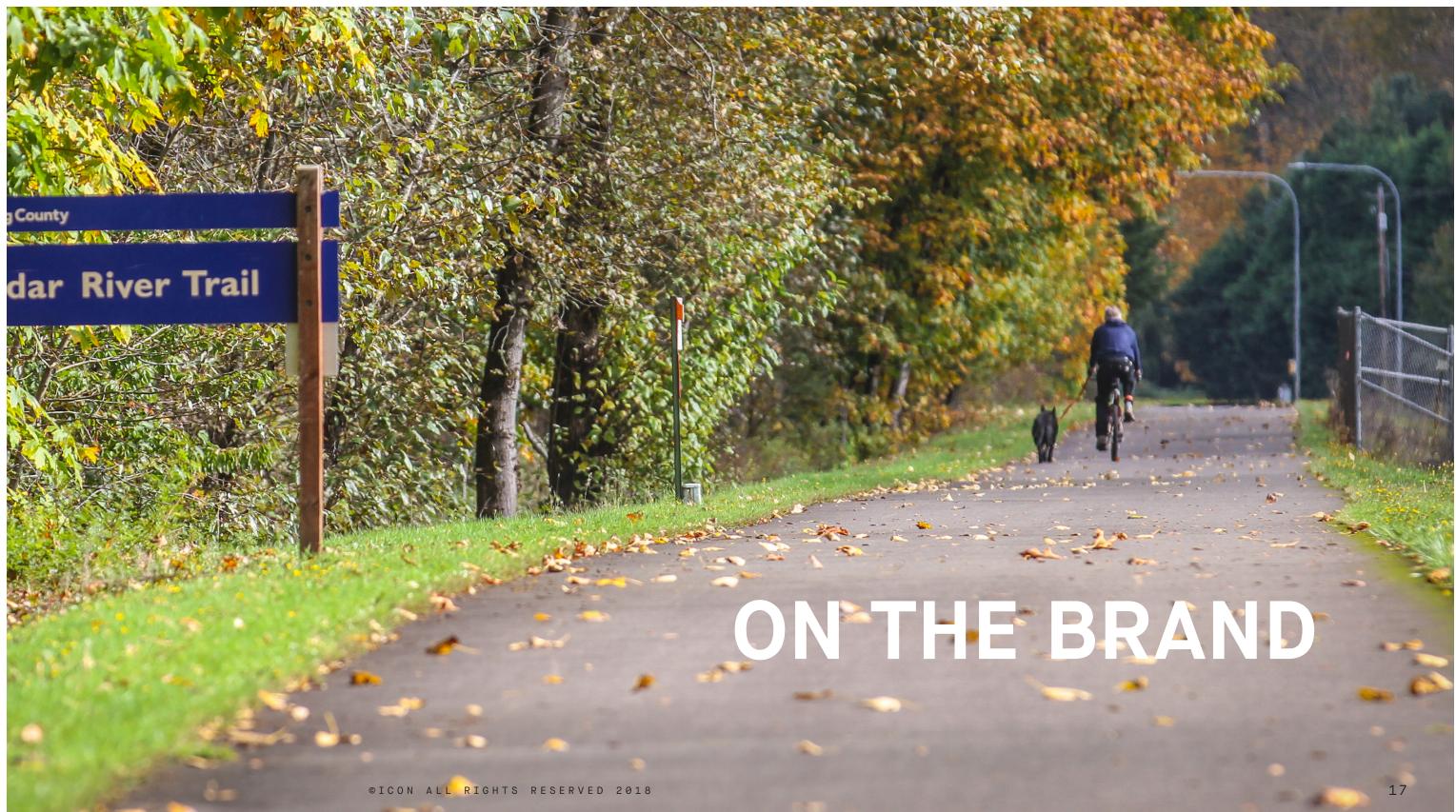
We're all about the quality of life.

Families, families, families.

People who want the good life, good schools, etc.

### Younger families.

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The name should say, Rail Corridor. People in a hundred years should know where we came from.

The history of the railroad is so rich.

Railroad is too limiting. Let's look to the future.

The Renton Rail Connect Corridor. We're the prettiest part!

There's a legitimate concern about [the individual parts like the CKC] not being just subsumed in a whole big brand.

Not a trestle. The brand should be about the entirety.

> The Spirit of Washington in a brand.

'Your big backyard' invites people to treat it poorly.

Capture not just what happens on the trail itself but around it.

The BeltLinesomething clear, that says it all.

It's well used but now people will call it 'whatever that trail park thing' is.

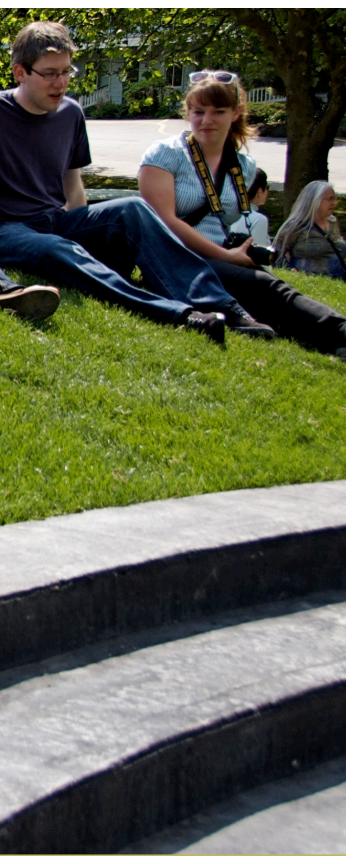
### It should be super simple.

### A collective.

Everyone should feel like it's theirs.

# WHAT TRAIL USERS SAY

TRAIL INTERCEPTS CITY OF SAMMAMISH, DOWNTOWN REDMOND, CEDAR RIVER TRAIL



I walk my dog every single day and sometimes I don't see another soul.

We're a close knit community on the trails.

More benches.

Can't wait till it's [all connected].

I prefer the old trail without bikes and more trees. The trails need more and more visible parking access!

It's where I see my neighbors most.

Love that it's paved [in parts].

More lights.

I'm concerned about fast, rude cyclists and homeless people on the trail. I like how the trail is connected to a [coffee shop].

More directions, more signage.

The trails are perfect as is.

The trails are a second home to me. I'm here every day.

I see tons of deer and eagles.

# What the community s

PEOPLE-ON-THE-STREETS AND EMAIL SURVEY COVERING KIRKLAND, BELLEVUE, RENTON, REDMOND



A happening spot... surprisingly.

This is the best place on the planet. That's why everyone keeps coming here!

Love the wildlife.

Proud of all the layers of history here all around us.

Anything to get me out of the car on the weekdays. Anything! [Corporations] get a bad rep but Google's done great things for our community and their part of the trail.

I walk everywhere and don't own a car.

I've lived here my whole life and now I'm am worried about density.

We have a reputation for being cold but we have a very close, welcoming community.

I see my neighbors.

I love how quiet and safe it is. Everyone is in a good mood.

Makes me wish that rail transit would be able to utilize this so our traffic congestion between Renton & Bellevue would be better.

A true neighborhood vibe.

There IS diversity but in certain areas it's like totally white.

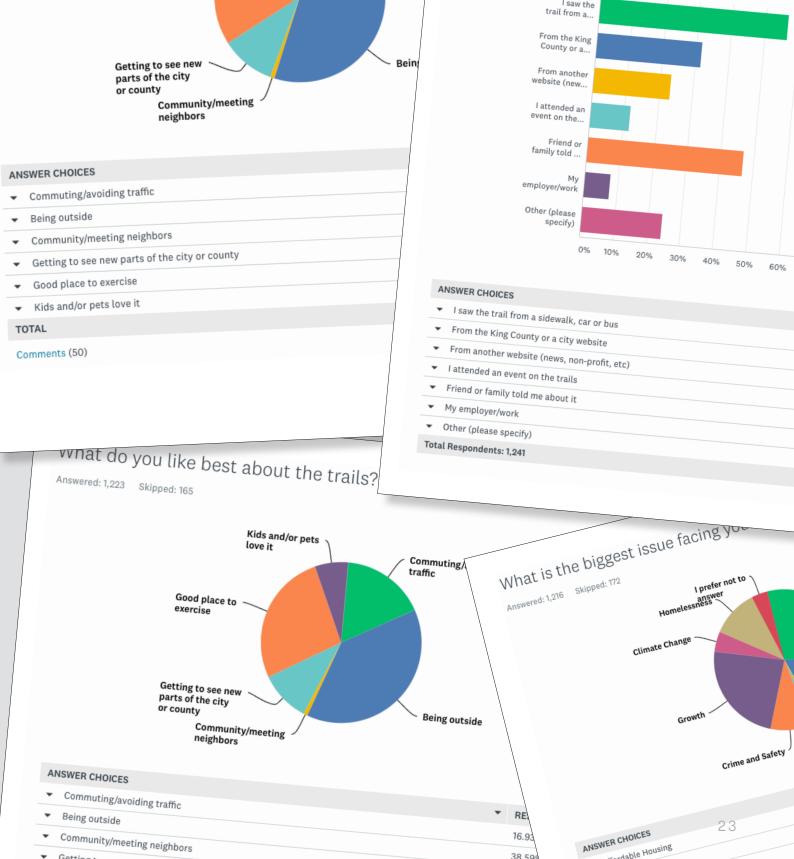
The ideal family place.

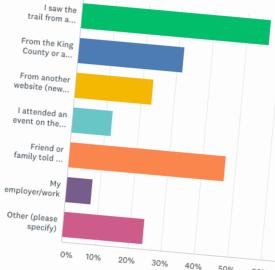
# Survey data

10 DAY EMAIL SURVEY

600+ RESPONSES

ALL EASTSIDE CITIES REPRESENTED





## Why do you use the ERC?

81% for exercise

76% to enjoy the great outdoors

40% to explore new places

**28%** for commuting



## Why don't you use the ERC?

**36%** say they don't know where it is

**35%** say it's not convenient

"The gravel trail is bad for biking."



# Which of the following current and future uses of the Eastside Rail **Corridor are important to you?**

85% say pedestrian and bicycle corridor connecting the eastside communities to the region.

51% say continuous corridor for future high capacity transit connecting the eastside communities to the region.

## Which benefits are important to you?

84% say it provides bikes and pedestrians alternatives to using roads

79% say because it promotes healthy and active living

72% say it provides an opportunity to be outside

## **YOU?** using roads

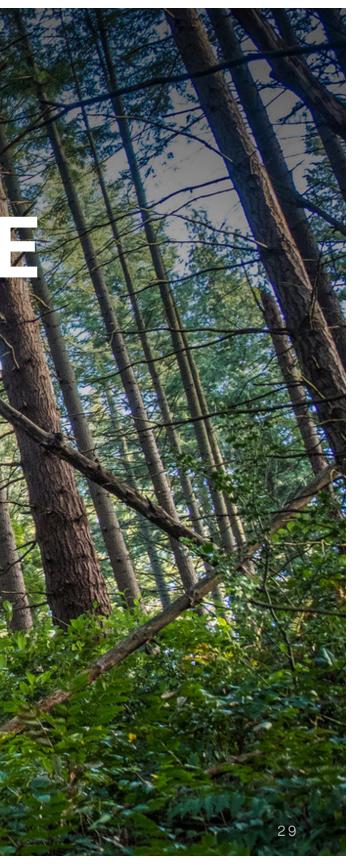
# What colors do you associate with being on the ERC?

85% green

10% blue

Brown, gold, yellow

# HOW DOES BEING ON THE TRAILS MAKE YOU FEE?





### healthy.

### Peaceful.

# ANY THOUGHTS ON THE NAME?

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### We need a new name?

The Eastside Corridor.

The Ibesh Corridor, after the Lushootseed word **?**íbəš, meaning "travel" (by any means).

### B.L.U.E. (Bike Link Urban Experience).

Beauty Trail, Urban Escape, Terra Cognito, Eastside Outdoors, King Trail, Eastside Groundlevel, Breathe, Obama Trail, Downshift Eastside, Beautiful Trail. The Connector, Happy Life Trail.

Rail Eastside Scenic Trail (REST).

### "Restoration Corridor" (Put it back the way it was and get some beneficial use!)

# WHAT THE LANDSCAPE LOOKS LIKE: **Trail brand audit**

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# WALKWAY OVER THE HUDSON



5.1 MILE LOOP WITH VARIOUS 'DESTINATIONS' WITHIN IN

TAKEAWAYS: ACCESSIBLE, FOR WALKERS, RECREATIONAL, COLOR-CODED 'EXPERIENCES'



### Discovery **ZONES**



**City Downtown** 

Alexander Hamilton and John Jay advocated for the ratification of the US Constitution and Matthew Vassar established a brewery.



**Franny Reese State Park** 

These beautiful and historic woodlands have been preserved thanks to Scenic Hudson and dedicated advocates.



Union St. Historic Neighborhood

Poughkeepsie's oldest immigrant neighborhood, preserved and listed on the National Register of Historic Places.



**Highland Hamlet** 

Early settlers established this quaint hamlet surrounded by farmland with not-so-distant views of the Hudson.



### Southside Historic District

Part of four National Historic Districts, Southside reflects Poughkeepsie's inventors, industrialists and civic leaders.



2.7 MILES

The 606

### IDENTITY THAT EXPLICITLY REFERENCES CYCLING, WHEELS.

TAKEAWAYS: MODERN, OPEN, FUN

A PARK YOU can LOOK UPTO

-

W

1

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1.35

BELEVATE YOURSELF





# The High Line

## 1.45 MILES ELEVATED LINEAR PARK AND RAIL TRAIL

TAKEAWAYS: SUPER SOPHISTICATED, URBAN, CONNECTED









# Atlanta BeltLine

## 33 MILES OF MULTI-USE RAILS-TO-TRAIL CORRIDOR + PARKS

TAKEAWAYS: DIVERSE, CONNECTED, FRIENDLY, DESCRIPTIVE



# The Philadelphia Circuit Trails



300 MILES OF LOOSELY CONNECTED TRAILS-EVENTUALLY 750 MILES

"100S OF MILES OF HAPPY"

TAKEAWAYS: BOLD, BRIGHT, A LITTLE TRENDY



# FINDING THE STORY

# Success IS a brand that

COMMUNTCATES WHAT THE ERC IS TODAY CRYSTALLTZES THE VISTON FOR TTS FUTURE TS TNCLUSTVE TO ALL **TNSPTRES CURRENT USERS** GALVANTZES NEW USERS CAPTURES THE IDEA OF MULTI-MODALITY TNSTTLLS PRTDF ENDURES OVER THE (VERY) LONG-TERM HAS A NESTED CONNECTION TO THE RTS WORKS WELL WITH THE CURRENT NAMES: CKC AND RCC AND ALL THE INDIVIDUAL TRATI SEGMENT NAMES

# Success ISN'T a brand that's

COMPLICATED

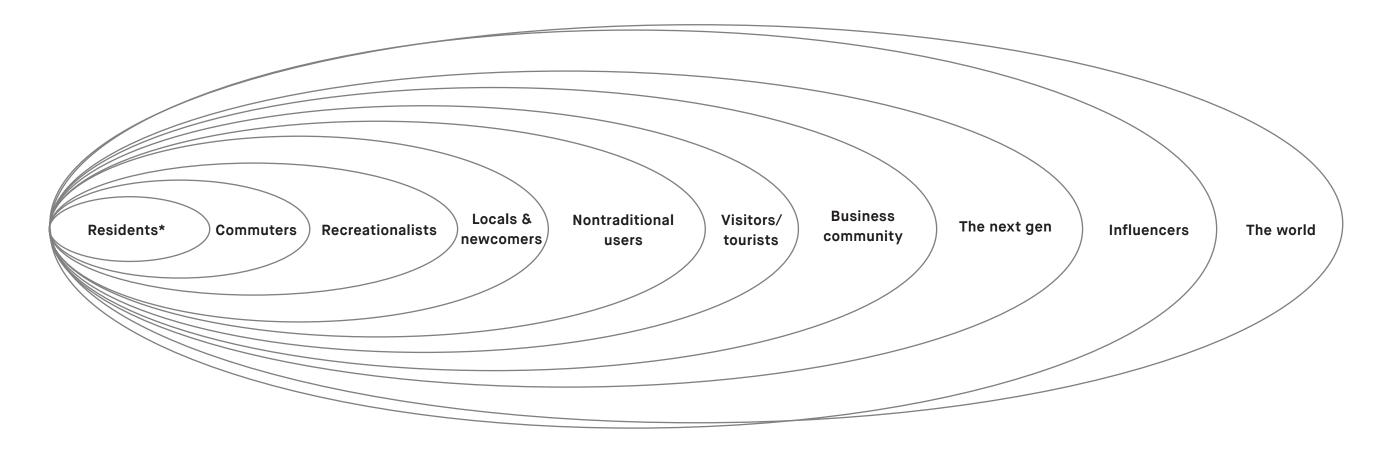
FOCUSED ON ANY ONE ELEMENT OR PLACE

MONOLITHIC

EXCLUSIVE

BORING

# Who it's for



\*Residents of Renton, Woodinville, Kirkland, Bellevue, Redmond, Woodinville, King County generally, and the entire region.

# What's the brand universe?



**PEARL iZUMi**®

**FORT&RRA** 







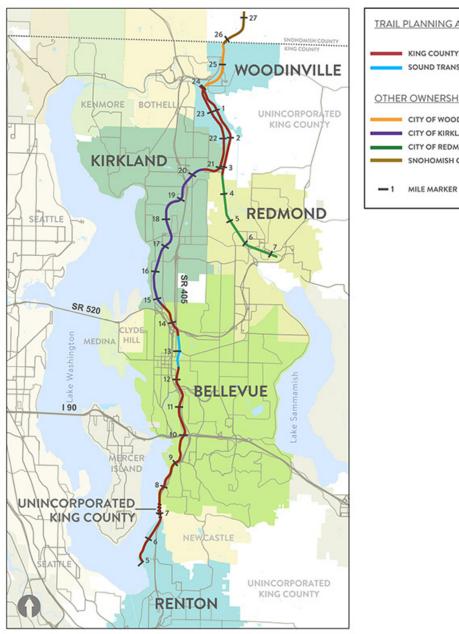
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# **Digging In** What is it?

- + EVOLVING
- + URBAN, SUBURBAN, RURAL
- + MULTI-MODAL
- + PART OF A LARGER WHOLE



## TRAIL PLANNING AREAS

KING COUNTY-OWNED SOUND TRANSIT-OWNED

## OTHER OWNERSHIP

CITY OF WOODINVILLI CITY OF KIRKLAND CITY OF REDMOND SNOHOMISH COUNTY

# Themes

CONNECTION QUALITY OF LIFE EQUALITY/EQUITY SHARING ACCESSIBILITY DIVERSITY COMMUNITY FAMILY FREEDOM UNITY

MULTI-MODAL TRANSPORTATION LOCAL PRIDE **HISTORY/HERITAGE** PRESERVATION TOGETHERNESS HEALTH HAPPINESS JOY NATURE THE FUTURE

# **Brand Position**

WHAT THE BRAND MEANS. ITS DNA. UNCHANGING. FUNDAMENTAL. INTERNAL.

(It's not a tagline or a headline.)

# Freedom to connect

ct

# Freedom

INDEPENDENT SPIRIT QUALITY OF LIFE CHOICES MOVEMENT JOY EXPLORATION

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# Connect

A BRINGING TOGETHER FILLING THE GAPS HISTORY, PRESENT, FUTURE **EVERYONE-DIFFERENT** CULTURES, ETHNICITIES, NATIONALITIES, ABILITIES, AGES, INCOME LEVELS

NEWCOMERS AND LOCALS PEOPLE AND NATURE BUSINESS TO OPPORTUNITY

# **Creative Pillars**

What all expressions of the brand—name, logo, VIS—will embody

BOLD LIVELY FREE TIMELESS

## **PEOPLE-POWERED**

Confident, clear, vibrant

A positive, kinetic energy throughout

An empowering, independent spirit

Rooted in history, with an eye toward the future; not trendy.

Friendly, inclusive, human to the core

# NAMING THE ERC

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# **GREAT BRAND NAMES**

# GREAT BRAND NAMES are easy to say:



# GREAT BRAND NAMES are memorable:



## GREAT BRAND NAMES are evocative:



# GREAT BRAND NAMES don't try too hard:



## NAME CRITERIA AT-A-GLANCE

## Strategic

- + DOES IT CAPTURE YOUR BRAND'S **ESSENCE IN A MEANINGFUL WAY?**
- + IS IT APPROPRIATE TO YOUR AUDIENCE?
- + IS IT AS BRIEF AS POSSIBLE?
- + IS IT MEMORABLE?
- + DOES IT LIMIT YOU IN ANY WAY?

## Linguistic

- + IS IT EASY TO SPELL AND SAY?
- + HAVE WE CONSIDERED ALL RELEVANT **CULTURAL SENSITIVITIES?**
- + IS IT TOO SIMILAR TO AN EXISTING NAME IN A WAY THAT WOULD CAUSE CONFUSION?

## Legal

- **TRADEMARK?**
- + IS THE DOMAIN NAME AVAILABLE?
- **RELEVANT GEOGRAPHIES?**

## + CAN YOU OWN AND PROTECT IT AS YOUR

## + CAN YOU USE IT AND PROTECT IT IN ALL

**IS IT EASY TO PRONOUNCE?** 

IS IT OWNABLE?

DOES IT CAPTURE THE IDEA OF FREEDOM TO CONNECT?



# PROUD THE CIRCUT TO TRAILS

One of America's largest trail networks is in your backyard.

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# NAMES: 4 OPTIONS



## Option 1 THE EASTWAY



# THE EASTWAY SAYS:

- BY, FOR AND ABOUT THE EASTSIDE
- THE WAY FORWARD
- SIMPLE AND MEMORABLE
- CONFIDENT AND CLEAR; 'THIS IS THE WAY'
- ROLLS OFF THE TONGUE

CROSS-KIRKLAND CORRIDOR ON THE EASTWAY REDMOND CENTRAL CONNECTOR ON THE EASTWAY

"TOOK ME 20 MINUTES TO GET TO WORK ON THE EASTWAY."

EASTWAYTRAIL.COM/ORG

ICON

Option 2 **THE 425** 

# **THE 425 SAYS:**

- AN ALTERNATIVE TO THE 405
- COOL FACTOR
- EASTSIDE OWNABLE

CROSS-KIRKLAND CONNECTOR ON THE 425 REDMOND CENTRAL CONNECTOR ON THE 425

"THE 425 NOW BOASTS MORE TRAIL-ORIENTED DEVELOPMENTS THAN EVER."

425TRAIL.COM/ORG

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# Option 3 THE EASTRAIL

# THE EASTRAIL SAYS:

- CONTRACTION OF RAIL AND TRAIL
- HISTORY, PRESENT, FUTURE
- UNIFIED BUT NOT MONOLITHIC
- SIMPLE, MEMORABLE

CROSS-KIRKLAND CORRIDOR ON THE EASTRAIL REDMOND CENTRAL CONNECTOR ON THE EASTRAIL

"LET'S HOP ON THE EASTRAIL TO GET COFFEE."

GOEASTRAIL.COM/ORG

## Option 4 THE E

# THE E SAYS:

- SHORT AND SWIFT
- MODERN BUT TIMELESS
- COOL FACTOR
- THE BASIS FOR STORYTELLING (E FOR ENERGY. E FOR EVERYONE. E FOR EXPERIENCE. ETC.)

CROSS-KIRKLAND CORRIDOR ON THE E REDMOND CENTRAL CONNECTOR ON THE E

"THE BEST WAY TO GET THERE IS ON THE E."

ECONNECTOR.COM

Names

## EASTWAY THE 425 EASTRAIL THE E

# Where we go next

BRAND WORKSHOP + FOCUS GROUPS? FINAL NAME SELECTION JAN 25 DESIGN LAUNCH + ROLLOUT

# Thank you

